

## Endpoint Management and Protection

Monitor, manage, and secure endpoints

**Be proactive, not reactive. Increase productivity and gain greater visibility all while keeping your company and its assets safe from cyber criminals.**

TouchTone's Endpoint Management and Protection provides an easy to deploy, turnkey solution that detects and safeguards all network connected devices (such as PC/desktops, laptops, and smartphones) from one central location. It guarantees that security policies are enforced and remain in compliance, approved endpoints receive proper and timely software updates, and antivirus programs are established in order to protect against cyberattacks.

### Benefits and importance of a endpoint management and security strategy



#### Increase IT Efficiency

Designed to complement existing IT teams so that they can focus on day-to-day business activities. Automate routine tasks like configuration changes, software deployments, and troubleshooting.



#### 24/7 Visibility and Control

Management portal provides a user-friendly interface for remote access and self-service IT capabilities. See both hardware and software inventory, securely connect to devices, restore files and access detailed reports on status and compliance.



#### Large Scale Deployment

Effortlessly launch cybersecurity tools and enforce related policies for all approved devices across your network.



#### Elevate Productivity

Monitor performance affecting issues such system efficiency and provide a proactive approach to optimization - leading to a richer user experience and reduced support requests.



#### Disaster Recovery

Protect business critical information in case of a disaster or data loss event. Data recovery and system restoration help to minimize downtime and data loss.



#### Improve Workforce Performance

Overall, minimize the time required for manual maintenance and support. IT teams can monitor the health and performance of all devices from one central location, and already established safeguards help to limit downtime due to security breaches.

Starts at

**\$29** per user

**INCLUDES 2 DEVICES**

Each additional device \$7

### Device types can include:

PC/desktop, smartphone, tablet and/or laptop

### Optional Add-ons

- On-Demand Help Desk (hourly)
- Two-Factor Authentication

TouchTone's simple, all-inclusive, and easy to understand model has been perfectly crafted to suite the needs of organizations with less than 100 employees.

## What's Included



### Anti-Virus Protection

Endpoints, especially in small to mid-sized companies, remain a major point of target for hackers. In fact, 41% of small businesses fell victim to a cyber attack in 2023. TouchTone monitors endpoints to protect, detect, and respond to any suspicious or unusual activities.



### 24/7 Threat Detection and Remediation

Real-time detection and monitoring of all endpoints to not only ensure peak performance, but detect and remedy vulnerabilities. Alerts include: High CPU, Disk Space, Disk Usage, Process, Memory, AV Status, Drive Encryption, and many more.



### Automated Patch Management

Operating systems and software applications on endpoints are kept up-to-date with the latest security patches and updates - this includes Windows, macOS, QuicBooks, Linux, Android, iOS and more.



### Data Backup

In the event of a data loss or disaster, quickly restore systems and data.



### Penetration Testing

Done twice a year, TouchTone will simulate a cyberattack against your IT infrastructure to identify exploitable vulnerabilities.



### Inventory and Asset Management

View all hardware and software inventory across all devices from one central location, including license and warranty tracking.