

Device Management and Protection

Monitor, manage, and secure endpoints.
No IT or cybersecurity expertise required.

Be proactive, not reactive. Increase productivity and gain greater visibility all while keeping your company and its assets safe from cyber criminals.

TouchTone's Device Management and Protection provides an easy to deploy, turnkey solution that detects and safeguards all network connected devices (or endpoints) such as PC/MAC desktops, laptops, tablets and smartphones from one central location. It guarantees that security policies are enforced and remain in compliance, devices receive timely software updates, and anti-virus programs are established to protect against cyberattacks.

Benefits and importance of a endpoint management and security



increase IT Efficiency

Automate routine tasks like configuration changes, software deployments, and troubleshooting.



24/7 Visibility and Control

Management portal provides a user-friendly interface for remote access and self-service IT capabilities including hardware/software inventory and compliance reports.



Large Scale Deployment

Launch cybersecurity tools and enforce related policies for all approved devices across your network.



Elevate Productivity

Monitor performance affecting issues such system efficiency and provide a proactive approach to optimization (leading to reduced support requests).



Disaster Recovery

Protect business critical information in case of a disaster or data loss event with built-in data recovery and restoration.



Improve Workforce Performance

Minimize the time required for manual maintenance and support. IT teams can monitor the health and performance of all devices from one central location.

Only

\$29 per user

INCLUDES 2 DEVICES

Each additional device \$7

Device types can include:

PC/MAC desktop, smartphone, tablet, laptop

Optional Add-ons

- On-Demand Help Desk (hourly)
- Two-Factor Authentication

TouchTone's simple, all-inclusive, and easy to understand model has been perfectly crafted to suite the needs of small businesses with under 50 employees.

What's Included



Anti-Virus Protection, Threat Detection, and Remediation

TouchTone monitors all of your network connected devices (endpoints) to not only proactively protect, but also detect and respond to any suspicious or unusual activities in real-time.

Proprietary software utilizes machine learning to identify breaches, create instant alerts, and lock affected accounts to allow for rapid response to security incidents. Monitoring includes DUO, Dropbox, Google Workspace, Microsoft 365, and Slack. (1 license/per user)



Automated Patch Management

Ensure operating systems and software applications are kept up-to-date with the latest security patches and updates - including Windows, macOS, QuickBooks, Linux, Android, iOS, Adobe, Google Chrome, and Zoom.



Data Backup

Ensure business continuity and disaster recovery. In case of damage, deletion, or loss; quickly restore systems, digitized data and business information.



Inventory and Asset Management

View all hardware and software inventory across all devices from one central location, including license and warranty tracking.



Peak Performance Monitoring

Provides monitoring to ensure device peak performance such as high CPU, disk space, disk usage, and low memory.