



Microsoft Teams Calling Services

Seamlessly enable end-to-end calling for Microsoft Teams across all Teams' devices including desktop and mobile

Bring communication and collaboration together. TouchTone's Microsoft calling services enable native PSTN calling within the Microsoft Teams platform to provide a complete phone system including SMS, faxing, and advanced features (like call recording, queues, and IVRs).

With over 300 million users, Microsoft Teams has become one of the most sought out applications for a comprehensive phone and collaboration system among businesses and enterprises.

While the Microsoft platform allows users to make calls to other users within the organization, it does not support external calls. While customers can purchase a calling plan directly from Microsoft there are other, more cost effective ways, to support calling needs.

TouchTone offers a variety of scalable deployment options depending on requirements and objectives. And with no hardware or software to install, companies can access calling features directly within the Teams interface as usual, including the Teams softphone and mobile app.

Whether you are new to Microsoft Teams or are looking to replace your current Microsoft calling plan or provider, migrating to TouchTone Microsoft calling service is simple. TouchTone's highly skilled team of professionals can help with integrating Teams technologies and align them into your enterprise productivity solutions.

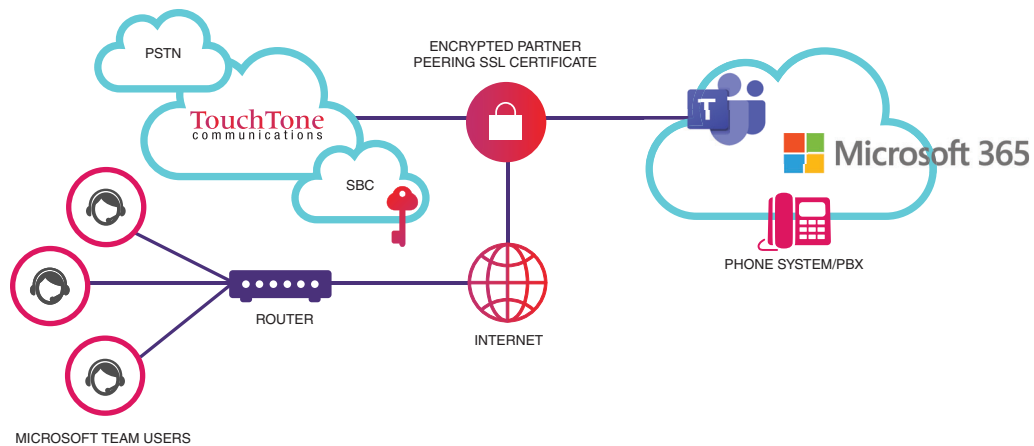
- ✓ Cut overall voice costs – pay per call path, not per user. Unlimited local/long distance and low international calling rates. Supports DIDs and toll free services.
- ✓ On-demand scalability - buy only the trunks you need. Quickly and easily add/remove phone lines, connect new/multiple locations, and increase calling capacity.
- ✓ Keep existing numbers, phones/devices, call center software, and integrations
- ✓ Fully managed - TouchTone maintains and supports the voice network

TOUCHTONE PROVIDES ADDITIONAL BENEFITS LIKE

- ✓ Business continuity - with multi-carrier network diversity and geographic redundancy to ensure your business is running 24/7/365. Calls are automatically rerouted in the event of power or internet outage.
- ✓ Enhanced security - receive enterprise-grade protection with multi-layer security, end-to-end encryption and industry compliance.
- ✓ Ability to manage numbers yourself at anytime. Route toll free numbers/DIDs to a trunk group, trunk groups with custom DNIS, or Direct Dialed Number (Toll-Free)/Remote Call Forward (DIDs).
- ✓ Easily add features and applications such as SMS and faxing
- ✓ E911
- ✓ 24/7 in-house dedicated support

TOUCHTONE OFFERS TWO MICROSOFT CALLING DEPLOYMENT OPTIONS

Direct Routing



Operator Connect: TouchTone as the operator

