

**Touchtone Communications Inc.**

Regulations and Schedule of Intrastate Charges  
Applying to Local End-User Telecommunications Service

Within the State of Michigan

**TARIFF**

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Issued under authority of Michigan Public Service Commission in Case No. U-15355 on October 9, 2007.

Issued: October 24, 2007

Effective: October 25, 2007

Issued by:

Gary Glodek, Director, Retail Operations  
16 South Jefferson Road  
Whippany, New Jersey 07981

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**CHECK SHEET**

The pages of this tariff, as listed below, are effective as of the date shown. Sheets with the effective date blank are effective as of October 20, 2001, the original effective date of this tariff. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

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**EXPLANATION OF SYMBOLS, REFERENCE  
MARKS, AND ABBREVIATIONS OF TECHNICAL  
TERMS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- N To signify new rate or regulation.
- R To signify reduced rate.

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## **APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user telecommunications services by Touchtone Communications Inc., hereinafter referred to as the Company, to customers within the State of Michigan.

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**SECTION 1 - DEFINITIONS**

**Authorized User** - A person, firm, corporation or other entity who is authorized by the Customer to be connected to the service of the Customer under the terms and regulations of this tariff.

**Available Usage Balance** - The amount of usage remaining on a Debit Account at any particular point in time. Each Debit Account begins with an initial usage amount which is depleted as services provided by the Company are utilized by the Customer.

**Business Service** - A switched network service that provides for dial station communications that is described as a business or commercial rate.

**Business Customer** - A Business Customer is a Customer who subscribes to the Company's Service(s) and whose primary use of the Service is of a business, professional, institutional, or otherwise occupational nature.

**Company** - Used throughout this tariff to refer to Touchtone Communications Inc., unless otherwise clearly indicated by the context.

**Debit Account** - An account which consists of a pre-paid usage balance depleted on a real time basis during each Debit Service Call.

**SECTION 1 - DEFINITIONS, CONT'D.**

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Holidays** - Holidays observed by the Company as specified in this tariff.

**LATA** - Means the local access and transport area as defined in *United States v American Telephone and Telegraph Co.*, 569 F.Supp. 990 (D.D.C. 1983).

**Personal Account Code** - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's network which identifies the Debit Account from which charges for service shall be debited and which validates the caller's authorization to use the services provided.

**Renewal** - A method of replenishing a Debit Account's Available Usage Balance with additional minutes of use as authorized and paid for by the Customer.

**Residential Customer** - A Residential Customer is a person to whom telecommunications services are furnished by the Company predominantly for personal or domestic purposes at the person's dwelling.

**Switched Access** - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

## **SECTION 2 - REGULATIONS**

### **2.1 Undertaking of the Company**

#### **2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with the provision of an access line and usage within a local calling area for the transmission of high quality, 2-way interactive switched voice or data communications between points within the State of Michigan.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

#### **2.1.2 Shortage of Equipment or Facilities**

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

**SECTION 2 - REGULATIONS**

**2.1 Undertaking of the Company, Cont'd.**

**2.1.3 Terms and Conditions**

- (A) Business Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- (B) Business Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Business Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Business Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

**SECTION 2 - REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.3 Terms and Conditions**

- (D) Service may be terminated upon written notice to the Customer if:
  - (1) the Customer is using the service in violation of this tariff; or
  - (2) the Customer is using the service in violation of the law.
- (E) This tariff shall be interpreted and governed by the laws of the State of Michigan regardless of its choice of laws provision.
- (F) No other telecommunications provider may interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.



**SECTION 2 - REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.4 Liability of the Company**

- (A) The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
  
- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government or any state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties when it does not involve the company's employees.

**SECTION 2 - REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.4 Liability of the Company**

- (C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- (E) Explosive Atmosphere. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Business Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4(E) as a condition precedent to such installations.

**SECTION 2 - REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.4 Liability of the Company**

- (F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- (G) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- (H) **THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.**

**SECTION 2 - REGULATIONS****2.1 Undertaking of the Company****2.1.5 Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance.

The Company will perform adequate scheduling so as to provide service to a customer at a mutually agreed upon time. On a monthly basis, 90% of the commitments to customers with respect to the date of installation of primary basic local exchange service shall be met. The Company will take corrective action if the rate of met commitments falls below 90% for 3 consecutive months. Customer-caused delay or customer-missed appointments will not be figured into the rate of met commitments.

Calls requesting local directory assistance shall be answered within 10 seconds. The Company will take corrective action if its average answer time per month for local directory assistance calls is more than 10 seconds for 3 consecutive months.

The Company will maintain service so that the average monthly rate of initial customer trouble reports in any wire center area is not more than 6 per 100 access lines per month, exclusive of all of the following: (a) Reports concerning interexchange calls. (b) Trouble found in equipment that is not the provider's. (c) Nonregulated customer premises equipment or inside wiring. For the purpose of administering this rule, each party line customer shall be considered to have 1 local access line. Multiple trouble reports that are attributable to a common cause or defect shall not be aggregated. Rather, a separate report shall be counted for each customer line reported in trouble. A provider shall take corrective action if a customer trouble report rate is more than 6 per 100 access lines per month in a wire center area for 3 consecutive months.

**SECTION 2 - REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.6 Provision of Equipment and Facilities**

- (A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- (B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (C) The Company may substitute, change or rearrange any equipment or facility at reasonable times, but shall not thereby alter the technical parameters of the service provided the Customer.
- (D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

**SECTION 2 - REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.6 Provision of Equipment and Facilities**

- (E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
  
- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - (2) the reception of signals by Customer-provided equipment.

**SECTION 2 - REGULATIONS**

**2.1 Undertaking of the Company, Cont'd.**

**2.1.7 Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**SECTION 2 - REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

**2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.



**SECTION 2 - REGULATIONS**

**2.2 Prohibited Uses**

- (A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- (B) The Company may require business applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Michigan Public Service Commission regulations, policies, orders, and decisions.
- (C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- (D) A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

**SECTION 2 - REGULATIONS**

**2.3 Obligations of the Customer**

**2.3.1 General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

**SECTION 2 - REGULATIONS**

**2.3 Obligations of the Customer**

**2.3.1 General**

- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
  
- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

**SECTION 2 - REGULATIONS**

**2.3 Obligations of the Customer**

**2.3.1 General**

- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

**SECTION 2 - REGULATIONS**

**2.3 Obligations of the Customer**

**2.3.2 Claims**

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (A) any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

**SECTION 2 - REGULATIONS****2.4 Customer Equipment and Channels - Business Customers****2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade or data telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic and data communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- (A) Terminal equipment on the Business User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Business User. The Business User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
  
- (B) The Business Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Business Customer's expense.

**SECTION 2 - REGULATIONS**

**2.4 Customer Equipment and Channels - Business Customers**

**2.4.3 Interconnection of Facilities**

- (A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Business Customer's expense.
- (B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- (C) Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall comply with all applicable federal and state legal and regulatory requirements; and all User-provided wiring shall be installed and maintained in compliance with all such legal and regulatory requirements.
- (D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined below:

"End User" means any customer of an interstate or foreign telecommunications service that is not a carrier except that a carrier other than a telephone company shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative purposes and a person or entity that offers telecommunications services exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate on the premises of such reseller.

**SECTION 2 - REGULATIONS**

**2.4 Customer Equipment and Channels - Business Customers**

**2.4.4 Inspections**

- (A) Upon suitable notification to the Business Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Business Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
  
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Business Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Business Customer must take this corrective action and notify the Company of the action taken. If the Business Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.



**SECTION 2 - REGULATIONS**

**2.5 Payment Arrangements**

**2.5.1 Nondiscriminatory Service**

The Company will not discriminate against nor penalize a customer for exercising a right granted under this section or under applicable law. The Company will provide all services described under this tariff in compliance with the following:

- (A) The Company will not make a statement or representation, including an omission of material information, regarding the rates, terms, or conditions of providing a basic local exchange service that is false, misleading, or deceptive.
- (B) The Company will not charge a customer for a subscribed service for which the customer did not make an initial affirmative order. Failure to refuse an offered or proposed service is not an affirmative order for the service.
- (C) If a customer cancels a service, the Company will not charge the customer for service provided after the effective date that the service was canceled.
- (D) The Company will not state to a customer that basic local exchange service will be shut off unless the customer pays an amount that is due in whole or in part for an unregulated service.

**SECTION 2 - REGULATIONS**

**2.5 Payment Arrangements**

**2.5.2 Payment for Service**

(A) Facilities and Service Charges

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

(B) Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

**2.5.3 Billing and Collection of Charges**

- (A) The Company shall render a bill during each billing period to every Customer. The billing period shall be monthly.
- (B) Non-recurring charges are due and payable from the customer within 30 days after the invoice date, unless otherwise agreed to in advance.
- (C) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

**SECTION 2 - REGULATIONS**

**2.5 Payment Arrangements**

**2.5.3 Billing and Collection of Charges**

- (D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- (E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (F) If service is disconnected by the Company in accordance with Section 2.5.6 and later restored, restoration of service will be subject to all applicable restoration and installation charges.

**SECTION 2 - REGULATIONS**

**2.5 Payment Arrangements**

**2.5.3 Billing and Collection of Charges**

- (G) The date of rendition of the Company's bill for basic local exchange service shall be the date of physical mailing of the bill by the Company. If the last calendar day for remittance falls upon a Sunday, legal holiday, or any other day when the offices of the provider regularly used for the receipt of payment of customer bills are not open to the general public, then the final payment date shall be extended through the next business day. The date of payment of remittance by mail is 2 days before receipt of the remittance.
- (H) At a minimum, each Residential Customer bill rendered by the Company shall clearly state all of the following information:
- (1) The beginning and ending dates of the billing period.
  - (2) The due date.
  - (3) Any previous balance.
  - (4) The telephone number for which the bill is rendered.
  - (5) The total amount due for basic local exchange service and regulated toll service.
  - (6) An itemized statement of all taxes due.
  - (7) The total amount due.
  - (8) The statement that rate schedules for basic local exchange service are available and will be mailed by the provider upon request at no cost to the customer.
  - (9) The address and telephone number of the provider, designating where the customer may initiate an inquiry or informal complaint regarding the bill as rendered or the service provided.

**SECTION 2 - REGULATIONS**

**2.5 Payment Arrangements**

**2.5.3 Billing and Collection of Charges**

- (I) Unless otherwise specified by the Customer, if partial payment of a bill is made, then the Company shall first credit the partial payment to basic local exchange service and regulated toll service.
- (J) Not later than 15 days after the completion of an order for new service or a change in existing service that results in a billing change, the Company shall send to the Residential Customer a written itemized statement of the services ordered, including all associated charges.
- (K) A Residential Customer shall have the right, within 1 billing period of receiving a bill for new services or changed services, to cancel, reduce, or modify a service or a portion of a service without further service charge.

**SECTION 2 - REGULATIONS****2.5 Payment Arrangements****2.5.4 Advance Payments**

The Company may require the prepayment of 1 billing period's charges for basic local exchange service as a condition of service. If a Residential Customer's basic local exchange service is subject to usage-sensitive pricing, then the prepayment permitted by this rule shall not be more than the average of charges for similar services purchased in the Residential Customer's exchange during the most recent calendar year for which data are available. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

**SECTION 2 – REGULATIONS**

**2.5 Payment Arrangements**

**2.5.5 Deposits**

- (A) To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges, except as stated in (E) below. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed \$150.00 per access line.
- (B) A deposit may be required in addition to an advance payment.
- (C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- (D) Simple interest on deposits will accrue at a rate equal to the rate paid on United States savings bonds, series EE.
- (E) No deposit will be charged for lifeline customer that voluntarily elects to receive toll blocking service.
- (F) The Company will not require a cash deposit or other guarantee as a condition of obtaining basic local exchange service, unless the prospective customer refuses to produce identification that can be readily and inexpensively verified or if the prospective customer has a history of payment default within the past 60 months for telecommunication services.
- (G) The Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at the address.

**SECTION 2 - REGULATIONS**

**2.5 Payment Arrangements**

**2.5.6 Discontinuance of Service**

**Part I B Business Customers**

- (A) Upon nonpayment of any amounts owing to the Company, the Company may, by providing the requisite prior written notice to the Business Customer, discontinue or suspend service without incurring any liability.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Business Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Business Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Business Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Business Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service to Business Customers without incurring any liability.
- (F) In the event of fraudulent use of the Company's network by Business Customers, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.



**SECTION 2 - REGULATIONS**

**2.5 Payment Arrangements**

**2.5.6 Discontinuance of Service**

**Part I B Business Customers**

- (G) Upon the Company's discontinuance of service to the Customer under Section 2.5.6(A) or 2.5.6(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

**Part II B Residential Customers**

- (A) The Company may shut off basic local exchange service to a Residential Customer for one or more of the following reasons:
  - (a) Nonpayment of a delinquent account for basic local exchange service;
  - (b) Nonpayment of a delinquent account with a delinquent balance of \$150 or more for basic local exchange service and regulated toll service in the name of the customer;
  - (c) Maintaining a delinquent balance of \$125 or more for three consecutive months for basic local exchange service and regulated toll service;
  - (d) Unauthorized tampering or interference with facilities and equipment owned by a provider of basic local exchange service that are situated on or about the customer's premises.
  - (e) Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, maintenance, or replacement;
  - (f) Misrepresentation of the customer's identity for the purpose of obtaining basic local exchange service.

**SECTION 2 - REGULATIONS**

**2.5 Payment Arrangements**

**2.5.6 Discontinuance of Service**

**Part II B Residential Customers**

(A) Cont'd

- (g) A violation of a tariff provision of the provider of basic local exchange service that is on file with or approved by the Michigan Public Service Commission that adversely affects the safety of the customer or other persons or the integrity of the provider's basic local exchange system;
- (h) Any other unauthorized use or interference with basic local exchange service, including improper use of a party line service by denying other customers on the line an equitable proportionate use of the service.

- (B) Notwithstanding any other provision of this tariff, the Company will postpone the shutoff of basic local exchange service and regulated toll service to a Residential Customer for not more than 15 days if the customer produces a physician's certificate stating that the current mental or physical condition of the customer, a member of the customer's family, or another permanent resident of the premises where service is rendered who is suffering from an existing mental illness or medical condition will be endangered by a shutoff of service. The certificate shall identify the mental illness or medical condition of the customer, the member of the customer's family, or other permanent resident of the premises where service is rendered. If the Company is notified telephonically or in writing that a psychiatric or medical emergency exists, then the Company will permit 7 days for the Residential Customer to produce the certificate or notice. The postponement may be extended for 1 additional 15-day period by the renewal and the resubmission of the certificate or notice.

**SECTION 2 - REGULATIONS**

**2.5 Payment Arrangements**

**2.5.6 Discontinuance of Service**

**Part II B Residential Customers**

- (C) Notice of shutoff of basic local exchange service shall contain all of the following information:
- (a) The name and the billing address of the customer and, to the extent possible, the address of the service, if different;
  - (b) A clear and concise statement of the reason for the proposed shutoff of service;
  - (c) The date after which service will be subject to shutoff without further notice unless the customer takes appropriate action;
  - (d) The right of the customer to file a formal complaint with the commission if the dispute cannot be otherwise resolved and a statement that the customer must pay to the provider of basic local exchange service that portion of the bill for basic local exchange service and regulated toll service that is not in dispute within 3 days of the date that the formal complaint is filed;
  - (e) A statement that service will not be shut off pending the resolution of a formal complaint that is filed and prosecuted in conformity with all applicable statutes, rules, regulations, and orders of the commission; and
  - (f) The telephone number and address of the Company where the customer may make inquiry or enter into a settlement agreement.

**SECTION 2 - REGULATIONS**

**2.5 Payment Arrangements**

**2.5.6 Discontinuance of Service**

**Part II B Residential Customers**

- (D) The Company will not shutoff service unless written notice is sent, by first-class mail, to the customer or personally served not less than 5 days before the date of the proposed shutoff. If a shutoff of service is sought for nonpayment of a delinquent account, then a notice of shutoff will not be sent before the time the account becomes delinquent. Service of notice by mail is complete upon mailing, unless proven otherwise by the customer. The Company will maintain an accurate record of the date of mailing. The Company is responsible for the accurate and timely notice of shutoff.
- (E) A notice of shutoff of service shall not be issued if a customer has a pending formal complaint before the commission concerning the bill upon which the notice is based.
- (F) Subject to the requirements of these rules, the company may shut off basic local exchange service to a customer on the date specified in the notice of shutoff or within a reasonable time thereafter, but only at times that the Company has personnel available to reconnect service.
- (G) Basic local exchange service shall not be shut off on a day, or a day immediately preceding a day, when the Company's personnel are not available to reconnect service.
- (H) Basic local exchange service shall not be shut off while a complaint related to the reason for the shutoff is pending.

**SECTION 2 - REGULATIONS**

**2.5 Payment Arrangements**

**2.5.6 Discontinuance of Service**

**Part II B Residential Customers**

- (I) After basic local exchange service has been shut off to a Residential Customer, the Company will restore service promptly, but not later than 1 working day after the customer's request, when the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made.
- (J) Any payments required for service restoration may be made by the customer in any reasonable manner. Payment by personal check may be refused by the provider if the customer has tendered payment in this manner and the check has been dishonored during the last 3 years, excluding bank error.
- (K) Before restoring service, the Company at its option may require 1 or more of the following: (a) Payment of the total amount due on all of the customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the provider; (b) An arrangement or settlement agreement requiring the payment of all amounts owed to the provider for basic local exchange service and regulated toll service; (c) Payment of an amount provided by tariff for basic local exchange service restoration; and/or (d) A security deposit or payment guarantee not to exceed \$150 per access line.

**SECTION 2 - REGULATIONS**

**2.5 Payment Arrangements**

**2.5.7 Cancellation of Application for Service**

- (A) When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, maintenance, taxes, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.5.7(A) through 2.5.7(C) will be calculated and applied on a case-by-case basis.

## **SECTION 2 - REGULATIONS**

### **2.5 Payment Arrangements**

#### **2.5.8 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

### **2.6 Allowances for Interruptions in Service**

Interruptions in service that are not caused by the Customer, or during which the Company does not provide a satisfactory replacement service, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

#### **2.6.1 Credit for Interruptions**

- (A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins from the time the Customer's service is reported or is found to be out of service. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

**SECTION 2 - REGULATIONS**

**2.6 Allowances for Interruptions in Service**

**2.6.1 Credit for Interruptions (Cont'd.)**

(C) A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.



**SECTION 2 - REGULATIONS**

**2.6 Allowances for Interruptions in Service**

**2.6.1 Credit for Interruptions**

(C) (Cont'd)

Over 24 Hours. If a Customer's service is reported or is found to be out of service and remains out of service for more than 24 hours, then 1 of the following adjustments shall be made to the Customer's bill in the next billing period in which it is practicable to do so:

- (1) If the duration of the outage is less than 5 days of a month, then the appropriate credit shall be the prorated amount of the customer's monthly service rate.
- (2) If the duration of the outage is 5 days or longer, then the appropriate credit is the credit owed pursuant to 2.6.1(C)(1) of for the first 4 days of the outage plus an additional \$5.00 per day for the fifth day and each subsequent day of the outage, up to the amount of the customer's monthly service rate.
- (3) A credit adjustment will not be made if the outage is caused by the Customer or if a satisfactory replacement Service is provided to the Customer. Should the Customer elect to use an alternative Service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative Service.

**SECTION 2 - REGULATIONS**

**2.6 Allowances for Interruptions in Service**

**2.6.2 Limitations on Allowances**

No credit allowance will be made for:

- (A) interruptions due to the cause of, negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, or joint user;
- (B) interruptions of service during any period in which the Company is not given full and free access by the Customer to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (C) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (D) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (E) interruption of service during a time period in which the Company provides a satisfactory replacement service.

## **SECTION 2 - REGULATIONS**

### **2.6 Allowances for Interruptions in Service**

#### **2.6.3 Cancellation For Service Interruption**

Cancellation or termination of service by Business Customers due to service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

### **2.7 Restoration of Service**

#### **2.7.1 Business Service Restoration**

When a Business Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, Service will be restored only upon the basis of the Business Customer completing a new application for Service and qualifying for Service as if it were a new Business Customer.

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**SECTION 2 REGULATIONS****2.7 Restoration of Service****2.7.2 Residential Service Restoration**

When a Residential Customer's Basic Local Exchange Service has been shutoff in accordance with this Tariff, the Company will restore Service promptly, but not later than one (1) working day after the Residential Customer's request, after the cause for the shutoff of service has been cured or credit arrangements satisfactory to the Company have been made. Before restoring service, the Company reserves the right to require one or more of the following:

- (1) Payment of the total amount due on all of the Customer's delinquent and shutoff accounts for basic local exchange service and regulated toll service owed to the Company;
- (2) An arrangement or settlement agreement requiring the payment of all amounts owed to the Company for basic local exchange service and regulated toll service;
- (3) Payment of the restoration charge and any applicable installation charges pursuant to Section 4.3.4 of this tariff;
- (4) Payment of an advance payment and/or security deposit pursuant to Section 2.5.4 and 2.5.5 of this tariff.

Any payments required for service restoration may be made by the Customer in any reasonable manner, except that payment by personal check may be refused by the Company if the Customer has tendered payment by a check that had been dishonored during the previous 3 years, excluding bank error.

**SECTION 2 - REGULATIONS****2.8 Use of Customer's Service by Others****2.8.1 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer.

Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

**2.9 Cancellation of Service**

If a Business Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Business Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.3.

The Business Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Business Customer; plus
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Business Customer; plus
- (C) all Recurring Charges specified in the applicable Service Order Tariff incurred prior to disconnection, cancellation or termination; minus
- (D) a reasonable allowance for costs avoided by the Company as a direct result of the Business Customer's cancellation.

