



## Business VoIP Phone Service

Your complete office phone system - voice, faxing, conferencing and collaboration features so you can **work smarter, not harder**

TouchTone Business VoIP arms you with powerful calling features to help your business run more efficiently such as

- ▶ CloudCall Hosted Call Center
- ▶ Call Recording
- ▶ vFax Paperless Faxing
- ▶ Auto Attendant/Virtual Receptionist
- ▶ Find Me/Follow Me
- ▶ Voicemail to Email
- ▶ Outlook Toolbar

## Work Smarter Not Harder with Business VoIP

For one low price, Business VoIP provides you with a complete business phone system including unlimited calling, faxing, and enterprise-class VoIP phones. With dozens of Fortune 500 calling features to choose from, even the smallest companies can look bigger and sound more professional overnight.

### Easy Set Up

Switching to Business VoIP is easy and hassle free. No hardware is required. Your desk phones arrive pre-configured and ready to use. And if you have any questions or require any technical assistance, our U. S.-based support team is here to assist you.

### Cut Costs and Unify Employees

Connect remote employees, home offices and multiple locations under one corporate phone system, one main number, one extension list and one set of unified features!

## ACCESS YOUR OFFICE ANYTIME, ANYWHERE AND FROM ANY DEVICE

Your office doesn't have to be restricted to your main place of business. Your employees can receive calls anywhere, anytime and from any device with the appearance of being in the office.



### Mobile Phone

Place and receive calls from your cell phone just as you would through your desk phone.



### Desk Phone

If you don't already have VoIP phones installed in your office, you can choose to purchase or rent phones from TouchTone.



### Computer

Instantly connect with your customers - make and receive calls directly from your computer with a simple click of a button.



### Online

Control your phone's functionality through TouchTone's Web portal - enable and disable features, manage contacts and voicemail, view call logs, and much more.

## Business VoIP Phone Service Features

### First Impressions Count

First impressions count, and that's why it's important to have a business phone system that not only makes you look and sound professional, but guarantees that your customers reach you when they need to. TouchTone Business VoIP phone service arms you with powerful calling features to help your business run more efficiently and your employees more effectively.

- ▶ Local, Regional, Domestic LD
- ▶ 3 Way Calling
- ▶ Anonymous Call Rejection
- ▶ Virtual Receptionist (Auto Attendant) – additional charge
- ▶ Call Forward Busy
- ▶ Call Forward Fixed to Voicemail
- ▶ Call Forward No Answer
- ▶ Call Forward Physical Phone
- ▶ Call Forward Variable (Unconditional)
- ▶ Call Groups
- ▶ Call Hold
- ▶ Call Logs
- ▶ Call Park
- ▶ Call Pickup
- ▶ Call Pickup - Directed
- ▶ Call Pickup - Group
- ▶ Call Recording - additional charge
- ▶ Call Transfer
- ▶ Call Waiting
- ▶ Caller ID
- ▶ Caller ID block/unblock
- ▶ Caller ID Presentation Contact
- ▶ Caller Name Presentation
- ▶ Click-to-Conference - accessed via Web Portal
- ▶ User and Administrative Portal
- ▶ Direct Inward Dial (DID)
- ▶ Distinctive Ringing
- ▶ Do Not Disturb
- ▶ Find-Me-Follow-Me Intelligent Call Routing
- ▶ Hoteling
- ▶ Hunt Groups
- ▶ Instant Messaging - additional charge
- ▶ Intercom Calling
- ▶ Last Call Return
- ▶ Last Number Redial
- ▶ Message Waiting Indicator
- ▶ Mobile Phone Twinning
- ▶ Music On Hold
- ▶ Outgoing Call Barring
- ▶ Outlook Integration - additional charge
- ▶ Remote Click-to-Call
- ▶ Remote Office
- ▶ Ring Timers
- ▶ Simultaneous Ringing
- ▶ Speed Dialing Corporate
- ▶ Speed Dialing Personal
- ▶ Time-of-Day, Day-of-Week Intelligent Call Routing
- ▶ User Controlled Caller ID Restriction
- ▶ Visual Voicemail - accessed via Web Portal
- ▶ Voicemail Box
- ▶ Voicemail to Email
- ▶ Nway Conference
- ▶ Conference Bridge - additional charge
- ▶ CRM Integration - additional charge
- ▶ Call Center ACD - additional charge

