



Short Duration and Call Center Voice Services

On-demand, premium call center voice for call centers and IVRs with short duration needs.

TouchTone Communications provides on-demand, premium call center voice origination and termination to call centers, IVR and voice broadcasting providers with short duration needs, specifically those using predictive dialers, auto dialers, or voice broadcasting.

TouchTone's high-performing switch and redundancy capabilities can handle exceptionally large amounts of concurrent calls without sacrificing quality. **And unlike many other service providers, we actually complete our calls.**

TouchTone is more than just a service provider – we provide a total A-Z customized solution to fit your specific and demanding needs. Your dedicated sales manager and TouchTone's engineering experts are involved throughout the entire process and lifespan of the solution.

- ✓ Pay as you go pricing
- ✓ Nationwide footprint with multiple Tier 1 carrier options
- ✓ TDM or SIP (public, private or IPsec VPN) connection
- ✓ Tailored pricing to fit unique calling patterns
- ✓ Customized carrier routing
- ✓ No minimums, no volume commitments, and no capacity restrictions
- ✓ Above average call completion
- ✓ No short duration penalties or surcharges for incomplete calls
- ✓ Multi-carrier network diversity and geographic redundancy
- ✓ DIDs and toll free numbers available
- ✓ 6 second billing
- ✓ High CPS, high ASRs, and low PDD
- ✓ 24 hour turn up
- ✓ Real-time, 100% indemnified compliance protection available