**SECTION 2 - REGULATIONS**

**2.10 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- (A) to any subsidiary, parent company or affiliate of the Company; or
- (B) pursuant to any sale or transfer of substantially all the assets of the Company; or
- (C) pursuant to any financing, merger or reorganization of the Company.

**2.11 Notices and Communications**

- (A) The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- (B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- (C) All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- (D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

**SECTION 2 - REGULATIONS****2.12 Formal and Informal Procedures**

For Residential Customers, informal complaints will be handled by the Company's customer service department, which will use good faith efforts to informally resolve the dispute. If the Company and the Residential Customer are unable to informally resolve the dispute, the customer may file a formal complaint with the Michigan Public Service Commission.

**2.12.1 Alternative Dispute Resolution**

The following provisions apply if the formal complaint is for \$1,000 or less or if the customer elects to pursue an alternative means of dispute resolution.

- (A) The customer shall file a formal written complaint with the Michigan Public Service Commission.
- (B) If the customer and the Company cannot agree on an alternative means of dispute resolution within 20 days, they shall participate in a mediation proceeding conducted by administrative law judge or other person designated by the Commission.
- (C) If mediation is utilized, the mediator will provide a recommended settlement to the parties within 45 days after the written complaint was filed.
- (D) Within 7 days after the date of the recommended settlement, each party shall file with the commission a written acceptance or rejection of the recommended settlement. A party's failure to file a timely acceptance or rejection shall be deemed to be a rejection of the recommended settlement.
- (E) If the parties accept the recommended settlement, then the recommendation will be adopted by the Commission as a final order.
- (F) If a party rejects the recommended settlement, then the complaint shall proceed to a contested case hearing before the Commission.

**SECTION 2 - REGULATIONS**

**2.12 Formal and Informal Procedures**

**2.12.1 Alternative Dispute Resolution**

- (G) If the complaint involves a monetary dispute, the party who rejects the recommended settlement shall pay the opposing party's actual costs of proceeding to a contested case hearing, including attorney fees, unless the final order of the commission is more favorable to the rejecting party than the recommended settlement under this section. A final order is considered more favorable if it differs by 10% or more from the recommended settlement in favor of the rejecting party. If both parties reject the recommended settlement, then each party shall be responsible for its own costs and attorney fees.

**2.12.2 Payment of Amount Not In Dispute**

- (A) If a customer files a formal complaint with the Commission, then the Company may require the Customer to pay an amount equal to the part of the bill that is not in dispute.
- (B) The amount that is not in dispute shall be mutually determined by the Company and the Customer.
- (C) If the Company and the Customer are unable to mutually determine the amount that is not in dispute, then the Company may require the Customer to pay up to 50% of the amount that is in dispute.
- (D) If the Customer fails to pay to the Company either the amount that is not in dispute or 50% of the amount that is in dispute, then the Company may shut off service consistent with this tariff.
- (E) If the dispute is ultimately resolved in favor of the Customer, in whole or in part, then any excess moneys paid by the Customer shall be refunded promptly, with simple interest paid at the rate paid on United States Savings Bonds, series EE.



## **SECTION 2 - REGULATIONS**

### **2.13 Customer Access to Information**

#### **2.13.1 Publication of Procedures**

- (A) The Company will have a pamphlet available for its customers that, in layman's terms, lists and summarizes the rights and responsibilities of its customers and the Company
- (B) The pamphlet will be displayed prominently and shall be available at all of the Company's office locations that are open to the general public. The pamphlet shall be available upon customer request at no charge.
- (C) The pamphlet shall include all of the following information:
  - (1) Methods for customers to understand and verify the accuracy of billings.
  - (2) Payment standards and procedures.
  - (3) Procedures for shutoff and reconnection of basic local exchange service.
  - (4) Inquiry, service, and complaint procedures.
  - (5) Commission procedures related to customer complaints.
- (D) The information contained in the pamphlet shall be made available by the Company in audio format to customers who have visual impairments at no cost to the customers. The information may be provided through recorded announcements or the physical provision of a recording.

#### **2.13.2 Public Access To Rules And Rates**

The Company will keep on file, and provide public access to, a copy of the Michigan Public Service Commission's rules and a schedule of all rates and service charges at all of its offices that are open to the general public. Upon the request of a customer and at no cost to the customer, the Company will provide a customer with 1 copy of the rules and the rate schedules applicable to the customer's usage.

**SECTION 2 - REGULATIONS**

**2.13 Customer Access to Information, cont'd.**

**2.13.3 Telephone Directories and Information**

The Company will publish, or will arrange by agreement with the incumbent local exchange carrier or other directory provider to publish, on a page preceding the alphabetical listings in its telephone directories, in a prominent manner, and without charge, all of the following information:

- (A) The telephone number and address of the Company where the customer may inquire about telephone service.
- (B) The telephone number and address of the Michigan Public Service Commission where a customer may file a formal complaint regarding a service regulated by the Commission.

## **SECTION 3 - SERVICE OFFERINGS**

### **3.1 General**

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

#### **3.1.1 Application of Business and Residential Rates**

- A. The determination as to whether telephone service should be classified as Business or Residential is based on the character of the use to be made of the service. Service is classified as Business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, service is classified as Residential service.
- B. Business rates apply at the following locations, among others:
  - 1. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
  - 2. In residence locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in residence locations where an extension is located at a place where business rates would apply.
  - 3. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no service at business rates at another location.
  - 4. In any residence location where there is substantial business use of the service and the customer has no service at business rates.

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**SECTION 3 – SERVICE OFFERINGS, CONT'D.**

**3.1 General, Cont'd.**

**3.1.1 Application of Business and Residential Rates, Cont'd.**

C. Residence rates apply at the following locations, among others:

1. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the customer and listings of a business nature are not furnished.
2. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the customer has service charged for at business rates another location.

**3.2 Charges Based on Duration of Use**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (A) Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- (B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- (C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- (D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- (E) All times refer to local time.

**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.2 Charges Based on Duration of Use, Cont'd.**

**3.2.1 Applicable Rate Periods**

Unless otherwise specified, applicable rate periods are indicated in the chart below:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						EVE
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* To, but not including

Issued under authority of Michigan Public Service Commission in Case No. U-15355 on October 9, 2007.

Issued: October 24, 2007

Effective: October 25, 2007

Issued by:

Gary Glodek, Director, Retail Operations  
 16 South Jefferson Road  
 Whippany, New Jersey 07981

**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.3 Rates Based Upon Distance**

Where charges for a service are specified based upon distance, the following rules apply:

- 3.3.1** Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

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**SECTION 3 - SERVICE OFFERINGS, CONT'D.****3.4 Calculation of Distance**

Usage charges are based on the airline distance between the serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by area code and exchange numbers. All calls are billed from the End User's serving wire center to the terminating point serving wire center.

The distance between the originating point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by NECA Tariff FCC No. 4, in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the originating point and the destination point.
- Step 2: Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.5 Directory Listings**

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.



**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.6 Types of Services Offered**

Section 3.7 of the tariff contains a general description of the services offered by the Company and the rates applicable to each service. Touchtone Communications Inc. provides switched and telephonic-quality voice that enable Users to communicate on a real-time basis between points within local calling areas in the State of Michigan, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. Services may be performed by resale of services provided by other telephone companies.

The services offered are:

Basic Local Exchange Service, consisting of:

- Business Basic Line Service
- Business Advanced Service
- Residential Basic Line Service, with choice of calling plans

**SECTION 3 - SERVICE OFFERINGS, CONT'D.****3.7 Basic Local Exchange Service**

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services and other Services as set forth in this tariff;
- c) access interexchange calling services of the Company and of other carriers;
- d) access (at no additional charge) to the Company's operators and business office for service related assistance;
- e) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- f) access relay services for the hearing and/or speech impaired.

Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch at no charge upon customer request. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line residence and business service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.7 Basic Local Exchange Service, Cont'd.**

**3.7.1 Business Local Exchange Service**

**A. SBC Calling Areas**

**Essential Package**

Business Essential Package provides a customer with all the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Business Essential Package includes unlimited local calling. See Section 4.1 for rates.

**B. Verizon Calling Areas**

Local Exchange Access Line Service consists of an exchange access line terminated at the customer premise and is provided as Type II service. The service type available to customers at a given exchange is indicated in Section 5 following.

**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.7 Basic Local Exchange Service, Cont'd.**

**3.7.2 Residential Local Exchange Service**

**A. SBC Calling Areas**

Residential Basic Line Service provides a residential customer with all of the features of basic local exchange service set forth above, provided over a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic line rates may be charged on any of the following optional rate plans. See Section 4.1 for rates.

Unlimited Calling Plan

The monthly rate for the Unlimited Calling Plan entitles the customer to unlimited outgoing calls per month within the local calling area without additional charge beyond the monthly rate per access line. Usage under any optional plans cannot be aggregated with this plan.

Limited Calling Plan - Plan 50

With Plan 50, the Customer pays a monthly rate per access line. No additional charge applies for calls within the Local Calling Area up to the 50 call allowance per month. Each call within the Local Calling Area in excess of the 50 call allowance is subject to local call charges. Usage charges are billed on a per call basis, regardless of distance, duration, or time of day.

**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.7 Basic Local Exchange Service, Cont'd.**

**3.7.2 Residential Local Exchange Service**

**A. SBC Calling Areas**

Limited Calling Plan - Plan 400

- (1) With Plan 400, the Customer pays a monthly rate per access line. No additional charge applies for calls within the Local Calling Area up to the 400 call allowance per month. Each call within the Local Calling Area in excess of the 400 call allowance is subject to local call charges. Usage charges are billed on a per call basis, regardless of distance, duration, or time of day.
- (2) Upon sufficient notice to the Company, a Customer who is handicapped or is voluntarily providing a service for an organization classified by the Internal Revenue Service as a Section 501(c)((3) or (19) organization, or a congressionally chartered veterans organization, or their duly authorized foundations, is exempt from the 400 call per month limitation and shall not be charged more than the flat rate charged other residential customers for 400 calls.

**B. Verizon Calling Areas**

With Unlimited Local Calling, the Customer can make unlimited calls to locations within their local calling area for a fixed monthly charge. The local calling area includes the Customer's home exchange and any Extended Area Service (EAS) exchanges that are available for the area.

With Economical Local Calling, the Customer will get economy calling to locations within their local calling area. The local calling area includes the home exchange and any Extended Area Service (EAS) exchanges that are available for the Customer's area. The Customer is charged one low monthly rate and a per call rate included in Section 4, following.

**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.8 Direct Inward Dialing (DID) Service**

**3.8.1 DID Trunk Service**

DID Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. DID number charges set forth in Section 6.2 blocks apply in addition to the DID Trunk charges listed below.

Non-recurring and monthly recurring rates per DID Trunk, apply as follows:

	Non-Recurring	Monthly Recurring
Per Trunk		
Access Area A	\$500.00	\$35.00

**3.8.2 Direct Inward Dial (DID) Service**

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID numbers apply in addition to charges specified for Basic Trunks or Digital Trunks.

So the Company may efficiently manage its number resource, the Company, at its sole discretion, reserves the right to limit the quantity of DID numbers a Customer may obtain. Requests for 300 or more DID numbers must be provided to the Company in writing no less than five (5) months prior to activation. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine their utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

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**SECTION 3 - SERVICE OFFERINGS, CONT'D.**
**3.8 Direct Inward Dialing (DID) Service, Cont'd.****3.8.1 DID Trunk Service, Cont'd.**

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

	Non-Recurring	Monthly Recurring
DID Numbers (charge per number)	\$2.50	\$0.02

**3.9 Business Advanced Services****3.9.1 ★ ISDN PRI Service with Unlimited Local Calling**

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

★ ISDN PRI includes the following non-optional Feature Package: Inbound Calling Line ID-Name & Number and Call by Call Selection.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.9 Business Advanced Services, Cont'd.**

**3.9.2 ★ Digital DS-1 PBX Service with Unlimited Local Calling**

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a ★ digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.



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**SECTION 3 - SERVICE OFFERINGS, CONT'D.****3.9 Business Advanced Services, Cont'd.****3.9.3 ★ ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service**

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

This product is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

The Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000, 15,000, 30,000, 50,000 and 100,000. Installation charges are included in the monthly recurring charges. Regional Toll and Long Distance Services must be PIC'd to the Company.

**★ ISDN PRI with Unlimited Local and Bundled 5,000 Long Distance MOU**  
This package includes unlimited local and 5,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 5,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

**★ ISDN PRI with Unlimited Local and Bundled 10,000 Long Distance MOU**  
This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.9 Business Advanced Services, Cont'd.**

**3.9.3 ★ ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service, Cont'd.**

**★ ISDN PRI with Unlimited Local and Bundled 15,000 Long Distance MOU**

This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

**★ ISDN PRI with Unlimited Local and Bundled 30,000 Long Distance MOU**

This package includes unlimited local and 30000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

**★ ISDN PRI with Unlimited Local and Bundled 50,000 Long Distance MOU**

This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

**★ ISDN PRI with Unlimited Local and Bundled 100,000 Long Distance MOU**

This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

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**SECTION 3 - SERVICE OFFERINGS, CONT'D.****3.9 Business Advanced Services, Cont'd.****3.9.4 ★ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service**

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a ★ digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

The ★ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000, 15,000, 30,000, 50,000 and 100,000. Installation charges are included in the monthly recurring charges. Regional Toll and Long Distance Services must be PIC'd to the Company.

**★ ISDN DS1 with Unlimited Local and Bundled 5,000 Long Distance MOU**

This package includes unlimited local and 5,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 5,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

**★ ISDN DS1 with Unlimited Local and Bundled 10,000 Long Distance MOU**

This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

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**SECTION 3 - SERVICE OFFERINGS, CONT'D.****3.9 Business Advanced Services, Cont'd.****3.9.4 ★ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service, Cont'd.****★ ISDN DS1 with Unlimited Local and Bundled 15,000 Long Distance MOU**

This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

**★ ISDN DS1 with Unlimited Local and Bundled 30,000 Long Distance MOU**

This package includes unlimited local and 30000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

**★ ISDN DS1 with Unlimited Local and Bundled 50,000 Long Distance MOU**

This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

**★ ISDN DS1 with Unlimited Local and Bundled 100,000 Long Distance MOU**

This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at \$0.049 per minute.

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**SECTION 3 - SERVICE OFFERINGS, CONT'D.****3.9 Business Advanced Services, Cont'd.****3.9.5 ★ ISDN BRI Service**

★ ISDN BRI (Basic Rate Interface) uses standard “twisted pair” cables and is nearly three times faster than a 56K dial up line. ★ ISDN PRI (Primary Rate Interface) uses a 1.544 Mbps digital transport facility (T1). Both services provide the superior clarity of digital transmission, a high-speed data interface and sufficient bandwidth capacity to fulfill your current and future communication needs.

ISDN BRI consists of two 64 Kbps B (Bearer) channels and one 16 Kbps D (Data) channel. Each B channel has the ability to integrate voice, data, image and video. The B channels may be kept separate or bonded together to deliver 128 Kbps.

**3.9.6 ★ Digital Centrex Service**

★ Digital Centrex Service delivers superior performance, PBX-like functionality including abbreviated dialing, and is compatible with many telephone sets. Each user has a unique seven-digit direct telephone number and customized features. The service is affordable, power failure safe and provides a scalable platform for future growth and technology.

**NOTES FOR ALL:** Availability of services must be verified with the Company based on customer address and NPA-NXX. Rates do not include FCC End User Charge, FCC Port Charge, or other surcharges and taxes. Minimum service period is 12 months. If service is cancelled prior to the end of the contract, a termination charge will be calculated as follows: a. The average of the sum of all line charges on three previous Company invoices to the customer (excluding taxes) multiplied by the number of months remaining in the term agreement.

**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.10 Directory Assistance Service**

The Company furnishes Directory Assistance Service ("DA") for the purpose of aiding subscribers in obtaining telephone numbers through arrangements with the incumbent local exchange carrier when a party in Michigan requests assistance in obtaining telephone numbers of subscribers who are located within the same numbering plan area as the number the party is calling from.

In order to make allowance for a reasonable need for numbering plan area DA service, including numbers not in the directory, directory inaccessibility and other conditions, no charge applies for the first five (5) calls for telephone numbers of subscribers who are located within the numbering plan area of the calling party per month per station access line. The allowance is cumulative for all group-billed services furnished on the same premises or as part of the same system within an exchange.

Charges for DA are not applicable to inquiries received from public and semipublic telephones, nor from telephone service furnished for the use of handicapped persons.

See Section 4.11 for rates.

**SECTION 3 - SERVICE OFFERINGS, CONT'D**

**3.11 IntraLATA Presubscription**

1. General

IntraLATA presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis.

2. Options

Option A: Subscriber may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select his/her interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

**SECTION 3 - SERVICE OFFERINGS, CONT'D.**

**3.11 IntraLATA Presubscription, Cont'd.**

3. Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA presubscription.

Subscribers may change their selected option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Section 4.8 following.

4. Customer Notices

The Company will notify subscribers of the availability of intraLATA presubscription. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.



**SECTION 4 - RATES AND CHARGES**

**4.1 Basic Local Exchange Service**

Service to be provided as defined in Section 3.7 of this tariff. Service charges under Section 4.2 also apply. For descriptions of access areas, please refer to Section 5 of this tariff.

**4.1.1 Business Local Exchange Service**

**A. SBC Calling Areas**

Business Essential Package

	<u>Monthly Rate</u>	<u>Nonrecurring Service Charge</u>
Access Area A	\$13.58	\$42.25
Access Area B	\$13.86	\$42.25
Access Area C	\$14.65	\$42.25

Each call within the Local Calling Area is billed at: \$.0897

Rural Zone Charges

A Rural Zone Charge is applicable on Individual Line or Two Party services provided outside a base rate area or locality rate area, and is in addition to the base rate for the service provided.

<u>Description</u>	<u>Monthly Rate</u>
Individual Line	\$1.69
Two Party Line	\$1.34

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**SECTION 4 - RATES AND CHARGES**

**4.1 Basic Local Exchange Service (Cont'd)**

**4.1.1 Business Local Exchange Service (cont'd)**

**B. Verizon Calling Areas**

<u>Monthly Rate, per access line</u>	<u>Rate<sup>1</sup></u>	<u>Nonrecurring Charge</u>
Rate Class 1	\$15.90	\$59.42
Rate Class 2	\$15.90	\$59.42
Rate Class 3	\$15.90	\$59.42
Rate Class 4	\$15.90	\$59.42
Rate Class 5	\$15.90	\$59.42

Rural Zone Charge

1. Business One-party services may be provided outside of the base rate area and are subject to rural zone charges.
2. Where business customers have more than one basic service, rural zone charges will apply and will be computed individually for each basic service.

<u>Description</u>	<u>Monthly Rate</u>
Individual Line	\$2.00

<sup>1</sup> Local message unit at \$.08 applies per originating completed call within the Local Calling Area.

**SECTION 4 - RATES AND CHARGES**

**4.1 Basic Local Exchange Service (Cont'd)**

**4.1.2 Residential Local Exchange Service**

**A. SBC Calling Areas (cont'd)**

Calling Plan 50

	<u>Monthly Rate</u>	<u>Nonrecurring Service Charge</u>
Access Area A	\$10.85	\$42.25
Access Area B1	\$11.30	\$42.25
Access Area B2	\$11.30	\$42.25
Access Area C1	\$11.15	\$42.25
Access Area C2	\$11.15	\$42.25
Access Area C3	\$11.15	\$42.25
Access Area C4	\$11.15	\$42.25
Access Area C5	\$11.15	\$42.25

Call allowance: 50

	<u>First Minute</u>	<u>Add'l Minute</u>
Charge Per call – Local (after allowance)	\$0.0660	\$0.0000
Charge Per call – Interzone (after allowance)	\$0.1100	\$0.1100

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**SECTION 4 - RATES AND CHARGES**

**4.1 Basic Local Exchange Service (cont'd)**

**4.1.2 Residential Local Exchange Service (cont'd)**

**A. SBC Calling Areas (cont'd)**

Calling Plan 400

	<u>Monthly Rate</u>	<u>Nonrecurring Service Charge</u>
Access Area A	\$14.39	\$42.25
Access Area B1	\$14.39	\$42.25
Access Area B2	\$13.90	\$42.25
Access Area C1	\$12.38	\$42.25
Access Area C2	\$12.64	\$42.25
Access Area C3	\$13.17	\$42.25
Access Area C4	\$13.73	\$42.25
Access Area C5	\$14.26	\$42.25

Call allowance: 400

	<u>First Minute</u>	<u>Add'l Minute</u>
Charge Per call – Local (after allowance)	\$0.0660	\$0.0000
Charge Per call – Interzone (after allowance)	\$0.1100	\$0.1100

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**SECTION 4 - RATES AND CHARGES**

**4.1 Basic Local Exchange Service (cont'd)**

**4.1.2 Residential Local Exchange Service (cont'd)**

**B. Verizon Calling Areas**

Flat Rate Unlimited

<u>Monthly Rate, per access line</u>	<u>Rate</u>	<u>Nonrecurring Charge</u>
Rate Class 1	\$18.18	\$39.00
Rate Class 2	\$18.18	\$39.00
Rate Class 3	\$18.18	\$39.00
Rate Class 4	\$18.18	\$39.00
Rate Class 5	\$18.18	\$39.00

Economical Rate

<u>Monthly Rate, per access line</u>	<u>Rate<sup>1</sup></u>	<u>Nonrecurring Charge</u>
Rate Class 1	\$14.65	\$39.00
Rate Class 2	\$14.65	\$39.00
Rate Class 3	\$14.65	\$39.00
Rate Class 4	\$14.65	\$39.00
Rate Class 5	\$14.65	\$39.00

<sup>1</sup> Local message unit at \$.04 applies per originating completed call within the Local Calling Area.

**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.2 Direct Inward Dialing (DID) Service Rates**

SBC Calling Areas

<u>DID Station Numbers</u>	<u>Monthly</u>	<u>Nonrecurring Charge</u>
First 20 DID Numbers	\$5.00	\$600.00
Additional 20 DID Numbers	\$5.00	\$50.00
DID Trunk Termination	\$11.62	\$45.00

Verizon Calling Areas

<u>DID Station Numbers</u>	<u>Monthly</u>	<u>Nonrecurring Charge</u>
Block of 20 Numbers	\$8.00	\$0.00
Block of 100 Numbers	\$22.50	\$0.00
DID Trunk Termination		
Initial Trunk	\$40.00	\$750.00
Additional Trunk	\$18.00	\$60.00

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**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.3 Business Advanced Services**

**4.3.1 ★ ISDN PRI Service with Unlimited Local Calling**

Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$799.00	\$699.00	\$599.00
Verizon Area	\$799.00	\$699.00	\$599.00

Non-Recurring Charges

	Non-Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area			
First Line	\$750.00	\$500.00	\$300.00
Each Add'l Line	\$500.00	\$300.00	\$250.00
Verizon Area			
First Line	\$750.00	\$500.00	\$300.00
Each Add'l Line	\$500.00	\$300.00	\$250.00
Expedite Service Charge <sup>1</sup>	Per PRI		
SBC/Pacific Bell	\$750.00		
Verizon	\$750.00		
Order Supplement Charge <sup>2</sup>	First Change	Subsequent Change	
SBC/Pacific Bell	\$250.00	\$750.00	
Verizon	\$250.00	\$750.00	
Order Cancellation Charge <sup>3</sup>	Per PRI		
SBC/Pacific Bell	\$950.00		
Verizon	\$950.00		

<sup>1</sup> Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

<sup>2</sup> Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.3 Business Advanced Services, Cont'd.**

**4.3.2 \* Digital DS-1 PBX Service with Unlimited Local Calling**

Monthly Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$677.16	\$577.16	\$477.16
Verizon Area	\$616.55	\$516.55	\$416.55

Non-Recurring Charges

	Non-Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area			
First Line	\$750.00	\$500.00	\$300.00
Each Add'l Line	\$500.00	\$300.00	\$250.00
Verizon Area			
First Line	\$750.00	\$500.00	\$300.00
Each Add'l Line	\$500.00	\$300.00	\$250.00
Expedite Service Charge <sup>1</sup>	Per DS1		
SBC/Pacific Bell	\$750.00		
Verizon	\$750.00		
Order Supplement Charge <sup>2</sup>	First Change	Subsequent Change	
SBC/Pacific Bell	\$250.00	\$750.00	
Verizon	\$250.00	\$750.00	
Order Cancellation Charge <sup>Error! Bookmark not defined.</sup>	Per DS1		
SBC/Pacific Bell	\$950.00		

1 Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

2 Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

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Verizon	\$950.00		
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**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.3 Business Advanced Services, Cont'd.**

**4.3.3 ★ ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service**

**★ ISDN PRI with Unlimited Local and Bundled 5,000 Long Distance MOU**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$939.00	\$839.00	\$739.00
Verizon Area	\$939.00	\$839.00	\$739.00

**★ ISDN PRI with Unlimited Local and Bundled 10,000 Long Distance MOU**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$1,079.00	\$979.00	\$879.00
Verizon Area	\$1,079.00	\$979.00	\$879.00

**★ ISDN PRI with Unlimited Local and Bundled 15,000 Long Distance MOU**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$1,219.00	\$1,119.00	\$1,019.00
Verizon Area	\$1,219.00	\$1,119.00	\$1,019.00

**★ ISDN PRI with Unlimited Local and Bundled 30,000 Long Distance MOU**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$1,639.00	\$1,539.00	\$1,439.00
Verizon Area	\$1,639.00	\$1,539.00	\$1,439.00

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**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.3 Business Advanced Services, Cont'd.**

**4.3.3 ★ ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service, Cont'd.**

**★ ISDN PRI with Unlimited Local and Bundled 50,000 Long Distance MOU**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$2,199.00	\$2,099.00	\$1,999.00
Verizon Area	\$2,199.00	\$2,099.00	\$1,999.00

**★ ISDN PRI with Unlimited Local and Bundled 100,000 Long Distance MOU**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$3,599.00	\$3,499.00	\$3,399.00
Verizon Area	\$3,599.00	\$3,499.00	\$3,399.00

**4.3.4 ★ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service**

**★ ISDN DS1 with Unlimited Local and Bundled 5,000 Long Distance MOU**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$939.00	\$839.00	\$739.00
Verizon Area	\$939.00	\$839.00	\$739.00

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**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.3 Business Advanced Services, Cont'd.**

**4.3.4 ★ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service, Cont'd.**

**★ ISDN DS1 with Unlimited Local and Bundled 10,000 Long Distance MOU**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$1,079.00	\$979.00	\$879.00
Verizon Area	\$1,079.00	\$979.00	\$879.00

**★ ISDN DS1 with Unlimited Local and Bundled 15,000 Long Distance MOU**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$1,219.00	\$1,119.00	\$1,019.00
Verizon Area	\$1,219.00	\$1,119.00	\$1,019.00

**★ ISDN DS1 with Unlimited Local and Bundled 30,000 Long Distance MOU**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$1,639.00	\$1,539.00	\$1,439.00
Verizon Area	\$1,639.00	\$1,539.00	\$1,439.00

**★ ISDN DS1 with Unlimited Local and Bundled 50,000 Long Distance MOU**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$2,199.00	\$2,099.00	\$1,999.00
Verizon Area	\$2,199.00	\$2,099.00	\$1,999.00

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**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.3 Business Advanced Services, Cont'd.**

**4.3.4 ★ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service, Cont'd.**

**★ ISDN DS1 with Unlimited Local and Bundled 100,000 Long Distance MOU**

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
SBC/Pacific Bell Area	\$3,599.00	\$3,499.00	\$3,399.00
Verizon Area	\$3,599.00	\$3,499.00	\$3,399.00

**4.3.5 ★ ISDN BRI Service**

Monthly Recurring Charges

	Monthly Recurring Charge <sup>1</sup>
ISDN Basic Exchange Digital Line, each	\$10.00
ISDN Basic Exchange Circuit Switched Voice	
First Line	n/a
Second Line	2.00
ISDN Basic Exchange Circuit Switched Data, each	2.00
ISDN Basic Exchange Alternate Circuit Switched Voice/Data,each	2.00

<sup>1</sup> These ISDN BRI rates are a supplement to individual Message Rate Service.

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**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.3 Business Advanced Services, Cont'd.**

**4.3.6 ★ Digital Centrex Service**

Monthly Recurring Charges

Contract Length	Monthly Recurring Charge
12 months – Assume Dial 9	26.61
12 months	23.15
24 months	21.05
36 months	17.59
60 months	16.51
84 months	15.80

**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.4 Service Charges**

**4.4.1 Service Ordering Charge - Multi Element Charges**

(A) Primary - For connecting new or additional Access lines.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence, per service order	\$42.25	\$39.00
Business, per service order	\$42.25	\$59.42

(B) Secondary - For adding new or additional service other than Access lines.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence, per service order	\$42.25	\$39.00
Business, per service order	\$42.25	\$59.42

(C) Secondary – For moving or changing existing service other than Access lines.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence, per service order	\$30.50	\$29.45
Business, per service order	\$34.54	\$45.27

(D) Record - For record type orders affecting directory listings.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence, per service order	\$13.03	\$7.60
Business, per service order	\$14.37	\$7.60

**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.4 Service Charges**

**4.4.2 Access Line Connection Charge**

(A) Per Access line or Trunk - Residence

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Central Office Work Charge	\$12.00	\$12.00
New Line Connection Charge	\$8.00	\$20.75

(B) Per Access Line or Trunk - Business

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Central Office Work Charge	\$14.00	\$14.00
New Line Connection Charge	\$10.00	\$29.22

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**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.4 Service Charges, Cont'd.**

**4.4.3 Restoration Charge**

(A) Temporary Suspension at Customer's Request

(1) Residence

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Secondary Service Ordering Charge, per Customer request, per line suspended	\$30.50	\$30.50
Secondary Service Ordering Charge, per Customer request, per line restored	\$20.00	\$16.30
Recurring charge, per line suspended	50% of regular service rates	

2) Business

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Secondary Service Ordering Charge, per Customer request, per line suspended	\$30.50	\$30.50
Secondary Service Ordering Charge, per Customer request, per line restored	\$55.00	\$55.00
Recurring charge, per line suspended	50% of regular service rates	



**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.4 Service Charges, Cont'd.**

**4.4.3 Restoration Charge (cont'd.)**

(B) Nonpayment or Shutoff

In the event service is temporarily interrupted pursuant to Section 2.5.6 of this tariff, such service will be restored upon compliance with all requirements of Section 2.5.6 or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified following will be applicable to restore such services.

	Nonrecurring Charge	
	SBC Areas	Verizon Areas
Residence - Secondary Service Ordering Charge, per line	\$29.99	\$16.30
Business - Secondary Service Ordering Charge, per line	\$49.99	\$49.99

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**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.5 Lifeline Program**

The lifeline program provides assistance for eligible Residential customers. For eligible Residential customers under the age of 65, the assistance available is the greater of \$11.25 per customer per month or 20% of the basic local exchange rate. For eligible customers over the age of 65, the assistance available is the greater of \$12.35 per customer per month or 25% of the basic local exchange rate.

**4.5.1 Eligible Customers**

Customers are eligible if the Customers annual income does not exceed 150% of the federal poverty income standards as determined by the United States office of management and budget and as approved by the state treasurer.

**4.5.2 Toll Blocking Service**

Toll blocking service, by Customer choice, will be offered free of charge to lifeline Customer. Where a Customer voluntarily elects to receive toll blocking service, no deposit may be charged in accordance with Section 2.5.4 of this tariff.

**4.5.3 "Link Up"**

"Link up" is still offered to eligible Customers which waive the lesser of one-half (1/2) or \$30 of initial connections fees. The portion of connection fees which the lifeline customer must pay may be paid over a one-year period of time without interest charges.

**SECTION 4 - RATES AND CHARGES, CONT'D.****4.6 Emergency Services**

Allows Customers to reach appropriate emergency services including police, fire and medical services. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling. If 911 Service is not available in an area, the Company shall make arrangements for the Customer to reach the appropriate emergency services through dialing 0.

**4.7 Telecommunications Relay Service**

Telecommunications Relay Service enables hearing-impaired or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

**4.8 Telephone Directory**

For Customers that subscribed to the Company's Basic Local Exchange Service, the Company will provide each Customer annually at no charge one copy of a printed directory listing all telephone Service subscribers, except for unlisted and unpublished numbers, within the Customer's local exchange area. The Company may, at its option, either publish its own directory or provide a copy of one published by the dominant exchange service provider.

**SECTION 4 - RATES AND CHARGES, CONT'D.****4.9 Call Blocking Service**

Call Blocking Service is a Service which provides Customers with the capability to block originating calls to the 1-900 calling networks or 976 services. When Call Blocking Service is requested, all originating calls to 900 numbers nationwide will be blocked. Calls to a 976 service will also be blocked. Customers with Call Blocking Service attempting to dial a 900 number from a restricted line will reach a Company-provided or DUC-provided intercept announcement. Call Blocking is provided at no charge.

**4.10 IntraLATA Presubscription**a. Application of Rates

There will be no charge for a subscriber's initial intraLATA toll presubscription selection.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Company for local exchange service. If the new subscriber is unable to make a selection at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid his/her selection. If the new subscriber is still unable to make a selection at that time, the Company will inform the new subscriber that he/she will be given 90 days in which to inform the Company of an intraLATA toll presubscription carrier at no charge. The new subscriber will also be informed that the Company will assess a charge for any selection made after the 90 day window and that until a selection is made, the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.10 IntraLATA Presubscription, Cont'd.**

a. Application of Rates (cont'd)

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, an intraLATA presubscription change charge will apply for any change thereafter.

b. IntraLATA Presubscription Change Charge

Per non-residence or residence line, trunk, or port

	<u>Non-recurring Charge</u>
Initial line, trunk, or port	\$ 5.00
Additional line, trunk, or port	\$ 5.00

**SECTION 4 - RATES AND CHARGES, CONT'D.****4.11 Rates By Individual Contract Basis (ICB)**

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for the Company's services may be established at negotiated rates on an individual contract basis (ICB), taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the Customer, and use of facilities by other customers. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligation and regulation set forth in this tariff shall be incorporated into, and become a part of, said contract, and shall be binding on the Company and the Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

In addition to any rate or charge established by the Carrier, the Customer will also be responsible for any recurring or non-recurring charges imposed by local exchange telephone companies incurred by or on behalf of the Customer in establishing and maintaining service.

Such charges may be billed by the Carrier or directly by the local exchange company, at the Carrier's option.

Upon completion of any contractual arrangements entered into under this section, the Company will file additional tariff sheets as an amendment to this tariff summarizing the services, rates, terms, conditions, and duration of the contract, and will make the contract itself available to the Commission upon the Commission's request. The Company reserves the right to protection from public disclosure of proprietary information contained in such contracts as allowed under law.

**SECTION 4 - RATES AND CHARGES, CONT'D.**

**4.12 Promotional Offerings**

The Company, from time to time, may make promotional offerings of its services, which may include waiving or reducing the applicable charges for the promoted service. Promotions will be filed as separate tariff sheets under this section 4.12.

All promotions will be limited in duration, and will identify a definite, reasonable time period during which the promotion will be in effect. A promotion may also be limited as to the locations where the offerings are made. A promotion may also, if so designated, provide for its conclusion upon the occurrence of a promotion-related event that is reasonably certain to occur, although the timing may not be certain.

All promotions shall be made available to other carriers for resale, and shall be priced, in conjunction with the entire service offering as a whole, above the Company's total service long run incremental cost.

Promotions will be implemented with at least one day's notice prior to the effective date of each promotion.

**4.13 Basic Directory Assistance Rates**

The rates specified following apply when Customers request company assistance in determining telephone numbers of Customers who are located in the same local service area or who are not located in the same local service area but who are located within the same NPA.

A maximum of two (2) requested telephone numbers are allowed per call.

A. Basic Directory Assistance Rates

<u>Local Directory Assistance</u>	<u>Charge Per Query</u>	
	<u>SBC Areas</u>	<u>Verizon Areas</u>
Direct dialed (in excess of allowance)	\$1.25	\$0.50
Via operator (no allowance)	\$1.25	\$0.50

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Gary Glodek, Director, Retail Operations  
 16 South Jefferson Road  
 Whippany, New Jersey 07981

**SECTION 4 - RATES AND CHARGES, CONT'D.**

4.14 Primary Basic Local Exchange Service

A. General

Primary Basic Local Exchange Service provides residential customers a voice only access line with the following local calling areas and conditions:

B. Conditions

Primary Basic Local Exchange Service includes 100 outgoing calls, 12,000 outgoing minutes and unlimited incoming calls.

C. Rates

Local Residential Access Line	\$12.38
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Whippany, New Jersey 07981



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**SECTION 5 B SERVICE AREAS**
**5.1 Legal Descriptions and Maps**

The Company hereby mirrors the Map and Legal Description tariffs of the exchanges, by Incumbent Local Exchange Carrier, listed below to identify its service territory. Any future modifications to these exchange boundaries or legal descriptions of these boundaries will be automatically mirrored by the Company on a going forward basis. If not mirrored, new detailed maps and legal descriptions on an individual exchange basis will be filed with the MPSC for approval.

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Akron	SBC Ameritech Michigan
Albion	SBC Ameritech Michigan
Algonac	SBC Ameritech Michigan
Amasa	SBC Ameritech Michigan
Ann Arbor	SBC Ameritech Michigan
Applegate	SBC Ameritech Michigan
Armada	SBC Ameritech Michigan
Athens	SBC Ameritech Michigan
Auburn	SBC Ameritech Michigan
Bad Axe	SBC Ameritech Michigan
Baldwin	SBC Ameritech Michigan
Bark River	SBC Ameritech Michigan
Battle Creek	SBC Ameritech Michigan
Bay City	SBC Ameritech Michigan
Bay Port	SBC Ameritech Michigan
Beaverton	SBC Ameritech Michigan
Belding	SBC Ameritech Michigan
Belleville	SBC Ameritech Michigan
Bellevue	SBC Ameritech Michigan
Benton Harbor	SBC Ameritech Michigan
Bergland	SBC Ameritech Michigan
Berrien Springs	SBC Ameritech Michigan
Bessemer	SBC Ameritech Michigan
Beulah	SBC Ameritech Michigan
Big Bay	SBC Ameritech Michigan
Big Rapids	SBC Ameritech Michigan
Birch Run	SBC Ameritech Michigan
Boyne City	SBC Ameritech Michigan

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**SECTION 5 B SERVICE AREAS, CONT'D.****5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Brevort	SBC Ameritech Michigan
Brighton	SBC Ameritech Michigan
Buchanan	SBC Ameritech Michigan
Byron	SBC Ameritech Michigan
Cadillac	SBC Ameritech Michigan
Calumet	SBC Ameritech Michigan
Carleton	SBC Ameritech Michigan
Carsonville	SBC Ameritech Michigan
Casnovia	SBC Ameritech Michigan
Cedar Springs	SBC Ameritech Michigan
Champion	SBC Ameritech Michigan
Channing	SBC Ameritech Michigan
Charlevoix	SBC Ameritech Michigan
Charlotte	SBC Ameritech Michigan
Cheboygan	SBC Ameritech Michigan
Chelsea	SBC Ameritech Michigan
Clare	SBC Ameritech Michigan
Clarklake	SBC Ameritech Michigan
Clarksville	SBC Ameritech Michigan
Clio-Mt. Morris	SBC Ameritech Michigan
Coleman	SBC Ameritech Michigan
Coloma	SBC Ameritech Michigan
Coral	SBC Ameritech Michigan
Cornell	SBC Ameritech Michigan
Croswell	SBC Ameritech Michigan
Crystal Falls	SBC Ameritech Michigan
Curtis	SBC Ameritech Michigan
Dansville	SBC Ameritech Michigan
Dexter	SBC Ameritech Michigan
Dimondale	SBC Ameritech Michigan
East Jordan	SBC Ameritech Michigan

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
East Tawas	SBC Ameritech Michigan
Eaton Rapids	SBC Ameritech Michigan
Eau Claire	SBC Ameritech Michigan
Elk Rapids	SBC Ameritech Michigan
Engadine	SBC Ameritech Michigan
Escanaba	SBC Ameritech Michigan
Ewart	SBC Ameritech Michigan
Fairgrove	SBC Ameritech Michigan
Farwell	SBC Ameritech Michigan
Fenton	SBC Ameritech Michigan
Fife Lake	SBC Ameritech Michigan
Flat Rock	SBC Ameritech Michigan
Flint	SBC Ameritech Michigan
Flushing	SBC Ameritech Michigan
Fountain	SBC Ameritech Michigan
Fowlerville	SBC Ameritech Michigan
Frankenmuth	SBC Ameritech Michigan
Frankfort	SBC Ameritech Michigan
Freeland	SBC Ameritech Michigan
Freeport	SBC Ameritech Michigan
Freesoil	SBC Ameritech Michigan
Fremont	SBC Ameritech Michigan
Fulton	SBC Ameritech Michigan
Gagetown	SBC Ameritech Michigan
Galesburg	SBC Ameritech Michigan
Galien	SBC Ameritech Michigan
Gladstone	SBC Ameritech Michigan
Gladwin	SBC Ameritech Michigan
Grand Blanc	SBC Ameritech Michigan
Grand Haven	SBC Ameritech Michigan
Grant	SBC Ameritech Michigan
Greenville	SBC Ameritech Michigan

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**SECTION 5 B SERVICE AREAS, CONT'D.****5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Gwinn	SBC Ameritech Michigan
Harbor Springs	SBC Ameritech Michigan
Harrietta	SBC Ameritech Michigan
Harrison	SBC Ameritech Michigan
Hartland	SBC Ameritech Michigan
Hastings	SBC Ameritech Michigan
Hermansville	SBC Ameritech Michigan
Hillsdale	SBC Ameritech Michigan
Holland	SBC Ameritech Michigan
Holly	SBC Ameritech Michigan
Holt	SBC Ameritech Michigan
Hopkins	SBC Ameritech Michigan
Houghton	SBC Ameritech Michigan
Howell	SBC Ameritech Michigan
Indian River	SBC Ameritech Michigan
Interlochen	SBC Ameritech Michigan
Ionia	SBC Ameritech Michigan
Iron Mountain	SBC Ameritech Michigan
Iron River	SBC Ameritech Michigan
Irons	SBC Ameritech Michigan
Ironwood	SBC Ameritech Michigan
Ishpeming	SBC Ameritech Michigan
Jackson	SBC Ameritech Michigan
Jonesville	SBC Ameritech Michigan
Kalamazoo	SBC Ameritech Michigan
Kalkaska	SBC Ameritech Michigan
Kent City	SBC Ameritech Michigan
Keweenaw	SBC Ameritech Michigan
Lake Leelanau	SBC Ameritech Michigan
Lake Linden	SBC Ameritech Michigan
Lake Odessa	SBC Ameritech Michigan
Lansing	SBC Ameritech Michigan
Lapeer	SBC Ameritech Michigan

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## SECTION 5 B SERVICE AREAS, CONT'D.

## 5.1 Legal Descriptions and Maps, Cont'd.

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Le Roy	SBC Ameritech Michigan
Leslie	SBC Ameritech Michigan
Lexington	SBC Ameritech Michigan
Linwood	SBC Ameritech Michigan
Luther	SBC Ameritech Michigan
Mackinac Island	SBC Ameritech Michigan
Mackinac City	SBC Ameritech Michigan
Mancelona	SBC Ameritech Michigan
Manchester	SBC Ameritech Michigan
Manistee	SBC Ameritech Michigan
Manton	SBC Ameritech Michigan
Marine City	SBC Ameritech Michigan
Marion	SBC Ameritech Michigan
Marquette	SBC Ameritech Michigan
Marshall	SBC Ameritech Michigan
Martin	SBC Ameritech Michigan
Mason	SBC Ameritech Michigan
Mayville	SBC Ameritech Michigan
Mc Bain	SBC Ameritech Michigan
Menominee	SBC Ameritech Michigan
Michigamme	SBC Ameritech Michigan
Middleville	SBC Ameritech Michigan
Midland	SBC Ameritech Michigan
Milan	SBC Ameritech Michigan
Monroe	SBC Ameritech Michigan
Morley	SBC Ameritech Michigan
Mt. Clemens	SBC Ameritech Michigan
Mulliken	SBC Ameritech Michigan
Napoleon	SBC Ameritech Michigan
Nashville	SBC Ameritech Michigan
Negaunee	SBC Ameritech Michigan
Newaygo	SBC Ameritech Michigan
New Baltimore	SBC Ameritech Michigan
Newberry	SBC Ameritech Michigan

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
New Boston	SBC Ameritech Michigan
New Buffalo	SBC Ameritech Michigan
New Haven	SBC Ameritech Michigan
Niles	SBC Ameritech Michigan
Northport	SBC Ameritech Michigan
Northville	SBC Ameritech Michigan
Norway	SBC Ameritech Michigan
Olivet	SBC Ameritech Michigan
Onkama	SBC Ameritech Michigan
Oscoda	SBC Ameritech Michigan
Otsego	SBC Ameritech Michigan
Owendale	SBC Ameritech Michigan
Peck	SBC Ameritech Michigan
Pellston	SBC Ameritech Michigan
Perkins	SBC Ameritech Michigan
Petoskey	SBC Ameritech Michigan
Pinckney	SBC Ameritech Michigan
Plainwell	SBC Ameritech Michigan
Plymouth	SBC Ameritech Michigan
Port Huron	SBC Ameritech Michigan
Portland	SBC Ameritech Michigan
Port Sanilac	SBC Ameritech Michigan
Potterville	SBC Ameritech Michigan
Powers	SBC Ameritech Michigan
Rapid River	SBC Ameritech Michigan
Reed City	SBC Ameritech Michigan
Reese	SBC Ameritech Michigan
Republic	SBC Ameritech Michigan
Richland	SBC Ameritech Michigan
Rock	SBC Ameritech Michigan
Rockwood	SBC Ameritech Michigan
Romeo	SBC Ameritech Michigan
Rosebush	SBC Ameritech Michigan
Saginaw	SBC Ameritech Michigan

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**SECTION 5 B SERVICE AREAS, CONT'D.****5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
St. Charles	SBC Ameritech Michigan
St. Clair	SBC Ameritech Michigan
St. Helen	SBC Ameritech Michigan
St. Ignace	SBC Ameritech Michigan
St. Joseph	SBC Ameritech Michigan
Sand Lake	SBC Ameritech Michigan
Sandusky	SBC Ameritech Michigan
Saranac	SBC Ameritech Michigan
Sault Ste. Marie	SBC Ameritech Michigan
Scotts	SBC Ameritech Michigan
Scottville	SBC Ameritech Michigan
Sebawaing	SBC Ameritech Michigan
Snover	SBC Ameritech Michigan
South Lyon	SBC Ameritech Michigan
Standish	SBC Ameritech Michigan
Stephenson	SBC Ameritech Michigan
Three Oaks	SBC Ameritech Michigan
Traverse City	SBC Ameritech Michigan
Trout Lake	SBC Ameritech Michigan
Trufant	SBC Ameritech Michigan
Tustin	SBC Ameritech Michigan
Ubly	SBC Ameritech Michigan
Unionville	SBC Ameritech Michigan
Utica	SBC Ameritech Michigan
Vassar	SBC Ameritech Michigan
Vermontville	SBC Ameritech Michigan
Vicksburg	SBC Ameritech Michigan
Wakefield	SBC Ameritech Michigan
Walloon Lake	SBC Ameritech Michigan
Washington	SBC Ameritech Michigan
Watersmeet	SBC Ameritech Michigan
Watervliet	SBC Ameritech Michigan
Wayland	SBC Ameritech Michigan

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
West Branch	SBC Ameritech Michigan
White Cloud	SBC Ameritech Michigan
Whitmore Lake	SBC Ameritech Michigan
Williamsburg	SBC Ameritech Michigan
Willis	SBC Ameritech Michigan
Wolverine	SBC Ameritech Michigan
Ypsilanti	SBC Ameritech Michigan
Zeeland	SBC Ameritech Michigan
 <b>Detroit District Exchange</b>	 SBC Ameritech Michigan
Birmingham Zone	SBC Ameritech Michigan
Centerline Zone	SBC Ameritech Michigan
Detroit Zone	SBC Ameritech Michigan
Farmington Zone	SBC Ameritech Michigan
Livonia Zone	SBC Ameritech Michigan
Romulus Zone	SBC Ameritech Michigan
Roseville Zone	SBC Ameritech Michigan
Royal Oak Zone	SBC Ameritech Michigan
Southfield Zone	SBC Ameritech Michigan
Trenton Zone	SBC Ameritech Michigan
Troy Zone	SBC Ameritech Michigan
Warren Zone	SBC Ameritech Michigan
Wayne Zone	SBC Ameritech Michigan
West Bloomfield Zone	SBC Ameritech Michigan
Wyandotte Zone	SBC Ameritech Michigan

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
<b>Grand Rapids District</b>	
<b>Exchange</b>	SBC Ameritech Michigan
Ada Zone	SBC Ameritech Michigan
Alto Zone	SBC Ameritech Michigan
Byron Center Zone	SBC Ameritech Michigan
Caledonia Zone	SBC Ameritech Michigan
Dorr Zone	SBC Ameritech Michigan
Dutton Zone	SBC Ameritech Michigan
Grand Rapids Zone	SBC Ameritech Michigan
Grattan Zone	SBC Ameritech Michigan
Hudsonville Zone	SBC Ameritech Michigan
Jamestown Zone	SBC Ameritech Michigan
Lowell Zone	SBC Ameritech Michigan
Marne Zone	SBC Ameritech Michigan
Moline Zone	SBC Ameritech Michigan
Rockford Zone	SBC Ameritech Michigan
Sparta Zone	SBC Ameritech Michigan
<b>Pontiac District Exchange</b>	
Auburn Heights Zone	SBC Ameritech Michigan
Clarkston Zone	SBC Ameritech Michigan
Commerce Zone	SBC Ameritech Michigan
Drayton Plains Zone	SBC Ameritech Michigan
Lake Orion Zone	SBC Ameritech Michigan
Oxford Zone	SBC Ameritech Michigan
Pontiac Zone	SBC Ameritech Michigan
Rochester Zone	SBC Ameritech Michigan
Walled Lake Zone	SBC Ameritech Michigan

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**SECTION 5 B SERVICE AREAS, CONT'D.****5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Adrian	Verizon North, Inc.
Alden	Verizon North, Inc.
Allegan	Verizon North, Inc.
Alma	Verizon North, Inc.
Almont	Verizon North, Inc.
Alpena	Verizon North, Inc.
Ashley	Verizon North, Inc.
Atlanta	Verizon North, Inc.
Avoca	Verizon North, Inc.
Bancroft	Verizon North, Inc.
Bangor	Verizon North, Inc.
Barryton	Verizon North, Inc.
Bath	Verizon North, Inc.
Blissfield	Verizon North, Inc.
Breckenridge	Verizon North, Inc.
Britton	Verizon North, Inc.
Bronson	Verizon North, Inc.
Brown City	Verizon North, Inc.
Burr Oak	Verizon North, Inc.
Capac	Verizon North, Inc.
Carson City	Verizon North, Inc.
Caseville	Verizon North, Inc.
Cass City	Verizon North, Inc.
Cassopolis	Verizon North, Inc.
Central Lake	Verizon North, Inc.
Centreville	Verizon North, Inc.
Clam River	Verizon North, Inc.
Clifford	Verizon North, Inc.
Clinton	Verizon North, Inc.
Coldwater	Verizon North, Inc.
Coldwater Lake	Verizon North, Inc.
Colon	Verizon North, Inc.
Columbiaville	Verizon North, Inc.
Conklin	Verizon North, Inc.

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Constantine	Verizon North, Inc.
Coopersville	Verizon North, Inc.
Covert	Verizon North, Inc.
Davison	Verizon North, Inc.
Decatur	Verizon North, Inc.
Deckerville	Verizon North, Inc.
Dewitt	Verizon North, Inc.
Dowagiac	Verizon North, Inc.
Dryden	Verizon North, Inc.
Dundee	Verizon North, Inc.
Durand	Verizon North, Inc.
Eastport	Verizon North, Inc.
Edmore	Verizon North, Inc.
Edwardsburg	Verizon North, Inc.
Elkton	Verizon North, Inc.
Ellsworth	Verizon North, Inc.
Elsie	Verizon North, Inc.
Emmet	Verizon North, Inc.
Erie	Verizon North, Inc.
Fairview	Verizon North, Inc.
Fennville	Verizon North, Inc.
Fenwick	Verizon North, Inc.
Fowler-Pewamo	Verizon North, Inc.
Elkton	Verizon North, Inc.
Ellsworth	Verizon North, Inc.
Elsie	Verizon North, Inc.
Emmet	Verizon North, Inc.
Erie	Verizon North, Inc.
Fairview	Verizon North, Inc.
Fennville	Verizon North, Inc.
Fenwick	Verizon North, Inc.
Fowler-Pewamo	Verizon North, Inc.
Fruitport	Verizon North, Inc.
Fairview	Verizon North, Inc.
Fennville	Verizon North, Inc.

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Fenwick	Verizon North, Inc.
Fowler-Pewamo	Verizon North, Inc.
Fruitport	Verizon North, Inc.
Gaines	Verizon North, Inc.
Ganges	Verizon North, Inc.
Gaylord	Verizon North, Inc.
Gobles	Verizon North, Inc.
Goodells	Verizon North, Inc.
Grand Junction	Verizon North, Inc.
Grand Ledge	Verizon North, Inc.
Grass Lake	Verizon North, Inc.
Grayling	Verizon North, Inc.
Hamilton	Verizon North, Inc.
Harbor Beach	Verizon North, Inc.
Harrisville	Verizon North, Inc.
Hart	Verizon North, Inc.
Hartford	Verizon North, Inc.
Hemlock	Verizon North, Inc.
Hesperia	Verizon North, Inc.
Higgins Lakes	Verizon North, Inc.
Hillman	Verizon North, Inc.
Holton	Verizon North, Inc.
Houghton Lake	Verizon North, Inc.
Howard City	Verizon North, Inc.
Hubbard Lake	Verizon North, Inc.
Hubbardston	Verizon North, Inc.
Hudson	Verizon North, Inc.
Ida	Verizon North, Inc.
Imlay City	Verizon North, Inc.
Ithaca	Verizon North, Inc.
Jedo	Verizon North, Inc.
Kingston	Verizon North, Inc.
Lachine	Verizon North, Inc.
Laingsburg	Verizon North, Inc.

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Lakeview	Verizon North, Inc.
Lawton	Verizon North, Inc.
Lewiston	Verizon North, Inc.
Lincoln	Verizon North, Inc.
Linden	Verizon North, Inc.
Long Lake	Verizon North, Inc.
Lost Peninsula	Verizon North, Inc.
Ludington	Verizon North, Inc.
Maple Rapids	Verizon North, Inc.
Marcellus	Verizon North, Inc.
Mattawan	Verizon North, Inc.
Maybee	Verizon North, Inc.
McBride	Verizon North, Inc.
Memphis	Verizon North, Inc.
Mendon	Verizon North, Inc.
Merrill	Verizon North, Inc.
Metamora	Verizon North, Inc.
Middleton	Verizon North, Inc.
Milford-White Lake	Verizon North, Inc.
Minden City	Verizon North, Inc.
Mio	Verizon North, Inc.
Mt. Pleasant	Verizon North, Inc.
Muir	Verizon North, Inc.
Muskegon	Verizon North, Inc.
North Branch	Verizon North, Inc.
North Sylvania	Verizon North, Inc.
Onaway	Verizon North, Inc.
Ortonville	Verizon North, Inc.
Ossineke	Verizon North, Inc.
Otisville	Verizon North, Inc.
Ovid	Verizon North, Inc.
Owosso	Verizon North, Inc.
Palo	Verizon North, Inc.
Paw Paw	Verizon North, Inc.
Pentwater	Verizon North, Inc.

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**SECTION 5 B SERVICE AREAS, CONT'D.****5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Pompeii	Verizon North, Inc.
Posen	Verizon North, Inc.
Quincy	Verizon North, Inc.
Rankin	Verizon North, Inc.
Ravenna	Verizon North, Inc.
Reading	Verizon North, Inc.
Remus	Verizon North, Inc.
Richmond	Verizon North, Inc.
Riverdale	Verizon North, Inc.
Rogers City	Verizon North, Inc.
Roscommon	Verizon North, Inc.
St. Johns	Verizon North, Inc.
St. Louis	Verizon North, Inc.
Saline	Verizon North, Inc.
Saugatuck	Verizon North, Inc.
Schoolcraft	Verizon North, Inc.
Shelby	Verizon North, Inc.
Shepherd	Verizon North, Inc.
Sheridan	Verizon North, Inc.
Sidney	Verizon North, Inc.
Sister Lakes	Verizon North, Inc.
Six Lakes	Verizon North, Inc.
Smith Creek	Verizon North, Inc.
South Haven	Verizon North, Inc.
Stanton	Verizon North, Inc.
Stanwood	Verizon North, Inc.
Sturgis	Verizon North, Inc.
Swartz Creek	Verizon North, Inc.
Tecumseh	Verizon North, Inc.
Temperance	Verizon North, Inc.
Three Rivers	Verizon North, Inc.
Tipton	Verizon North, Inc.
Torch River Bridge	Verizon North, Inc.
Twin Lake	Verizon North, Inc.

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Union	Verizon North, Inc.
Union City	Verizon North, Inc.
Vandalia	Verizon North, Inc.
Vanderbilt	Verizon North, Inc.
Vestaburg	Verizon North, Inc.
Weidman	Verizon North, Inc.
Whitehall	Verizon North, Inc.
White Pigeon	Verizon North, Inc.
Williamston	Verizon North, Inc.
Woodland	Verizon North, Inc.
Yale	Verizon North, Inc.

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.1 Legal Descriptions and Maps, Cont'd.**

<b>Exchange</b>	<b>Incumbent Local Exchange Carrier</b>
Addison	Verizon North Systems
Alger	Verizon North Systems
Baroda	Verizon North Systems
Bridgman	Verizon North Systems
Burlington	Verizon North Systems
Fitchburg	Verizon North Systems
Glenn	Verizon North Systems
Gregory	Verizon North Systems
Homer	Verizon North Systems
Lacota	Verizon North Systems
Lambertville	Verizon North Systems
Lawrence	Verizon North Systems
Lupton	Verizon North Systems
Morenci	Verizon North Systems
Munith	Verizon North Systems
Onondaga	Verizon North Systems
Parma	Verizon North Systems
Prescott	Verizon North Systems
Pullman	Verizon North Systems
Rives Junction	Verizon North Systems
Rose City	Verizon North Systems
Sawyer	Verizon North Systems
Sterling	Verizon North Systems
Stockbridge	Verizon North Systems
Tekonsha	Verizon North Systems
Webberville	Verizon North Systems



**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan Exchanges**

Calls originating from the listed Exchange or Zone and terminating in the Exchanges and Zones in the local calling area will be treated and charged as local calls. Access Areas are noted under "AA" column which shows both residential and business local exchange customers access areas.

**Exchange or Zone**      **AA**  
                                  **B/R**      **Local Calling Area**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Ada	C/C5	Ada, Alto, Dutton, Grand Rapids, Grattan, Lowell, Rockford
Akron	C/C1	Akron, Bay City, Caro, Fairgrove, Unionville
Albion	C/C1	Albion, Concord, Homer, Parma, Springport
Algonac	C/C2	Algonac, Marine City, New Baltimore
Alto	C/C5	Alto, Ada, Caledonia, Clarksville, Dutton, Freeport, Grand Rapids, Lowell
Amasa	C/C1	Amasa, Crystal Falls, Fence River, Golden Lake, Iron River, Watton
Ann Arbor	B/B2	Ann Arbor, Chelsea, Dexter, Manchester, Milan, Plymouth, Saline, South Lyon, Whitmore Lake, Ypsilanti
Applegate	C/C1	Applegate, Carsonville, Croswell, Lexington, Peck, Port Sanilac, Sandusky
Armada	C/C1	Armada, Capac, Memphis, New Haven, Richmond, Romeo
Athens	C/C3	Athens, Battle Creek, Climax, Colon, Fulton, Mendon, Union City
Auburn	C/C4	Auburn, Bay City, Freeland, Linwood, Midland
Auburn	B/B2	Auburn Heights, Birmingham, Pontiac, Rochester, Troy, Utica Heights

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**SECTION 5 B SERVICE AREAS, CONT'D**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**Exchange or Zone**      **AA**  
                                  **B/R**      **Local Calling Area**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Bad Axe	C/C1	Bad Axe, Cass City, Elkton, Harbor Beach, Kinde, Port Hope, Ubyly
Baldwin	C/C1	Baldwin, Big Rapids, Carr, Hart, Hesperia, Irons, Luther, Reed City, White Cloud
Bark River	C/C2	Bark River, Carney, Cornell, Escanaba, Felch, Powers
Battle Creek	C/C3	Battle Creek, Athens, Augusta, Banfield, Bellevue, Burlington, Climax, Hickory Corners, Lacey, Marshall, Union City
Bay City	C/C4	Bay City, Akron, Auburn, Fairgrove, Freeland, Linwood, Munger, Saginaw
Bay Port	C/C1	Bay Port, Caseville, Pigeon, Sebewaing
Beaverton	C/C2	Beaverton, Clare, Coleman, Gladwin, Hope, Pinconning
Belding	C/C2	Belding, Grattan, Greenville, Lowell, Orleans, Saranac
Belleville	C/C4	Belleville, New Boston, Romulus, Wayne, Willis, Ypsilanti
Bellevue	C/C3	Bellevue, Battle Creek, Charlotte, Lacey, Marshall, Olivet
Benton Harbor	C/C3	Benton Harbor, Berrien Springs, Coloma, Covert, Eau Claire, St. Joseph, Sister Lakes, Watervliet

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan Exchanges**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Bergland	C/C1	Bergland, Ewen, Lake Gogebic, Marenisco, Ontonagon, Wakefield, Rockland, White Pine
Berrien	C/C3	Berrien Springs, Baroda, Benton Harbor, Buchanan, Eau Claire, Niles, St. Joseph
Bessemer	C/C1	Bessemer, Ironwood, Marenisco, Wakefield
Beulah	C/C1	Beulah, Bear Lake, Copemish, Frankfort, Honor, Lake Ann
Big Bay	C/C1	Big Bay, Marquette
Big Rapids	C/C2	Big Rapids, Baldwin, Chippewa Lake, Ewart, Mecosta, Reed City, Stanwood, White Cloud
Birch Run	C/C4	Birch Run, Frankenmuth, Millington, Saginaw
Birmingham	B/B1	Birmingham, Auburn Heights, Mayfair, Pontiac, Royal Oak, Southfield, Troy, West Bloomfield
Boyne City	C/C2	Boyne City, Boyne Falls, Charlevoix, East Jordan, Elmira, Petoskey, Walloon Lake
Brevort	C/C1	Brevort, Engadine, Rexton, St. Ignace
Brighton	C/C3	Brighton, Dexter, Hartland, Howell, Milford-White Lake, Pinckney, South Lyon, Whitmore Lake

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Buchanan	C/C2	Buchanan, Baroda, Berrien Springs, Galien, Niles
Byron	C/C1	Byron, Durand, Gaines, Howell, Linden
Byron Center	C/C5	Byron Center, Dorr, Dutton, Grand Rapids, Hudsonville, Jamestown, Moline
Cadillac	C/C2	Cadillac, Harrietta, Hoxeyville, Lake City, Manton, McBain, Mesick, Tustin
Caledonia	C/C5	Caledonia, Alto, Dutton, Freeport, Grand Rapids, Middleville, Moline, Wayland
Calumet	C/C2	Calumet, Houghton, Keweenaw, Lake Linden
Carleton	C/C3	Carleton, Flat Rock, Maybee, Monroe, New Boston, Newport, Willis
Carsonville	C/C1	Carsonville, Applegate, Deckerville, Port Sanilac, Sandusky
Casnovia	C/C1	Casnovia, Cedar Springs, Grant, Kent City, Sand Lake, Sparta, Ravena
Cedar Springs	C/C2	Cedar Springs, Casnovia, Greenville, Kent City, Rockford, Sand Lake, Sparta, Trufant
Center Line	B/B1	Center Line, Detroit Areas 2 and 3, Roseville, Royal Oak, Warren
Champion	C/C1	Champion, Ishpeming, Michigamme, Republic

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Channing	C/C2	Channing, Crystal Falls, Felch, Fence River, Iron Mountain, Republic
Charlevoix	C/C2	Charlevoix, Boyne City, East Jordan, East Port, Ellsworth, Petoskey
Charlotte	C/C2	Charlotte, Bellevue, Eaton Rapids, Grand Ledge, Mulliken, Olivet, Potterville, Springport, Sunfield, Vermontville
Cheboygan	C/C2	Cheboygan, Indian River, Levering, Mackinaw City, Pellston
Chelsea	C/C4	Chelsea, Ann Arbor, Dexter, Gregory, Manchester, Pinckney
Clare	C/C2	Clare, Beaverton, Coleman, Farwell, Gladwin, Harrison, Rosebush
Clarklake	C/C3	Clarklake, Brooklyn, Bundy Hill, Hanover, Jackson, Napoleon
Clarkston	C/C4	Clarkston, Commerce, Drayton Plains, Holly, Lake Orion, Milford-WhiteLake, Ortonville, Oxford, Pontiac
Clarksville	C/C1	Clarksville, Alto, Freeport, Lake Odessa, Lowell, Saranac
Clio-	C/C4	Clio-Mt. Morris, Davison, Flint, Flushing, Montrose, Otisville, Mt. Morris
Coleman	C/C1	Coleman, Beaverton, Clare, Hope, Midland, Mt. Pleasant, Rosebush, Sanford
Coloma	C/C3	Coloma, Benton Harbor, Covert, St. Joseph, Watervliet

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Commerce	B/B2	Commerce, Clarkston, Drayton Plains, Mayfair, Milford-White Lake, Pontiac, Walled Lake, West Bloomfield
Coral	C/C1	Amble, Coral, Howard City, Sand Lake, Trufant
Cornell	C/C2	Cornell, Bark River, Escanaba, Felch, Gladstone, Perkins, Rock, Watson
Croswell	C/C1	Croswell, Applegate, Jeddo, Lexington, Peck, Port Sanilac, Sandusky, Yale
Crystal Falls	C/C1	Crystal Falls, Amasa, Channing, Fence River, Iron River
Curtis	C/C1	Curtis, Engadine, Newberry, Seney, Gulliver
Dansville	C/C1	Dansville, Fitchburg, Leslie, Mason, Stockbridge, Webberville, Williamston
Detroit	A/A	Area 1 Detroit - All Areas Area 2 Detroit - All Areas, Center Line, Roseville Area 3 Detroit - All Areas, Center Line, Roseville, Royal Oak Area 4 Detroit - All Areas, Royal Oak, Southfield Area 5 Detroit - All Areas, Farmington, Livonia, Southfield Area 6 Detroit - All Areas, Livonia, Romulus, Wayne, Wyandotte
Dexter	C/C4	Dexter, Ann Arbor, Brighton, Chelsea, Pinckney, Whitmore Lake

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Dimondale	C/C4	Dimondale, Eaton Rapids, Grand Ledge, Holt, Lansing, Potterville
Dorr	C/C5	Dorr, Byron Center, Grand Rapids, Hopkins, Jamestown, Moline, Wayland
Drayton Plains	B/B2	Drayton Plains, Clarkston, Commerce, Lake Orion, Milford-White Lake, Oxford, Pontiac
Dutton	C/C5	Dutton, Ada, Alto, Byron Center, Caledonia, Grand Rapids, Moline
East Jordan	C/C2	East Jordan, Alba, Bellaire, Boyne City, Central Lakes, Charlevoix, Ellsworth, Elmira
East Tawas	C/C2	East Tawas, Au Gres, Hale, Oscoda, Sand Lake Heights, Twining, Whittmore
Eaton Rapids	C/C4	Eaton Rapids, Charlotte, Dimondale, Holt, Lansing, Mason, Onondaga, Potterville, Springport
Eau Claire	C/C3	Eau Claire, Benton Harbor, Berrien Springs, Dowagiac, Niles, Sister Lakes, St. Joseph
Elk Rapids	C/C3	Elk Rapids, Alden, Central Lake, Clam River, Eastport, Torch River Bridge, Traverse City, Williamsburg
Engadine	C/C1	Engadine, Brevort, Curtis, Gulliver, Newberry, Rexton, Scott Point

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Escanaba	C/C2	Escanaba, Bark River, Carney, Cornell, Gladstone, Rapid River, Wallace
Ewart	C/C1	Ewart, Big Rapids, Chippewa Lake, Le Roy, Reed City, Marion
Fairgrove	C/C1	Fairgrove, Akron, Bay City, Caro, Munger, Reese, Vassar
Farmington	B/B2	Farmington, Detroit Area 5, Livonia, Mayfair, Northville, Southfield, Walled Lake, West Bloomfield
Farwell	C/C2	Farwell, Barryton, Clare, Harrison, Rosebush, Weidman
Fenton	C/C4	Fenton, Flint, Grand Blanc, Hartland, Holly, Linden, Milford-White Lake, Rankin
Fife Lake	C/C1	Fife Lake, Kingsley, Lake City, Manton, South Boardman
Flat Rock	C/C4	Flat Rock, Carleton, New Boston, Newport, Rockwood, Romulus, Trenton, Wyandotte
Flint	B/B2	Flint, Clio-Mt. Morris, Davison, Fenton, Flushing, Goodrich, Grand Blanc, Lennon, Linden, Otisville, Rankin, Swartz Creek
Flushing	C/C4	Flushing, Clio-Mt. Morris, Flint, Lennon, Montrose, New Lothrop, Swartz Creek
Fountain	C/C1	Fountain, Carr, Freesoil, Irons, Scottville
Fowlerville	C/C2	Fowlerville, Bell Oak, Howell, Perry, Stockbridge, Webberville

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Frankenmuth	C/C4	Frankenmuth, Birch Run, Millington, Reese, Saginaw, Vassar
Frankfort	C/C1	Frankfort, Bear Lake, Beulah, Onekama
Freeland	C/C4	Freeland, Auburn, Bay City, Hemlock, Midland, Saginaw
Freeport	C/C2	Freeport, Alto, Caledonia, Clarksville, Hastings, Lake Odessa, Middleville
Freesoil	C/C2	Freesoil, Fountain, Irons, Ludington, Manistee, Scottville
Fremont	C/C2	Fremont, Grant, Hesperia#, Holton#, Newaygo, White Cloud
Fulton	C/C1	Fulton, Athens, Climax, Mendon, Scotts, Vicksburg
Gagetown	C/C1	Gagetown, Caro, Cass City, Owendale, Sebawaing, Unionville
Galesburg	C/C4	Galesburg, Augusta, Climax, Kalamazoo, Richland, Scotts
Galien	C/C1	Galien, Baroda, Buchanan, Sawyer, Three Oaks
Gladstone	C/C2	Gladstone, Cornell, Escanaba, Perkins, Rapid River, Rock
Gladwin	C/C2	Gladwin, Beaverton, Clare, Harrison, Houghton Lake, Pinconning, St. Helen, Standish, West Branch
Grand Blanc	C/C4	Grand Blanc, Davison, Fenton, Flint, Goodrich, Holly
Grand Haven	C/C2	Grand Haven, Allendale, Burculo, Coopersville, Fruitport, Holland, Muskegon

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Grand Rapids	B/B2	Grand Rapids, Ada, Allendale, Alto, Byron Center, Caledonia, Conklin, Coopersville, Dorr, Dutton, Grattan, Hudsonville, Jamestown, Lowell, Marne, Moline, Rockford, Sparta
Grant	C/C2	Grant, Casnovia, Fremont, Holton, Howard City, Kent City, Muskegon, Newaygo, Ravenna, Sand Lake
Grattan	C/C5	Grattan, Ada, Belding, Grand Rapids, Greenville, Lowell, Rockford
Greenville	C/C2	Greenville, Belding, Cedar Springs, Grattan, Rockford, Sidney, Trufant
Gwinn	C/C2	Gwinn, Felch, Ishpeming, Marquette, Michigamme Forest, Negaunee, Skandia, Watson
Harbor	C/C2	Harbor Springs, Brutus, Levering, Pellston, Petoskey Springs
Harrietta	C/C2	Harrietta, Brethren, Cadillac, Hoxeyville, Kaleva, Mesick
Harrison	C/C2	Harrison, Clare, Farwell, Gladwin, Houghton Lake
Hartland	C/C3	Hartland, Brighton, Fenton, Howell, Milford-White Lake
Hastings	C/C2	Hastings, Banfield, Delton, Freeport, Lacey, Lake Odessa, Middleville, Nashville, Woodland
Hermansville	C/C1	Hermansville, Carney, Faithhorn, Felch, Norway, Powers
Hillsdale	C/C2	Hillsdale, Allen, Cambria, Jonesville, North Adams, Osseo Pittsford, Reading
Holland	C/C3	Holland, Borculo, Grand Haven, Hamilton, Saugatuck, Zeeland

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Holly	C/C2	Holly, Clarkston, Fenton, Grand Blanc, Goodrich, Milford-White Lake, Ortonville
Holt	C/C4	Holt, Dimondale, Eaton Rapids, Lansing, Mason
Hopkins	C/C1	Hopkins, Allegan, Dorr, Hamilton, Jamestown, Martin, Wayland
Houghton	C/C2	Houghton, Baraga, Calumet, Donken, Lake Linden, Tapiola
Howell	C/C3	Howell, Brighton, Byron, Fenton, Fowlerville, Hartland, Linden, Pinckney
Hudsonville	C/C5	Hudsonville, Allendale, Borculo, Byron Center, Grand Rapids, Jamestown, Marne, Zeeland
Indian River	C/C2	Indian River, Alanson, Brutus, Cheboygan, Pellston, Wolverine
Interlochen	C/C3	Interlochen, Copemish, Kingsley, Lake Ann, Traverse City
Ionia	C/C2	Ionia, Lake Odessa, Muir, Orleans, Palo, Saranac
Iron	C/C2	Iron Mountain, Aurora WI, Channing, Felch, Norway, Spread Eagle WI Mountain
Iron River	C/C1	Iron River, Amasa, Crystal Falls, Golden Lake, Smokey Lake
Irons	C/C1	Irons, Baldwin, Bessemer. Carr, Dublin, Fountain, Freesoil, Hoxeyville, Luther, Manistee
Ironwood	C/C1	Ironwood, Bessemer, Hurley WI, Marenisco, Wakefield

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Ishpeming	C/C2	Ishpeming, Champion, Gwinn, Marquette, Michigamme, Michigamme Forest, Negaunee, Republic
Jackson	C/C3	Jackson, Brooklyn, Bundy Hill, Clarklake, Concord, Fitchburg, Grass Lake, Hanover, Leslie, Munith, Napoleon, Parma, Rives Junction
Jamestown	C/C5	Jamestown, Byron Center, Dorr, Drenth, Grand Rapids, Hamilton, Hopkins, Hudsonville, Zeeland
Jonesville	C/C1	Jonesville, Allen, Bundy Hill, Hanover, Hillsdale, Litchfield, Moosherville, North Adams
Kalamazoo	C/C4	Kalamazoo, Augusta, Climax, Delton, Galesburg, Gobles, Hickory Corners, Lawton, Mattawan, Otsego, Paw-Paw, Pine Lake, Plainwell, Richland, Schoolcraft, Scotts, Vicksburg
Kalkaska	C/C1	Kalkaska, Alden, Mancelona, South Boardman, Torch River, Bridge, Williamsburg
Kent City	C/C1	Kent City, Casnovia, Cedar Springs, Grant, Sparta
Keweenaw	C/C1	Keweenaw, Calumet, Lake Linden
Lake	C/C3	Lake Leelanau, Glen Lake, Northport, Suttons Bay, Traverse City, Leelanau
Lake Linden	C/C2	Lake Linden, Calumet, Houghton, Keweenaw

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**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Lake Odessa	C/C2	Lake Odessa, Clarksville, Freeport, Hastings, Ionia, Saranac, Woodland
Lake Orion	C/C5	Lake Orion, Clarkston, Drayton Plains, Oxford, Pontiac, Rochester, Romeo
Lansing	B/B2	Lansing, Bath, DeWitt, Dimondale, Eaton Rapids, Grand Ledge, Holt, Laingsburg, Mason, Perry, Potterville, Shaftsburg, Williamston
Lapeer	C/C2	Lapeer, Columbiaville, Davison, Dryden, Hadley, Imlay City, Metamora, North Branch
Le Roy	C/C1	Le Roy, Ewart, Luther, Marion, Reed City, Tustin
Leslie	C/C3	Leslie, Dansville, Fitchburg, Jackson, Mason, Onondaga, Rives Junction
Lexington	C/C1	Lexington, Applegate, Croswell, Jeddo, Port Sanilac
Linwood	C/C3	Linwood, Auburn, Bay City, Midland, Pinconning
Livonia	B/B1	Livonia, Detroit Areas 5 and 6, Farmington, Northville, Plymouth, Wayne
Lowell	C/C5	Lowell, Ada, Alto, Belding, Clarksville, Grand Rapids, Grattan, Saranac
Luther	C/C1	Luther, Baldwin, Hoxeyville, Irons, Le Roy, Reed City, Tustin
Mackinaw Island	C/C1	Mackinaw Island
Mackinaw City	C/C1	Mackinaw City, Cheboygan, Levering

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Mancelona	C/C1	Mancelona, Alba, Alden, Bellaire, Kalkaska, Lakes of the North
Manchester	C/C4	Manchester, Ann Arbor, Chelsea, Clinton, Saline, Tipton
Manistee	C/C1	Manistee, Brethren, Dublin, Freesoil, Irons, Ludington, Onekama, Wellston
Manton	C/C2	Manton, Buckley, Cadillac, Fife Lake, Kingsley, Lake City, Mesick
Marine City	C/C2	Marine City, Algonac, New Baltimore, Richmond, St. Clair
Marion	C/C1	Marion, Ewart, Le Roy, McBain, Tustin
Marne	C/C5	Marne, Allendale#, Conklin#, Coopersville#, Grand Rapids, Hudsonville, Sparta
Marquette	C/C2	Marquette, Big Bay. Gwinn, Ishpeming, Negaunee, Sand River, Skandia
Marshall	C/C3	Marshall, Battle Creek, Bellevue, Burlington, Olivet, Tekonsha
Martin	C/C1	Martin, Allegan, Hopkins, Middleville, Otsego, Pine Lake, Plainwell, Wayland
Mason	C/C4	Mason, Dansville, Eaton Rapids, Holt, Lansing, Leslie, Onondaga, Williamston
Mayville	C/C1	Mayville, Caro, Clifford, Fostoria, Kingston, Millington, Vassar
McBain	C/C2	McBain, Cadillac, Falmouth, Lake City, Marion, Tustin
Menominee	C/C2	Menominee, Marinette WI, Wallace
Michigamme	C/C1	Michigamme, Champion, Fence River, Ishpeming, L'Anse, Republic

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Middleville	C/C2	Middleville, Caledonia, Delton, Freeport, Hastings, Martin, Pine Lake, Wayland
Midland	C/C3	Midland, Auburn, Breckenridge, Coleman, Freeland, Hemlock, Hope, Linwood, Merrill, Mt. Pleasant, Pinconning, Sanford
Milan	C/C4	Milan, Ann Arbor, Britton, Dundee, Maybee, Saline, Willis, Ypsilanti
Moline	C/C5	Moline, Byron Center, Caledonia, Dorr, Dutton, Grand Rapids, Wayland
Monroe	C/C3	Monroe, Carleton, Erie, Ida, Maybee, Newport
Morley	C/C1	Morley, Amble, Howard City, Newaygo, Stanwood, Whitecloud
Mt. Clemens	B/B2	Mt. Clemens, New Baltimore, New Haven, Roseville, Utica, Warren, Washington
Mulliken	C/C1	Mulliken, Charlotte, Grand Ledge, Portland, Sunfield
Napoleon	C/C3	Napoleon, Brooklyn, Clarklake, Grass Lake, Jackson
Nashville	C/C1	Nashville, Hastings, Vermontville
Negaunee	C/C2	Negaunee, Gwinn, Ishpeming, Marquette, Michigamme Forest
Newaygo	C/C2	Newaygo, Fremont, Grant, Howard City, Morley, White Cloud

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
New Baltimore	C/C4	New Baltimore, Algonac, Marine City, Mt. Clemens, New Haven, Richmond
Newberry	C/C1	Newberry, Curtis, Deer Park, Engadine, Rexton
New Boston	C/C4	New Boston, Belleville, Carleton, Flat Rock, Romulus, Willis, Wyandotte
New Buffalo	C/C1	New Buffalo, Sawyer, Three Oaks
New Haven	C/C4	New Haven, Armada, Mt. Clemens, New Baltimore, Richmond, Romeo, Washington
Niles	C/C4	Niles, Berrien Springs, Buchanan, Cassopolis, Dowagiac, Eau Claire, Edwardsburg, South Bend, Indiana*
Northport	C/C1	Northport, Lake Leelanau, Suttons Bay
Northville	B/B2	Northville, Farmington, Livonia, Plymouth, South Lyon, Walled Lake
Norway	C/C2	Norway, Faithorn, Felch, Hermansville, Iron Mountain
Olivet	C/C2	Olivet, Bellevue, Charlotte, Marshall
Onkama	C/C1	Onkama, Bear Lake, Brethren, Frankfort, Kaleva, Manistee
Oscoda	C/C2	Oscoda, East Tawas, Glennie, Hale, Harrisville, Lincoln
Otsego	C/C4	Otsego, Allegan, Gobles, Kalamazoo, Martin, Plainwell
Owendale	C/C1	Owendale, Cass City, Elkton, Gagetown, Pigeon, Sebewaing

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Oxford	C/C4	Oxford, Almont, Clarkston, Drayton Plains, Dryden, Hadley, Lake Orion, Metamora, Ortonville, Pontiac, Romeo
Peck	C/C1	Peck, Applegate, Brown City, Crosswell, Sandusky, Yale
Pellston	C/C2	Pellston, Brutus, Cheboygan, Harbor Springs, Indian River, Levering, Petoskey
Perkins	C/C1	Perkins, Cornell, Gladstone, Rapid River, Rock, Trenary
Petoskey	C/C2	Petoskey, Alanson, Boyne City, Boyne Falls, Brutus, Charlevoix, Harbor Springs, Pellston, Walloon Lake
Pinckney	C/C3	Pinckney, Brighton, Chelsea, Dexter, Gregory, Howell
Plainwell	C/C4	Plainwell, Kalamazoo, Martin, Otsego, Pine Lake, Richland
Plymouth	B/B2	Plymouth, Ann Arbor, Livonia, Northville, South Lyon, Wayne, Ypsilanti
Pontiac	B/B2	Pontiac, Auburn Heights, Birmingham, Clarkston, Commerce, Drayton Plains, Lake Orion, Mayfair, Milford-White Lake, Ortonville, Oxford, Rochester, Walled Lake, West Bloomfield
Port Huron	C/C3	Port Huron, Avoca, Goodells, Jeddo, St. Clair, Smiths-Creek

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Portland	C/C1	Portland, Grand Ledge, Milliken, Sunfield
Port Sanilac	C/C1	Port Sanilac, Applegate, Carsonville, Croswell, Deckerville, Lexington, Sandusky
Potterville	C/C4	Potterville, Charlotte, Dimondale, Eaton Rapids, Grand Ledge, Lansing
Powers	C/C1	Powers, Bark River, Carney, Felch, Hermansville
Rapid River	C/C2	Rapid River, Escanaba, Garden, Gladstone, Perkins, Trenary
Reed City	C/C2	Reed City, Baldwin, Big Rapids, Ewart, Le Roy, Luther
Reese	C/C4	Reese, Fairgrove, Frankenmuth, Munger, Saginaw, Vassar
Republic	C/C1	Republic, Champion, Channing, Felch, Fence River, Ishpeming, Michigamme, Michigamme Forest
Richland	C/C4	Richland, Augusta, Delton, Galesburg, Hickory Corners, Kalamazoo, Pine Lake, Plainville
Rochester	B/B2	Rochester, Auburn Heights, Lake Orion, Pontiac, Romeo, Troy, Utica, Washington
Rock	C/C1	Rock, Cornell, Gladstone, Perkins, Skandia, Trenary, Watson
Rockford	C/C5	Rockford, Ada, Cedar Springs, Grand Rapids, Grattan, Greenville, Sparta

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Rockwood	C/C4	Rockwood, Flat Rock, Newport, Trenton, Wyandotte
Romeo	C/C2	Romeo, Almont, Armada, Capac, Lake Orion, New Haven, Oxford, Rochester, Washington
Romulus	B/B2	Romulus, Belleville, Detroit Area 6, Flat Rock, New Boston, Wayne, Wyandotte
Rosebush	C/C2	Rosebush, Clare, Coleman, Farwell, Mt. Pleasant, Weidman,
Roseville	B/B1	Roseville, Center Line, Detroit Areas 2 and 3, Mt. Clemens, Warren
Royal Oak	A/A	Royal Oak, Birmingham, Center Line, Detroit Areas 3 and 4, Southfield, Troy, Warren
Saginaw	C/C4	Saginaw, Bay City, Birch Run, Frankenmuth, Freeland, Hemlock, Merrill, Reese, St. Charles
St. Charles	C/C4	St. Charles, Brant, Chesaning, Hemlock, Saginaw
St. Clair	C/C3	St. Clair, Marine City, Port Huron, Richmond, Smiths Creek
St. Helen	C/C1	St. Helen, Gladwin, Houghton Lake, Roscommon, West Branch
St. Ignace	C/C1	St. Ignace, Brevort, Cedarville, Rudyard
St. Joseph	C/C3	St. Joseph, Baroda#, Benton Harbor, Berrien Springs, Bridgeman, Coloma, Eau Claire, Watervliet

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Sand Lake	C/C1	Sand Lake, Casnovia, Cedar Springs, Coral, Grant, Howard City, Trufant
Sandusky	C/C1	Sandusky, Applegate, Brown City, Carsonville, Crosswell, Deckerville, Peck, Port Sanilac, Snover
Saranac	C/C1	Saranac, Belding, Clarksville, Ionia, Lake Odessa, Lowell, Orleans
Sault Ste. Marie	C/C2	Sault Ste. Marie, Brimley, Kinross, Pickford
Scotts	C/C4	Scotts, Climax, Fulton, Galesburg, Kalamazoo, Vicksburg
Scottville	C/C2	Scottville, Carr, Fountain, Freesoil, Hart, Ludington. Pentwater
Sebewaing	C/C1	Sebewaing, Bay Port, Gagetown, Owendale, Pigeon, Unionville
Snover	C/C1	Snover, Deckerville, Sandusky
Southfield	A/A	Southfield, Birmingham, Detroit Areas 4 and 5, Farmington, Royal Oak, West Bloomfield
South Lyon	C/C4	South Lyon, Ann Arbor, Brighton, Milford-White Lake, Northville, Plymouth, Walled Lake, Whitmore Lake
Sparta	C/C5	Sparta, Casnovia, Cedar Springs, Conklin#, Grand Rapids, Kent City, Marne, Ravenna, Rockford

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**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Standish	C/C1	Standish, Gladwin, Omer, Pinconning, Sterling
Stephenson	C/C1	Stephenson, Carney, Wallace
Three Oaks	C/C1	Three Oaks, Galien, New Buffalo, Sawyer
Traverse City	C/C3	Traverse City, Elk Rapids, Glen Lake, Interlochen, Kingsley, Lake Ann, Lake Leelanau, Old Mission, South Boardman, Suttons Bay, Williamsburg
Trenton	B/B2	Trenton, Flat Rock, Rockwood, Wyandotte
Trout Lake	C/C1	Trout Lake, Eckerman, Rexton
Troy	B/B2	Troy, Auburn Heights, Birmingham, Rochester, Royal Oak, Utica, Warren
Trufant	C/C1	Trufant, Cedar Springs, Coral, Greenville, Sand Lake
Tustin	C/C2	Tustin, Cadillac, Hoxeyville, Le Roy, Luther, Marion, McBain
Ubly	C/C1	Ubly, Bad Axe, Cass City, Harbor Beach, Minden City
Unionville	C/C1	Unionville, Akron, Caro, Gagetown, Sebewaing
Utica	B/B2	Utica, Auburn Heights, Mt. Clemens, Rochester, Troy, Warren, Washington
Vassar	C/C1	Vassar, Caro, Fairgrove, Frankenmuth, Mayville, Millington, Reese

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**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
Vermontville	C/C2	Vermontville, Charlotte, Nashville, Sunfield
Vicksburg	C/C4	Vicksburg, Fulton, Kalamazoo, Mendon, Schoolcraft, Scotts, Three Rivers
Wakefield	C/C1	Wakefield, Bergland, Bessemer, Ironwood, Marenisco
Walled Lake	B/B2	Walled Lake, Commerce, Farmington, Milford-White Lake, Northville, Pontiac, South Lyon, West Bloomfield
Walloon Lake	C/C2	Walloon Lake, Boyne City, Boyne Falls#, Petoskey
Warren	B/B1	Warren, Center Line, Mt. Clemens, Roseville, Royal Oak, Troy, Utica
Washington	C/C4	Washington, Mt. Clemens, New Haven, Rochester, Romeo, Utica
Watersmeet	C/C1	Watersmeet, Bruce Crossing, Golden Lake, Marenisco, North LandO' Lakes, Trout Creek
Watervliet	C/C3	Watervliet, Benton Harbor, Coloma, Covert, Hartford, Sister Lakes, St. Joseph
Wayland	C/C1	Wayland, Caledonia, Dorr, Hopkins, Martin, Middleville, Moline
Wayne	B/B1	Wayne, Belleville, Detroit Area 6, Livonia, Plymouth, Romulus, Ypsilanti
West Bloomfield	B/B2	West Bloomfield, Birmingham, Commerce, Farmington, Pontiac, Southfield, Walled Lake

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

<b>Exchange or Zone</b>	<b>AA B/R</b>	<b>Local Calling Area</b>
West Branch	C/C1	West Branch, Alger, Gladwin, Lupton, Prescott, Rose City, St. Helen
White Cloud	C/C2	White Cloud, Baldwin, Big Rapids, Fremont, Hesperia, Morley, Newaygo, Stanwood
Whitmore Lake	C/C4	Whitmore Lake, Ann Arbor, Brighton, Dexter, South Lyon
Williamsburg	C/C3	Williamsburg, Elk Rapids, Kalkaska, South Boardman, Torch River Bridge, Traverse City
Willis	C/C3	Willis, Belleville, Carleton, Maybee, Milan, New Boston, Ypsilanti
Wolverine	C/C1	Wolverine, Alanson, Boyne Falls, Indian River
Wyandotte	B/B2	Wyandotte, Detroit Area 6, Flat Rock, New Boston, Rockwood, Romulus, Trenton
Ypsilanti	B/B2	Ypsilanti, Ann Arbor, Belleville, Milan, Plymouth, Saline, Wayne, Willis
Zeeland	C/C3	Zeeland, Borculo, Drenthe, Hamilton, Holland, Hudsonville, Jamestown

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.2 Local Calling Areas B Traditional SBC Ameritech Michigan, Cont'd.**

**5.2.1 Classification of Exchanges by Access Areas**

Each exchange zone is classified into one of several Access Areas for the purposes of applying rates for basic local exchange telecommunications service.

The Access Area ("AA") classification is determined by access lines per square mile in each particular exchange. The density (access lines per square miles) for each Access Area is shown below:

<u>Access Area</u>	<u>Access Lines/Square Mile</u>
A	Over 3600
B	650 to 3600
C	Less than 650

Access Areas A, B and C are limited to business local exchange service customers; Access Areas A, B1, B2, C1, C2, C3, C4 and C5 are limited to residential local exchange service customers.



**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.3 Local Calling Areas B Verizon North, Inc. Exchanges**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
Adrian	Adrian, Blissfield, Clayton, Ogden Center, Onsted, Sand Creek, Tecumseh, Tipton
Alden	Alden, Bellaire, Central Lake, Clam River, Ellsworth, Eastport, Elk Rapids, Kalkaska, Mancelona, Torch River Bridge
Allegan	Allegan, Bloomingdale, Gobles, Hamilton, Hopkins, Martin, Otsego, Pullman
Alma	Alma, Ithaca, Riverdale, Shepherd, St. Louis
Almont	Almont, Capac, Dryden, Imlay City, Oxford, Romeo
Alpena	Alpena, Hillman, Hubbard Lake, Lachine, Long Lake, Ossineke, Posen
Ashley	Ashley, Elsie, Ithaca, Merrill, Pompeii
Atlanta	Atlanta, Fairview, Gaylord, Hillman, Lewiston, Onaway
Avoca	Avoca, Emmett, Goodells, Jeddo, Port Huron, Yale
Bancroft	Bancroft, Durand, Owosso
Bangor	Bangor, Bloomingdale, Covert, Grand Junction, Hartford, Lacota, Lawrence, Paw Paw, South Haven
Barryton	Barryton, Farwell, Remus, Weidman
Bath	Bath, Dewitt, Laingsburg, Lansing, Shaftsbury
Bellaire	Bellaire, Alba, Alden, Clam River, Central Lake, East Jordon, Eastport, Ellsworth, Mancelona, Torch River Bridge

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
Blissfield	Blissfield, Adrian, Deerfield, Lambertville, Ogden Center, Petersburg, Tecumseh
Breckenridge	Breckenridge, Ithica, Merrill, Midland, Mt. Pleasant, St. Louis, Shepherd
Britton	Britton, Deerfield, Dundee, Milan, Saline, Tecumseh
Bronson	Bronson, Burr Oak, Coldwater, Coldwater Lake, Colon, Union City
Brown City	Brown City, Capac, Imlay City, North Branch, Peck, Sandusky, Yale
Burr Oak	Burr Oak, Bronson, Colon, Sturgis
Capac	Capac, Almont, Armada, Brown City, Emmett, Imlay City, Memphis, Romeo, Yale
Carson City	Carson City, Crystal, Hubbardston, Ithica, Middleton, Palo, Riverdale, Vickeryville
Caseville	Caseville, Bayport, Elkton, Kinde, Pigeon, Port Austin
Cass City	Cass City, Bad Axe, Caro, Elkton, Gagetown, Kingston, Marlette, Owendale, Ubyly
Cassopolis	Cassopolis, Dowagiac, Edwardsburg, Marcellus, Niles, Vandalia
Central Lake	Central Lake, Alden, Bellaire, Central Lake, Clam River, East Jordan, Eastport, Elk Rapids, Ellsworth, Torch River Bridge
Centreville	Centreville, Colon, Constantine, Mendon, Sturgis, Three Rivers
Clam River	Clam River, Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Torch River Bridge
Clifford	Clifford, Kingston, Marlette, Mayville, North Branch
Clinton	Clinton, Manchester, Saline, Tecumseh, Tipton
Coldwater	Coldwater, Bronson, Coldwater Lake, Quincy, Tekonsha, Union City

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**5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
Coldwater Lake	Coldwater Lake, Bronson, Coldwater, Quincy
Colon	Colon, Athens, Bronson, Burr Oak, Centreville, Mendon, Sturgis, Union City
Columbiaville	Columbiaville, Davidson, Fostoria, Lapeer, North Branch, Otisville
Conklin	Conklin, Coopersville, Grand Rapids, Marne, Ravenna, Sparta
Constantine	Constantine, Centreville, Sturgis, Three Rivers, Union, White Pigeon, Vandalia
Coopersville	Coopersville, Allendale, Conklin, Fruitport, Grand Haven, Grand Rapids, Marne, Ravenna, Sparta
Covert	Covert, Bangor, Benton Harbor, Coloma, Hartford, South Haven, Watervliet
Davison	Davison, Clio-Mt. Morris, Colombiaville, Flint, Goodrich, Grand Blanc, Hadley, Lapeer, Otisville
Decatur	Decatur, Dowagiac, Hartford, Lawrence, Lawton, Marcellus, Paw Paw
Deckerville	Deckerville, Carsonville, Port Sanilac, Sandusky, Snover
Dewitt	Dewitt, Bath, Grand Ledge, Laingsburg, Lansing
Dowagiac	Dowagiac, Cassopolis, Decatur, Eau Claire, Hartford, Lawrence, Marcellus, Niles, Sister Lakes
Dryden	Dryden, Almont, Imlay City, Lapeer, Metamora, Oxford
Dundee	Dundee, Britton, Deerfield, Ida, Maybee, Milan, Petersburg
Durand	Durand, Bancroft, Byron, Gaines, Owosso
Eastport	Eastport, Alden, Bellaire, Central Lake, Charlevoix, Clam River, Eastport, Elk Rapids, Ellsworth, Torch River Bridge

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**5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
Edmore	Edmore, Blanchard, McBride, Six Lakes, Vestaburg, Winn
Edwardsburg	Edwardsburg, Cassopolis, Elkhart IN, Niles, Union, Vandalia
Elkton	Elkton, Bad Axe, Caseville, Cass City, Kinde, Owendale, Pigeon
Ellsworth	Ellsworth, Alden, Bellaire, Clam River, Central Lake, Charlevoix, East Jordan, Eastport, Torch River Bridge
Elsie	Elsie, Ashley, Chapin, Merrill, Ovid, Pompeii, St. Johns
Emmet	Emmett, Avoca, Capac, Goodells, Memphis, Yale
Erie	Erie, Ida, Lambertville, Lost Peninsula, Monroe, Temperance, Toledo OH
Fairview	Fairview, Atlanta, Glennie, Lewiston, Lincoln, Mio
Fennville	Fennville, Allegan, Ganges, Glenn, Hamilton, Pullman, Saugatuck
Fenwick	Fenwick, Palo, Sheridan, Vickeryville
Fowler-Pewamo	Fowler-Pewamo, Hubbardston, Maple Rapids, Muir, St. Johns, Westphalia
Fruitport	Fruitport, Coopersville, Grand Haven, Muskegon, Ravenna
Gaines	Gaines, Byron, Durand, Lennon, Linden, Rankin, Swartz Creek
Ganges	Ganges, Fennville, Glenn, Saugatuck, Pullman
Gaylord	Gaylord, Atlanta, Chester, Elmira, Grayling, Lewiston, Onaway, Vanderbilt
Gobles	Gobles, Allegan, Bloomingdale, Kalamazoo, Mattawan, Otsego, Paw Paw
Goodells	Goodells, Avoca, Emmett, Memphis, Port Huron, Smiths Creek
Grand Junction	Grand Junction, Bangor, Bloomingdale, Lacota, Pullman, South Haven

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**5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
Grand Ledge	Grand Ledge, Charlotte, Dewitt, Dimondale, Lansing, Mulliken, Portland, Potterville
Grass Lake	Grass Lake, Jackson, Munith, Napoleon
Grayling	Grayling, Chester, Gaylord, Higgins Lake, Lewiston, Mio, Manistee River, Roscommon
Hamilton	Hamilton, Allegan, Drenthe, Fennville, Holland, Hopkins, Jamestown, Saugatuck, Zeeland
Harbor Beach	Harbor Beach, Bad Axe, Harbor Beach, Minden City, Port Hope, Ubyly
Harrisville	Harrisville, Lincoln, Oscoda, Ossineke
Hart	Hart, Baldwin, Carr, Hesperia, Pentwater, Scottville, Shelby
Hartford	Hartford, Bangor, Covert, Decatur, Dowagiac, Lawrence, Sister Lakes, Watervliet
Hemlock	Hemlock, Brant, Freeland, Merrill, Midland, Saginaw, St. Charles
Hesperia	Hesperia, Baldwin, Fremont, Hart, Holton, Shelby, White Cloud
Higgins Lake	Higgins Lake, Grayling, Houghton Lake, Roscommon
Hillman	Hillman, Alpena, Atlanta, Lachine, Posen
Holton	Holton, Fremont, Grant, Hesperia, Muskegon, Shelby, Twin Lake, Whitehall
Houghton Lake	Houghton Lake, Gladwin, Harrison, Higgins Lake, Roscommon, St. Helen
Howard City	Howard City, Amble, Coral, Grant, Morley, Newaygo, Sand Lake, Trufant
Hubbard Lake	Hubbard Lake, Alpena, Lachine, Lincoln, Ossineke
Hubbardston	Hubbardston, Carson City, Fowler-Pewamo, Maple Rapids, Middleton, Muir, Palo

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**5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
Hudson	Hudson, Clayton, Morenci
Ida	Ida, Dundee, Erie, Ida, Lambertville, Maybee, Monroe, Petersburg
Imlay City	Imlay City, Almont, Brown City, Capac, Dryden, Lapeer, North Branch
Ithaca	Ithaca, Alma, Ashley, Breckenridge, Carson City, Merrill, Pompeii, Riverdale, St. Louis
Jeddo	Jeddo, Avoca, Croswell, Lexington, Port Huron, Yale
Kingston	Kingston, Caro, Cass City, Clifford, Marlette, Mayville
Lachine	Lachine, Alpena, Hillman, Hubbard Lake, Posen
Laingsburg	Laingsburg, Bath, Dewitt, Lansing, Perry, Shaftsburg
Lakeview	Lakeview, Blanchard, Six Lakes, Stanton
Lawton	Lawton, Decatur, Kalamazoo, Marcellus, Mattawan, Paw Paw, Schoolcraft
Lewiston	Lewiston, Atlanta, Chester, Fairview, Gaylord, Grayling, Mio
Lincoln	Lincoln, Fairview, Glennie, Harrisville, Hubbard Lake, Oscoda, Ossineke
Linden	Linden, Byron, Fenton, Flint, Gaines, Howell, Rankin
Long Lake	Long Lake, Alpena, Posen, Rogers City
Lost Peninsula	Lost Peninsula, Curtis OH, Erie MI, Genoa OH, Holland OH, Lambertville MI, Maumee OH, Moline OH, North Sylvania MI, Oregon OH, Perrysburg OH, Richfield Center OH, Stony Ridge OH, Swanton OH, Sylvania OH, Temperance MI, Toledo OH, Waterville OH, Whitehouse OH
Ludington	Ludington, Freesoil, Manistee, Pentwater, Scottville

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
Maple Rapids	Maple Rapids, Fowler-Pewamo, Hubbardson, Middleton, Pompeii, St. Johns
Marcellus	Marcellus, Cassopolis, Decatur, Dowagiac, Lawton, Schoolcraft, Three Rivers, Vandalia
Mattawan	Mattawan, Gobles, Kalamazoo, Lawton, Paw Paw, Schoolcraft
Maybee	Maybee, Carleton, Dundee, Ida, Maybee, Milan, Monroe, Willis
McBride	McBride, Crystal, Edmore, McBride, Six Lakes, Stanton, Vestaburg
Memphis	Memphis, Amada, Capac, Emmett, Goodells, Richmond, Smiths Creek
Mendon	Mendon, Athens, Centreville, Colon, Fulton, Three Rivers, Vicksburg
Merrill	Merrill, Ashley, Brant, Breckenridge, Chapin, Elsie, Hemlock, Ithica, Midland, Saginaw
Metamora	Metamora, Dryden, Hadley, Lapeer, Oxford
Middleton	Middleton, Carson City, Hubbardston, Ithica, Maple Rapids, Pompeii
Milford-White Lake	Milford-White Lake, Brighton, Clarkston, Commerce, Drayton Plains, Fenton, Hartland, Holly, Pontiac, South Lyon, Walled Lake
Minden City	Minden City, Harbor Beach, Ubyly
Mio	Mio, Fairview, Glennie, Grayling, Lewiston, Roscommon, Rose City
Mt. Pleasant	Mt. Pleasant, Blanchard, Breckenridge, Coleman, Midland, Rosebush, Shepherd, Weidman, Winn
Muir	Muir, Ionia, Fowler-Pewamo, Hubbardston, Palo
Muskegon	Muskegon, Fruitport, Grand Haven, Grant, Holton, Ravenna, Twin Lake, Whitehall
North Branch	North Branch, Clifford, Lapeer

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
North Sylvania	North Sylvania MI, Lost Peninsula MI, Holland OH, Maumee OH, Perrysburg OH, Sylvania OH, Toledo OH, Whitehouse OH
Onaway	Onaway, Atlanta, Gaylord, Grace Harbor, Rogers City, Vanderbilt
Ortonville	Ortonville, Clarkston, Goodrich, Hadley, Holly, Oxford, Pontiac
Ossineke	Ossineke, Alpena, Harrisville, Hubbard Lake, Lincoln
Otisville	Otisville, Columbiaville, Clio-Mt. Morris, Davison, Flint
Ovid	Ovid, Chapin, Chesaning, Durand, Owosso
Owosso	Owosso, Bancroft, Chapin, Chesaning, Durand, Ovid
Palo	Palo, Carson City, Fenwick, Hubbardston, Ionia, Muir, Vickeryville
Paw Paw	Paw Paw, Bangor, Bloomingdale, Decatur, Gobles, Kalamazoo, Lawrence, Lawton, Mattawan
Pentwater	Pentwater, Hart, Ludington, Scottville
Pompeii	Pompeii, Ashley, Elsie, Maple Rapids, Middleton, Ithaca, St.Johns
Posen	Posen, Alpena, Hillman, Lachine, Long Lake, Rogers City
Quincy	Quincy, Coldwater, Coldwater Lake
Rankin	Rankin, Fenton, Flint, Gaines, Grand Blanc, Linden, Swartz Creek
Ravenna	Ravenna, Casnovia, Conklin, Copersville, Fruitport, Grant, Muskegon, Ravenna, Sparta
Reading	Reading, Allen, Cambria, Camden, Hillsdale, Montgomery
Remus	Remus, Barryton, Blanchard, Mecosta, Weidman

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
Richmond	Richmond, Amada, Marine City, Memphis, New Baltimore, New Haven, Smiths Creek, St. Clair
Riverdale	Riverdale, Alma, Carson City, Crystal, Ithica, Shepherd, Vestaburg, Winn
Rogers City	Rogers City, Grace Harbor, Long Lake, Onaway, Posen
Roscommon	Roscommon, Grayling, Higgins Lake, Houghton Lake, Mio, Roscommon, St. Helen
St. Johns	St. Johns, Elsie, Fowler-Pewamo, Maple Rapids, Ovid, Pompeii, St. Johns, Westphalia
St. Louis	St. Louis, Alma, Breckenridge, Ithica, Shepherd
Saline	Saline, Ann Arbor, Britton, Clinton, Manchester, Milan, Tecumseh, Ypsilanti
Saugatuck	Saugatuck, Fennville, Ganges, Hamilton, Holland
Schoolcraft	Schoolcraft, Kalamazoo, Lawton, Marcellus, Mattawan, Three Rivers, Vicksburg
Shelby	Shelby, Hart, Hesperia, Holton, Shelby, Whitehall
Shepherd	Shepherd, Alma, Breckenridge, Mt. Pleasant, Riverdale, St. Louis, Winn
Sheridan	Sheridan, Fenwick, Sidney, Stanton, Vickeryville
Sidney	Sidney, Greenville, Sheridan, Sidney, Stanton
Sister Lakes	Sister Lakes, Benton Harbor, Dowagiac, Eau Claire, Hartford, Watervliet
Six Lakes	Six Lakes, Blanchard, Edmore, Lakeview, McBride, Stanton
Smiths Creek	Smiths Creek, Goodells, Memphis, Port Huron, Richmond, St. Clair
South Haven	South Haven, Bangor, Covert, Glenn, Grand Junction, Lacota, Pullman

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**SECTION 5 B SERVICE AREAS, CONT'D.**
**5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
Stanton	Stanton, Crystal, Lakeview, McBride, Sidney, Sheridan, Six Lakes, Vickeryville
Stanwood	Stanwood, Big Rapids, Mecosta, Morley, White Cloud
Sturgis	Sturgis, Burr Oak, Centreville, Colon, Constantine, White Pigeon
Swartz Creek	Swartz Creek, Flint, Flushing, Gaines, Lennon, Rankin
Tecumseh	Tecumseh, Adrian, Blissfield, Britton, Clinton, Deerfield, Saline, Tecumpseh, Tipton
Temperance	Temperance, Erie, Lambertville, Lost Peninsula, Toledo OH
Three Rivers	Three Rivers, Centreville, Constantine, Marcellus, Mendon, Schoolcraft, Vandalia, Vicksburg
Tipton	Tipton, Adrian, Clinton, Manchester, Onstead, Tecumseh
Torch River Bridge	Torch River Bridge, Alden, Bellaire, Central Lake, Clam River, Eastport, Elk Rapids, Ellsworth, Kalkaska, Williamsburg
Twin Lake	Twin Lake, Holton, Muskegon, Whitehall
Union	Union, Constantine, Edwardsburg, Elkhart IN, Union, Vandalia, White Pigeon
Union City	Union City, Athens, Battle Creek, Bronson, Burlington, Coldwater, Colon, Tekonsha
Vandalia	Vandalia, Cassopolis, Constantine, Edwardsburg, Marcellus, Three Rivers, Union
Vanderbilt	Vanderbilt, Gaylord, Onaway
Vestaburg	Vestaburg, Crystal, Edmore, McBride, Riverdale, Winn
Weidman	Weidman, Barryton, Blanchard, Farwell, Mt. Pleasant, Remus, Rosebush, Weidman
Whitehall	Whitehall, Holton, Muskegon, Shelby, Twin Lake, Whitehall

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.3 Local Calling Areas B Verizon North, Inc. Exchanges, Cont'd.**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
White Pigeon	White Pigeon, Constantine, Sturgis, Union
Williamston	Williamston, Bell Oak, Dansville, Lansing, Mason, Perry, Shaftsburg, Webberville
Woodland	Woodland, Hastings, Lake Odessa
Yale	Yale, Avoca, Brown City, Capac, Crosswell, Emmett, Jeddo, Peck

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.4 Local Calling Areas B Verizon North Systems Exchanges**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
Addison	Addison, Brooklyn, Bundy Hill, North Adams, Osseo
Alger	Alger, Prescott, Sterling, West Branch
Baroda	Baroda, Berrien Springs, Bridgman, Buchanan, Galien, Sawyer, St. Joseph
Bridgman	Bridgman, Baroda, Sawyer, St. Joseph
Burlington	Burlington, Battle Creek, Marshall, Tekonsha, Union City
Fitchburg	Fitchburg, Dansville, Gregory, Jackson, Leslie, Munith, Stockbridge
Glenn	Glenn, Fennville, Ganges, Pullman, South Haven
Gregory	Gregory, Chelsea, Fitchburg, Pinckney, Stockbridge
Homer	Homer, Albion, Concord, Litchfield
Lacota	Lacota, Bangor, Grand Junction, Pullman, South Haven
Lambertville	Lambertville, Blissfield, Erie, Ida, Lost Peninsula, Petersburg, Temperance, Toledo OH
Lawrence	Lawrence, Bangor, Decatur, Dowagiac, Hartford, Paw Paw
Lupton	Lupton, Hale, Prescott, Rose City, Sixty Lakes, West Branch
Morenci	Morenci, Clayton, Hudson, Sand Creek
Munith	Munith, Fitchburg, Grass Lake, Jackson, Stockbridge

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.4 Local Calling Areas B Verizon North Systems Exchanges, Cont'd.**

<b>Exchange or Zone</b>	<b>Local Calling Area</b>
Onondaga	Onondaga, Eaton Rapids, Leslie, Mason, Rives Junction, Springport
Parma	Parma, Albion, Concord, Jackson, Rives Junction, Springport
Prescott	Prescott, Alger, Hale, Lupton, Omer, Sterling, Twining, West Branch, Whittemore
Pullman	Pullman, Allegan, Bloomingdale, Fennville, Ganges, Glenn, Grand Junction, Lacota, South Haven
Rives Junction	Rives Junction, Jackson, Leslie, Onondaga, Parma, Springport
Rose City	Rose City, Lupton, Mio, Sixty Lakes, West Branch
Sawyer	Sawyer, Baroda, Bridgman, Galien, New Buffalo, Three Oaks
Sterling	Sterling, Alger, Omer, Prescott, Standish
Stockbridge	Stockbridge, Dansville, Fitchburg, Fowlerville, Gregory, Munith, Webberville
Tekonsha	Tekonsha, Burlington, Coldwater, Marshall, Union City
Webberville	Webberville, Bell Oak, Dansville, Fowlerville, Stockbridge, Williamston

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

The following list of exchanges and zones shows, by County, the incorporated cities, villages and townships which are wholly or partly within the assigned area of each exchange or zone. (Villages are indicated by "Vill" and Townships are indicated by "Twp." In Section 5.5.3, cities and villages are combined as □City/Vill.")

**5.5.1 Traditional SBC Ameritech Michigan Exchanges**

ADA Zone

Kent County

- Twp Ada
- Twp Cannon
- Twp Cascade
- Twp Vergennes

AKRON EXCHANGE

Tuscola County

- Vill Akron
- Twp Akron
- Twp Fairgrove
- Twp Gilford
- Twp Wisner

ALBION EXCHANGE

Calhoun County

- City Albion
- Twp Albion
- Twp Clarence
- Twp Eckford
- Twp Marengo
- Twp Sheridan

Jackson County

- Twp Concord
- Twp Parma

ALGONAC EXCHANGE

St. Clair County

- City Algonac
- Twp Clay
- Twp Cottrellville

ALTO ZONE

Ionia County

- Twp Boston
- Twp Campbell

Kent County

- Twp Bowne
- Twp Caledonia
- Twp Cascade
- Twp Lowell

AMASA EXCHANGE

Iron County

- Twp Bates
- Twp Crystal Falls
- Twp Hematitie

ANN ARBOR EXCHANGE

- City Ann Arbor
- Vill Barton Hills
- Twp Ann Arbor
- Twp Freedom
- Twp Lima
- Twp Lodi
- Twp Northfield
- Twp Pittsfield
- Twp Salem
- Twp Scio
- Twp Superior
- Twp Webster

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

APPLEGATE EXCHANGE Sanilac County Vill Applegate Twp Buel Twp Lexington Twp Sanilac Twp Washington	AUBURN HEIGHTS ZONE Oakland County City Auburn Hills City Rochester Hills Twp Bloomfield
ARMADA EXCHANGE Macomb County Vill Armada Twp Armada Twp Lenox Twp Ray Twp Richmond St. Clair County Twp Berlin TwpRiley	BAD AXE EXCHANGE Huron County City Bad Axe Twp Bingham Twp Bloomfield Twp Colfax Twp Lincoln Twp Meade Twp Sheridan Twp Siegel Twp Verona
ATHENS EXCHANGE Branch County Twp Sherwood Calhoun County Vill Athens Twp Athens Twp Leroy Kalamazoo County Twp Wakeshma St. Joseph County Twp Leonidas	BALDWIN EXCHANGE Lake County Vill Baldwin Twp Cherry Valley Twp Peacock Twp Pleasant Plains Twp Webber Twp Yates Newaygo County Twp Home Twp Lilley TwpMerrill Twp Monroe
AUBURN EXCHANGE Bay County City Auburn Twp Beaver Twp Monitor Twp Williams Saginaw County Twp Tittabawassee	BARK RIVER EXCHANGE Delta County Twp Bark River Twp Escanaba Twp Ford River Menominee County Twp Harris

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

<b>BATTLECREEK EXCHANGE</b>	<b>BEAVERTON EXCHANGE</b>
Barry County	Clare County
Twp Assyria	Twp Arthur
Twp Johnstown	Gladwin County
Calhoun County	City Beaverton
City Battle Creek	Twp Beaverton
City Springfield	Twp Billings
Twp Bedford	Twp Buckeye
Twp Convis	Twp Grout
Twp Emmett	Twp Tobacco
Twp Fredonia	
Twp Leroy	<b>BELDING EXCHANGE</b>
Twp Marshall	Ionia County
Twp Newton	City Belding
Twp Pennfield	Twp Keene
Kalamazoo County	Twp Orleans
Twp Charleston	Twp Otisco
	Kent County
<b>BAY CITY EXCHANGE</b>	Twp Grattan
Bay County	Twp Oakfield
City Bay City	Twp Vergennes
City Essexville	Montcalm County
Twp Bangor	Twp Eureka
Twp Frankenlust	Twp Fairplan
Twp Hampton	
Twp Kawkawlin	<b>BELLEVILLE EXCHANGE</b>
Twp Monitor	Wayne County
Twp Portsmouth	City Belleville
Saginaw County	Twp Sumpter
Twp Buena Vista	Twp Van Buren
Tuscola County	
Twp Wisner	
<b>BAY PORT EXCHANGE</b>	
Huron County	
Twp Fairhaven	
Twp McKinley	



**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

- |   |   |
|---|---|
| <p><b>BELLEVUE EXCHANGE</b><br/>         Barry County<br/>             Twp Assyria<br/>         Calhoun County<br/>             Twp Convis<br/>             Twp Pennfield<br/>         Eaton County<br/>             Vill Bellevue<br/>             Twp Bellevue<br/>             TwpKalamo</p> <p><b>BENTON HARBOR EXCHANGE</b><br/>         Berrien County<br/>             City Benton Harbor<br/>             Twp Bainbridge<br/>             Twp Benton<br/>             Twp Hagar<br/>             Twp Pipestone<br/>             Twp St. Joseph<br/>             TwpSodus<br/>         Van Buren County<br/>             Twp Covert<br/>             Twp Keeler</p> <p><b>BERGLAND EXCHANGE</b><br/>         Gogebic County<br/>             Twp Wakefield<br/>         Ontonagon County<br/>             Twp Bergland<br/>             Twp Matchwood</p> <p><b>BERRIEN SPRINGS EXCHANGE</b><br/>         Berrien County<br/>             Vill Berrien Springs<br/>             Twp Baroda<br/>             Twp Berrien<br/>             Twp Oronoko</p> | <p><b>BESSEMER EXCHANGE</b><br/>         Gogebic County<br/>             City Bessemer<br/>             Twp Bessemer<br/>             Twp Erwin</p> <p><b>BEULAH EXCHANGE</b><br/>         Benzie County<br/>             Vill Benzonia<br/>             Vill Beulah<br/>             Twp Benzonia<br/>             Twp Blaine<br/>             Twp Crystal Lake<br/>             Twp Gilmore<br/>             Twp Homestead<br/>             Twp Joyfield<br/>             Twp Lake<br/>             Twp Weldon</p> <p><b>BIG BAY EXCHANGE</b><br/>         Marquette County<br/>             Twp Ishpeming<br/>             Twp Marquette<br/>             Twp Powell</p> |
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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**BIG RAPIDS EXCHANGE**

Mecosta County

City Big Rapids  
Twp Austin  
Twp Big Rapids  
Twp Colfax City  
Twp Grant  
Twp Green  
Twp Mecosta

Newaygo County

Twp Barton  
Twp Goodwell  
Twp Home  
Twp Monroe  
Twp Norwich

**BIRCH RUN EXCHANGE**

Genesee County

Twp Vienna

Saginaw County

Vill Birch Run  
Twp Birch Run  
Twp Taymouth

**BIRMINGHAM ZONE**

Oakland County

City Birmingham  
City Bloomfield Hills  
City Southfield  
City Troy  
Vill Beverly Hills  
Vill Bingham Farms  
Twp Bloomfield  
Twp Southfield

**BOYNE CITY EXCHANGE**

Antrim County

Twp Jordan  
Twp Warner

Charlevoix County

Boyne City  
Twp Bay  
Twp Boyne Valley  
Twp Evangeline  
Twp Eveline  
Twp Hayes  
Twp Melrose  
Twp South Arm  
Twp Wilson

**BREVORT EXCHANGE**

Mackinac County

Twp Hendricks  
Twp Hudson  
Twp Moran

**BRIGHTON EXCHANGE**

Livingston County

City Brighton  
Twp Brighton  
Twp Genoa  
Twp Green Oak  
Twp Hamburg  
Twp Hartland  
Twp Oceola

**BUCHANAN EXCHANGE**

Berrien County

City Buchanan  
Twp Berrien  
Twp Bertrand  
Twp Buchanan  
Twp Niles  
Twp Weesaw

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

BYRON EXCHANGE  
Genesee County  
    Twp Argentine  
Livingston County  
    Twp Cohoctah  
    Twp Deerfield  
Shiawassee County  
    Vill Byron  
    Twp Burns

BYRON CENTER ZONE  
Allegan County  
    Twp Dorr  
Kent County  
    Twp Byron

CADILLAC EXCHANGE  
Missaukee County  
    Twp Caldwell  
    Twp Lake  
    Twp Richland  
Osceola County  
    Twp Sherman  
Wexford County  
    City Cadillac  
    Twp Antioch  
    Twp Boon  
    Twp Cherry Grove  
    Twp Clam Lake  
    Twp Colfax  
    Twp Haring  
    Twp Henderson  
    Twp Selma

CALEDONIA ZONE  
Allegan County  
    Twp Leighton  
Barry County  
    Twp Thornapple  
Kent County  
    Vill Caledonia  
    Twp Bowne  
    Twp Caledonia  
    Twp Gaines

CALUMET EXCHANGE  
Houghton County  
    Vill Calumet  
    Vill Copper City  
    Vill Laurium  
    Twp Calumet  
    Twp Franklin  
    Twp Hancock  
    Twp Osceola  
    Twp Schoolcraft  
    Twp Torch Lake  
Keweenaw County  
    Vill Ahmeek  
    Twp Allouez  
    Twp Eagle Harbor  
    Twp Grant  
    Twp Houghton  
    Twp Sherman

CARLETON EXCHANGE  
Monroe County  
    Vill Carleton  
    Twp Ash  
    Twp Exeter  
Wayne County  
    Twp Huron  
    Twp Sumpter

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

CARSONVILLE EXCHANGE  
Sanilac County  
    Vill Carsonville  
    Twp Bridgehampton  
    Twp Sanilac  
    Twp Washington

CASNOVIA EXCHANGE  
Kent County  
    Vill Casnovia  
    Twp Sparta  
    Twp Tyrone  
Muskegon County  
    Twp Casnovia  
Ottawa County  
    Twp Chester

CEDAR SPRINGS EXCHANGE  
Kent County  
    City Cedar Springs  
    Twp Algoma  
    Twp Courtland  
    Twp Nelson  
    Twp Oakfield  
    Twp Solon  
    Twp Spencer

CENTER LINE ZONE  
Macomb County  
    City Center Line  
    City Warren

CHAMPION EXCHANGE  
Marquette County  
    Twp Champion  
    Twp Humboldt  
    Twp Michigamme  
    Twp Republic

CHANNING EXCHANGE  
Dickinson County  
    Twp Felch  
    Twp Sagola  
Iron County  
    Twp Mansfield  
    Twp Mastodon

CHARLEVOIX EXCHANGE  
Charlevoix County  
    City Charlevoix  
    Twp Charlevoix  
    Twp Eveline  
    Twp Hayes  
    Twp Marion  
    Twp Norwood

CHARLOTTE EXCHANGE  
Calhoun County  
    Twp Clarence  
    Twp Lee  
Eaton County  
    City Charlotte  
    Twp Bellevue  
    Twp Benton  
    Twp Brookfield  
    Twp Carmel  
    Twp Chester  
    Twp Eaton  
    Twp Kalamo  
    Twp Oneida  
    Twp Roxand  
    Twp Vermontville  
    Twp Walton

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**CHEBOYGAN EXCHANGE**

Cheboygan County

City Cheboygan  
Twp Aloha  
Twp Beaugrand  
Twp Benton  
Twp Grant  
Twp Hebron  
Twp Inverness  
Twp Mackinaw  
Twp Mullett  
Twp Munro

**CHELSEA EXCHANGE**

Jackson County

Twp Grass Lake  
Twp Waterloo

Washtenaw County

Vill Chelsea  
Twp Dexter  
Twp Freedom  
Twp Lima  
Twp Lyndon  
Twp Sharon  
Twp Sylvan

**CLARE EXCHANGE**

Clare County

City Clare  
Twp Arthur  
Twp Grant  
Twp Hatton  
Twp Lincoln  
Twp Sheridan

Isabella County

Twp Vernon  
Twp Wise

**CLARKLAKE EXCHANGE**

Hillsdale County

Twp Somerset

Jackson County

Twp Columbia  
Twp Liberty  
Twp Napoleon

**CLARKSTON ZONE**

Oakland County

Vill Clarkston  
Twp Brandon  
Twp Groveland  
Twp Independence  
Twp Orion  
Twp Springfield  
Twp White Lake

**CLARKSVILLE EXCHANGE**

Ionia County

Vill Clarksville  
Twp Berlin  
Twp Boston  
Twp Campbell  
Twp Odessa

**CLIO-MT. MORRIS EXCHANGE**

Genesee County

City Clio  
City Mt. Morris  
Twp Genesee  
Twp Mt. Morris  
Twp Richfield  
Twp Thetford  
Twp Vienna

**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**COLEMAN EXCHANGE**

Clare County

Twp Sheridan

Gladwin County

Twp Beaverton

Twp Tobacco

Isabella County

Twp Denver

Twp Wise

Midland County

City Coleman

Twp Edenville

Twp Geneva

Twp Greendale

Twp Jerome

Twp Warren

**COLOMA EXCHANGE**

Berrien County

City Coloma

Twp Bainbridge

Twp Coloma

Twp Hagar

Twp Watervliet

Van Buren County

Twp Covert

**COMMERCE ZONE**

Oakland County

Twp Commerce

Twp Waterford

Twp West Bloomfield

Twp White Lake

**CORAL EXCHANGE**

Montcalm County

Twp Maple Valley

Twp Pine

Twp Winfield

**CORNELL EXCHANGE**

Delta County

Twp Baldwin

Twp Cornell

Twp Escanaba

Marquette County

Twp Wells

**CROSWELL EXCHANGE**

Sanilac County

City Croswell

Twp Buel

Twp Fremont

Twp Lexington

Twp Worth

**CRYSTAL FALLS EXCHANGE**

Iron County

City Crystal Falls

Vill Alpha

Twp Crystal Falls

Twp Mansfield

Twp Mastodon

**CURTIS EXCHANGE**

Luce County

Twp Lakefield

Mackinac County

Twp Newton

Twp Portage

Schoolcraft County

Twp Germfask

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**DANSVILLE EXCHANGE**

Ingham County  
Vill Dansville  
Twp Bunker Hill  
Twp Ingham  
Twp Wheatfield  
Twp White Oak

**DETROIT ZONE**

Macomb County  
City St. Clair Shores  
Wayne County  
City Allen Park  
City Dearborn  
City Dearborn Heights  
City Detroit  
City Ecorse  
City Grosse Pointe  
City Grosse Pointe Farms  
City Grosse Pointe Park  
City Grosse Pointe Woods  
City Hamtramck  
City Harper Woods  
City Highland Park  
City Inkster  
City Lincoln Park  
City Livonia  
City Melvindale  
City River Rouge  
City Romulus  
City Taylor  
City Westland  
Vill Grosse Pointe Shores  
Twp Grosse Pointe  
Twp Redford

**DEXTER EXCHANGE**

Livingston County  
Twp Hamburg  
Twp Putnam  
Washtenaw County  
Vill Dexter  
Twp Dexter  
Twp Lima  
Twp Scio  
Twp Webster

**DIMONDALE EXCHANGE**

Eaton County  
City Lansing  
Vill Dimondale  
Twp Windsor  
Ingham County  
Twp Delhi

**DORR ZONE**

Allegan County  
Twp Dorr  
Twp Salem

**DRAYTON PLAINS ZONE**

Oakland County  
City Lake Angelus  
Twp Independence  
Twp Waterford  
Twp White Lake

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**DUTTON ZONE**

Kent County  
City Kentwood  
Twp Caledonia  
Twp Cascade  
Twp Gaines

**EAST JORDAN EXCHANGE**

Antrim County  
Twp Echo  
Twp Jordan  
Charlevoix County  
City East Jordan  
Twp Eveline  
Twp South Arm  
Twp Wilson

**EAST TAWAS EXCHANGE**

Arenac County  
Twp Whitney  
Iosco County  
City East Tawas  
City Tawas City  
Twp Alabaster  
Twp Baldwin Grand  
Twp Grant  
Twp Oscoda  
Twp Sherman  
Twp Tawas  
Twp Wilber

**EATON RAPIDS EXCHANGE**

Eaton County  
City Eaton Rapids  
Twp Brookfield  
Twp Eaton  
Twp Eaton Rapids  
Twp Hamlin

**Ingham County**

Twp Aurelius  
Twp Onondaga

**EAU CLAIRE EXCHANGE**

Berrien County  
Vill Eau Claire  
Twp Berrien  
Twp Pipestone  
Twp Sodus

**ELK RAPIDS EXCHANGE**

Antrim County  
Vill Elk Rapids  
Twp Elk Rapids  
Twp Milton  
Twp Torch Lake  
Traverse County  
Twp Acme  
Twp Whitewater

**ENGADINE EXCHANGE**

Luce County  
Twp Lakefield  
Twp Pentland  
Mackinac County  
Twp Garfield  
Twp Hudson  
Twp Newton  
Twp Portage



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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**ESCANABA EXCHANGE**

Delta County  
City Escanaba  
Twp Bark River  
Twp Escanaba  
Twp Ford River  
Twp Wells  
Menominee County  
Twp Cedarville

**EVART EXCHANGE**

Clare County  
Twp Freeman  
Mecosta County  
Twp Chippewa  
Twp Fork  
Twp Grant  
Osceola County  
City Evart  
Twp Cedar  
Twp Evart  
Twp Hartwick  
Twp Hersey  
Twp Middle Branch  
Twp Orient  
Twp Osceola  
Twp Rose Lake  
Twp Sylvan

**FAIRGROVE EXCHANGE**

Tuscola County  
Vill Fairgrove  
Twp Fairgrove  
Twp Gilford  
Twp Juniata  
Twp Wisner

**FARMINGTON ZONE**

Oakland County  
City Farmington  
City Farmington Hills  
City Novi  
Wayne County  
City Livonia

**FARWELL EXCHANGE**

Clare County  
Vill Farwell  
Twp Freeman  
Twp Garfield  
Twp Grant  
Twp Lincoln  
Twp Surrey  
Isabella County  
Twp Coldwater  
Twp Gilmore  
Twp Nottawa

**FENTON EXCHANGE**

Genesee County  
City Fenton  
Twp Fenton  
Twp Grand Blanc  
Twp Mundy  
Livingston County  
Twp Deerfield  
Twp Hartland  
Twp Oceola  
Twp Tyrone  
Oakland County  
Twp Holly  
Twp Rose

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**FIFE LAKE EXCHANGE**

Grand Traverse County

Vill Fife Lake

Twp Fife Lake

Kalkaska County

Twp Garfield

Twp Springfield

Missaukee County

Twp Bloomfield

Wexford County

Twp Liberty

**FLAT ROCK EXCHANGE**

Monroe County

Twp Ash

Twp Berlin

Wayne County

City Flat Rock

City Woodhaven

Twp Brownstown

Twp Huron

**FLINT EXCHANGE**

Genesee County

City Burton

City Flint

City Swartz Creek

Twp Davison

Twp Flint

Twp Genesee

Twp Grand Blanc

Twp Mt. Morris

Twp Mundy

**FLUSHING EXCHANGE**

Genesee County

City Flushing

Twp Clayton

Twp Flushing

Twp Mt. Morris

Shiawassee County

Twp Hazelton

**FOUNTAIN EXCHANGE**

Mason County

Vill Fountain

Twp Sheridan

Twp Sherman

**FOWLerville EXCHANGE**

Ingham County

Twp White Oak

Livingston County

Vill Fowlerville

Twp Cohoctah

Twp Conway

Twp Handy

Twp Howell

Twp Iosco

Twp Unadilla

**FRANKENMUTH EXCHANGE**

Saginaw County

City Frankenmuth

Twp Birch Run

Twp Blumfield

Twp Bridgeport

Twp Frankenmuth

Tuscola County

Twp Denmark

Twp Tuscola

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**FRANKFORT EXCHANGE**

Benzie County  
City Frankfort  
Vill Elberta  
Twp Blaine  
Twp Crystal Lake  
Twp Gilmore  
Twp Lake

**FREELAND EXCHANGE**

Midland County  
Twp Ingersoll  
Saginaw County  
Twp Kochville  
Twp Richland  
Twp Thomas  
Twp Tittabawassee

**FREEPORT EXCHANGE**

Barry County  
Vill Freeport  
Twp Carlton  
Twp Irving  
Ionia County  
Twp Campbell  
Kent County  
Twp Bowne

**FREESOIL EXCHANGE**

Mason County  
Vill Freesoil  
Twp Freesoil  
Twp Grant  
Twp Meade

**FREMONT EXCHANGE**

Muskegon County  
Twp Holton  
Newaygo County  
City Fremont  
Twp Ashland  
Twp Bridgeton  
Twp Dayton  
Twp Denver  
Twp Garfield  
Twp Lincoln  
Twp Sheridan  
Twp Sherman  
Oceana County  
Twp Greenwood

**FULTON EXCHANGE**

Kalamazoo County  
Twp Climax  
Twp Wakeshma

**GAGETOWN EXCHANGE**

Huron County  
Twp Brookfield  
Twp Grant  
Tuscola County  
Vill Gagetown  
Twp Columbia  
Twp Elkland  
Twp Elmwood

**GALESBURG EXCHANGE**

Kalamazoo County  
City Galesburg  
Twp Charleston  
Twp Climax  
Twp Comstock  
Twp Pavilion  
Twp Richland  
Twp Ross

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

GALIEN EXCHANGE  
Berrien County  
Vill Galien  
Twp Bertrand  
Twp Galien  
Twp Weesaw

GLADSTONE EXCHANGE  
Delta County  
City Gladstone  
Twp Baldwin  
Twp Brampton  
Twp Escanaba  
Twp Wells

GLADWIN EXCHANGE  
Clare County  
Twp Arthur  
Twp Franklin  
Twp Hamilton  
Gladwin County  
City Gladwin  
Twp Billings  
Twp Buckeye  
Twp Butman  
Twp Clement  
Twp Gladwin  
Twp Grout  
Twp Hay  
Twp Sage  
Twp Secord  
Twp Sherman  
Roscommon County  
Twp Nester

GRAND BLANC EXCHANGE  
Genesee County  
City Grand Blanc  
Twp Atlas  
Twp Grand Blanc  
Twp Mundy  
Oakland County  
Twp Holly

GRAND HAVEN EXCHANGE  
Muskegon County  
City Norton Shores  
Twp Fruitport  
Ottawa County  
City Ferrysburg  
City Grand Haven  
Vill Spring Lake  
Twp Allendale  
Twp Crockery  
Twp Grand Haven  
Twp Port Sheldon  
Twp Robinson  
Twp Spring Lake

**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**GRAND RAPIDS ZONE**

**Kent County**

- City East Grand Rapids
- City Grand Rapids
- City Grandville
- City Kentwood
- City Walker
- City Wyoming
- Twp Ada
- Twp Alpine
- Twp Byron
- Twp Cannon
- Twp Cascade
- Twp Gaines
- Twp Grand Rapids
- Twp Plainfield

**Ottawa County**

- Twp Georgetown
- Twp Jamestown
- Twp Tallmadge

**GRANT EXCHANGE**

**Muskegon County**

- Twp Casnovia
- Twp Moorland

**Newaygo County**

- City Grant
- Twp Ashland
- Twp Bridgeton
- Twp Brooks
- Twp Ensley
- Twp Garfield
- Twp Grant

**GRATTAN ZONE**

**Kent County**

- Twp Cannon
- Twp Grattan
- Twp Oakfield

**GREENVILLE EXCHANGE**

**Kent County**

- Twp Oakfield
- Twp Spencer

**Montcalm County**

- City Greenville
- Twp Eureka
- Twp Fairplain
- Twp Montcalm
- Twp Sidney

**GWINN EXCHANGE**

**Marquette County**

- Twp Forsyth
- Twp Sands
- Twp West Branch

**HARBOR SPRINGS EXCHANGE**

**Emmett County**

- City Harbor Springs
- Twp Center
- Twp Cross Village
- Twp Friendship
- Twp Little Traverse
- Twp Pleasant View
- Twp Readmond
- Twp West Traverse

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**HARRIETTA EXCHANGE**

Manistee County  
Twp Dickson  
Wexford County  
Vill Harrietta  
Twp Boon  
Twp Slagle  
Twp Springville

**HARRISON EXCHANGE**

Clare County  
City Harrison  
Twp Arthur  
Twp Franklin  
Twp Frost  
Twp Greenwood  
Twp Hamilton  
Twp Hatton  
Twp Hayes  
Twp Lincoln  
Twp Redding  
Twp Summerfield  
Twp Winterfield

**HARTLAND EXCHANGE**

Livingston County  
Twp Brighton  
Twp Hartland  
Twp Tyrone

**HASTINGS EXCHANGE**

Barry County  
City Hastings  
Twp Baltimore  
Twp Carlton  
Twp Castleton  
Twp Hastings  
Twp Hope  
Twp Irving  
Twp Rutland  
Twp Yankee Springs

**HERMANSVILLE EXCHANGE**

Menominee County  
Twp Meyer

**HILLSDALE EXCHANGE**

Hillsdale County  
City Hillsdale  
Twp Adams  
Twp Allen  
Twp Cambria  
Twp Fayette  
Twp Hillsdale  
Twp Jefferson  
Twp Reading

**HOLLAND EXCHANGE**

Allegan County  
Twp Fillmore  
Twp Laketown  
Ottawa County  
City Holland  
Twp Holland  
Twp Olive  
Twp Park  
Twp Port Sheldon

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**HOLLY EXCHANGE**

Oakland County  
Vill Holly  
Twp Groveland  
Twp Holly  
Twp Rose  
Twp Springfield

**HOLT EXCHANGE**

Ingham County  
City Lansing  
Twp Alaiedon  
Twp Delhi

**HOPKINS EXCHANGE**

Allegan County  
Vill Hopkins  
Twp Dorr  
Twp Hopkins  
Twp Monterey  
Twp Salem  
Twp Watson

**HOUGHTON EXCHANGE**

Houghton County  
City Hancock  
City Houghton  
Vill South Range  
Twp Adams  
Twp Calumet  
Twp Chassell  
Twp Franklin  
Twp Hancock  
Twp Osceola  
Twp Portage  
Twp Quincy  
Twp Stanton  
Twp Torch Lake

**HOWELL EXCHANGE**

Livingston County  
City Howell  
Twp Cohoctah  
Twp Deerfield  
Twp Genoa  
Twp Hartland  
Twp Howell  
Twp Iosco  
Twp Marion  
Twp Oceola

**HUDSONVILLE ZONE**

Ottawa County  
City Hudsonville  
Twp Blendon  
Twp Georgetown  
Twp Jamestown  
Twp Zeeland

**INDIAN RIVER EXCHANGE**

Cheboygan County  
Twp Burt  
Twp Ellis  
Twp Inverness  
Twp Koehler  
Twp Mentor  
Twp Mullett  
Twp Munro  
Twp Tuscarora  
Twp Walker  
Twp Waverly

**INTERLOCHEN EXCHANGE**

Grand Traverse County  
Twp Blair  
Twp Grant  
Twp Green Lake

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**IONIA EXCHANGE**

Ionia County

City Ionia  
Twp Berlin  
Twp Easton  
Twp Ionia  
Twp Orange  
Twp Orleans  
Twp Ronald

**IRON MOUNTAIN EXCHANGE**

Dickinson County

City Iron Mountain  
City Kingsford  
Twp Breitung

**IRON RIVER EXCHANGE**

Iron County

City Caspian  
City Gaastra  
City Iron River  
City Stambaugh  
Vill Mineral Hills  
Twp Bates  
Twp Crystal Falls  
Twp Iron River  
Twp Mastodon  
Twp Stambaugh

**IRONS EXCHANGE**

Twp Eden  
Twp Elk  
Twp Newkirk  
Twp Peacock  
Twp Sauble

**IRONWOOD EXCHANGE**

Gogebic County

City Ironwood  
Twp Bessemer  
Twp Erwin  
Twp Ironwood

**ISHPEMING EXCHANGE**

Marquette County

City Ishpeming  
Twp Ely  
Twp Ishpeming  
Twp Tilden

**JACKSON EXCHANGE**

Jackson County

City Jackson  
Twp Blackman  
Twp Henrietta  
Twp Leoni  
Twp Liberty  
Twp Napoleon  
Twp Rives  
Twp Sandstone  
Twp Spring Arbor  
Twp Summit  
Twp Tompkins

**JAMESTOWN ZONE**

Allegan County

Twp Salem

Ottawa County

Twp Jamestown  
Twp Zeeland



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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**JONESVILLE EXCHANGE**

Hillsdale County  
Vill Jonesville  
Twp Adams  
Twp Fayette  
Twp Litchfield  
Twp Moscow  
Twp Scipio

**KALAMAZOO EXCHANGE**

Kalamazoo County  
City Kalamazoo  
City Parchment  
City Portage  
Twp Comstock  
Twp Cooper  
Twp Kalamazoo  
Twp Oshtemo  
Twp Pavilion  
Twp Richland  
Twp Schoolcraft  
Twp Texas

**KALKASKA EXCHANGE**

Kalkaska County  
Vill Kalkaska  
Twp Bear Lake  
Twp Blue Lake  
Twp Clearwater  
Twp Cold Springs  
Twp Excelsior  
Twp Garfield  
Twp Kalkaska  
Twp Oliver  
Twp Orange  
Twp Rapid River

**KENT CITY EXCHANGE**

Kent County  
Vill Kent City  
Twp Sparta  
Twp Tyrone

**KEWEENAW EXCHANGE**

Keweenaw County  
Twp Eagle Harbor  
Twp Grant  
Twp Houghton

**LAKE LEELANAU EXCHANGE**

Leelanau County  
Twp Bingham  
Twp Centerville  
Twp Leland  
Twp Suttons Bay

**LAKE LINDEN EXCHANGE**

Houghton County  
Vill Lake Linden  
Twp Calumet  
Twp Osceola  
Twp Schoolcraft  
Twp Torch Lake  
Keweenaw County  
Twp Grant  
Twp Sherman

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**LAKE ODESSA EXCHANGE**

Barry County

- Twp Carlton
- Twp Woodland

Eaton County

- Twp Sunfield
- Twp Ellsworth

Ionia County

- Vill Lake Odessa
- Twp Berlin
- Twp Campbell
- Twp Odessa
- Twp Orange
- Twp Sebewa

**LAKE DRION ZONE**

Oakland County

- Vill Lake Orion
- Twp Addison
- Twp Oakland
- Twp Orion
- Twp Oxford

**LANSING EXCHANGE**

Clinton County

- Twp Bath
- Twp DeWitt
- Twp Watertown

Eaton County

- Twp Delta
- Twp Windsor

Ingham County

- City East Lansing
- City Lansing
- Twp Alaiedon
- Twp Delhi
- Twp Lansing
- Twp Meridian
- Twp Wheatfield
- Twp Williamston

Shiawassee County

- Twp Woodhull

**LAPEER EXCHANGE**

Lapeer County

- City Lapeer
- City Lansing
- Twp Arcadia
- Twp Attica
- Twp Deerfield
- Twp Elba
- Twp Lapeer
- Twp Mayfield
- Twp Metamora
- Twp Oregon

**LE ROY EXCHANGE**

Osceola County

- Vill LeRoy
- Twp Hartwick
- Twp LeRoy
- Twp Rose Lake

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**LESLIE EXCHANGE**

Ingham County  
City Leslie  
Twp Bunker Hill  
Twp Leslie  
Twp Onondaga  
Jackson County  
Twp Rives  
Twp Tompkins

**LEXINGTON EXCHANGE**

Sanilac County  
Vill Lexington  
Twp Lexington  
Twp Sanilac  
Twp Worth

**LINWOOD EXCHANGE**

Bay County  
Twp Beaver  
Twp Fraser  
Twp Garfield  
Twp Kawkawlin

**LIVONIA ZONE**

Wayne County  
City Garden City  
City Livonia  
City Westland

**LOWELL ZONE**

Ionia County  
Twp Boston  
Twp Keene  
Kent County  
City Lowell  
Twp Cascade  
Twp Grattan  
Twp Lowell  
Twp Vergennes

**LUTHER EXCHANGE**

Lake County  
Vill Luther  
Twp Cherry Valley  
Twp Dover  
Twp Eden  
Twp Newkirk  
Twp Peacock  
Twp Pinora

**MACKINAC ISLAND EXCHANGE**

Mackinac County  
City Mackinac Island

**MACKINAW CITY EXCHANGE**

Cheboygan County  
Twp Hebron  
Twp Mackinaw  
Emmett County  
Vill Mackinaw City  
Twp Bliss  
Twp Carp Lake  
Twp Wawatem

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**MANCELONA EXCHANGE**

Antrim County  
Vill Mancelona  
Twp Chestonia  
Twp Custer  
Twp Kearney  
Twp Mancelona  
Kalkasa County  
Twp Blue Lake  
Twp Cold Springs  
Twp Rapid River

**MANCHESTER EXCHANGE**

Jackson County  
Twp Norvell  
Washtenaw County  
Vill Manchester  
Twp Bridgewater  
Twp Freedo  
Twp Manchester  
Twp Sharon

**MANISTEE EXCHANGE**

Manistee County  
City Manistee  
Vill East Lake  
Twp Brown  
Twp Dickson  
Twp Filer  
Twp Manistee  
Twp Norman  
Twp Stronach  
Mason County  
Twp Grant  
Twp Meade

**MANTON EXCHANGE**

Missaukee County  
Twp Bloomfield  
Twp Caldwell  
Wexford County  
City Manton  
Twp Antioch  
Twp Cedar Creek  
Twp Colfax  
Twp Greenwood  
Twp Hanover  
Twp Liberty

**MARINE CITY EXCHANGE**

St. Clair County  
Twp Marine City  
Twp Casco  
Twp China  
Twp Clay  
Twp Cotterville  
Twp East China  
Twp Ira

**MARION EXCHANGE**

Clare County  
Twp Redding  
Twp Winterfield  
Osceola County  
Vill Marion  
Twp Hartwick  
Twp Highland  
Twp Marion  
Twp Middle Branch

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**MARNE ZONE**

Ottawa County  
Twp Polkton  
Twp Tallmadge  
Twp Wright

**MARQUETTE EXCHANGE**

Marquette County  
City Marquette  
Twp Chocolate  
Twp Marquette  
Twp Negaunee  
Twp Sands

**MARSHALL EXCHANGE**

Calhoun County  
City Marshall  
Twp Convis  
Twp Eckford  
Twp Fredonia  
Twp Marengo  
Twp Marshall

**MARTIN EXCHANGE**

Allegan County  
Vill Martin  
Twp Hopkins  
Twp Martin  
Twp Otsego  
Twp Watson  
Twp Wayland  
Barry County  
Twp Orangeville  
Twp Yankee Springs

**MASON EXCHANGE**

Ingham County  
City Mason  
Twp Alaiedon  
Twp Aurelius  
Twp Bunker Hill  
Twp Delhi  
Twp Ingham  
Twp Vevay  
Twp Wheatfield

**MAYVILLE EXCHANGE**

Lapeer County  
Twp Rich  
Tuscola County  
Vill Mayville  
Twp Dayton  
Twp Fremont  
Twp Watertown

**MC BAIN EXCHANGE**

Clare County  
Twp Winterfield  
Missaukee County  
City McBain  
Twp Clam Union  
Twp Lake  
Twp Reeder  
Twp Richland  
Twp Riverside  
Oscola County  
Twp Highland  
Twp Marion

**MENOMINEE EXCHANGE**

Menominee County  
City Menominee  
Twp Cedarville  
Twp Ingalls ton  
Twp Mellen  
Twp Menominee

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**MICHIGAMME EXCHANGE**

Baraga County

Twp Covington

Twp Spurr

Marquette County

Twp Michigamme

Twp Republic

**MIDDLEVILLE EXCHANGE**

Allegan County

Twp Leighton

Twp Wayland

Barry County

Vill Middleville

Twp Irving

Twp Orangeville

Twp Thornapple

Twp Yankee Springs

**MIDLAND EXCHANGE**

Bay County

Twp Beaver

Twp Garfield

Twp Williams

Midland County

City Midland

Twp Greendale

Twp Homer

Twp Ingersoll

Twp Jerome

Twp Larkin

Twp Lee

Twp Lincoln

Twp Midland

Twp Mills

Twp Mount Haley

Twp Porter

**MILAN EXCHANGE**

Lenawee County

Twp Macon

Monroe County

City Milan

Twp London

Twp Milan

Washtenaw County

Twp Augusta

Twp Saline

Twp York

**MOLINE ZONE**

Allegan County

Twp Dorr

Twp Leighton

Kent County

Twp Byron

Twp Gaines

**MONROE EXCHANGE**

Monroe County

City Monroe

Twp Erie

Twp Frenchtown

Twp La Salle

Twp Monroe

Twp Raisinville

**MORLEY EXCHANGE**

Mecosta County

Vill Morley

Twp Aetna

Twp Deerfield

Montcalm County

Twp Winfield

Newaygo County

Twp Big Prairie

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**MT. CLEMENS EXCHANGE**

Macomb County

City Mt. Clemens  
City Sterling Heights  
Twp Chesterfield  
Twp Clinton  
Twp Harrison  
Twp Macomb

**NEGAUNEE EXCHANGE**

Marquette County

City Negaunee  
Twp Ishpeming  
Twp Negaunee  
Twp Richmond  
Twp Tilden

**MULLIKEN EXCHANGE**

Eaton County

Vill Mulliken  
Twp Roxand

Ionia County

Twp Danby

**NEWAYGO EXCHANGE**

Newaygo County

City Newaygo  
Twp Big Prairie  
Twp Brooks  
Twp Croton  
Twp Everett  
Twp Garfield  
Twp Grant  
Twp Sherman

**NAPOLEON EXCHANGE**

Jackson County

Twp Columbia  
Twp Napoleon  
Twp Norvell

**NEW BALTIMORE EXCHANGE**

Macomb County

City New Baltimore  
Twp Chesterfield  
Twp Lenox

**NASHVILLE EXCHANGE**

Barry County

Vill Nashville  
Twp Assyria  
Twp Baltimore  
Twp Castleton  
Twp Maple Grove

St. Clair County

Twp Casco  
Twp Clay  
Twp Ira

Eaton County

Twp Kalamo  
Twp Vermontville

**NEWBERRY EXCHANGE**

Luce County

Vill Newberry  
Twp Columbus  
Twp Lakefield  
Twp McMillan  
Twp Pentland

**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**NEW BOSTON EXCHANGE**

Wayne County  
Twp Huron  
Twp Sumpter

**NORTHPORT EXCHANGE**

Leelanau County  
Vill Northport  
Twp Leelanau  
Twp Leland

**NEW BUFFALO EXCHANGE**

Berrien County  
City New Buffalo  
Vill Grand Beach  
Vill Michiana  
Twp Chikaming  
Twp New Buffalo  
Twp Three Oaks

**NORTHVILLE EXCHANGE**

Oakland County  
City Farmington Hills  
City Novi  
City Wixom  
Twp Lyon  
Washtenaw County  
Twp Salem

**NEW HAVEN EXCHANGE**

Macomb County  
Vill New Haven  
Twp Chesterfield  
Twp Lenox  
Twp Macomb  
Twp Ray  
St. Clair County  
Twp Casco

Wayne County  
City Northville  
Twp Northville

**NORWAY EXCHANGE**

Dickinson County  
City Norway  
Twp Breitung  
Twp Norway

**NILES EXCHANGE**

Berrien County  
City Niles  
Twp Berrien  
Twp Bertrand  
Twp Buchanan  
Twp Niles  
Cass County  
Twp Howard  
Twp Milton  
Twp Pokagon

**OLIVET EXCHANGE**

Calhoun County  
Eaton County  
City Olivet  
Twp Walton

**ONEKAMA EXCHANGE**

Vill Onekama  
Twp Arcadia  
Twp Bear Lake  
Twp Brown  
Twp Manistee  
Twp Onekama



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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**OSCODA EXCHANGE**

Alcona County  
    Twp Greenbush  
    Twp Mikado  
Iosco County  
    Twp Au Sable  
    Twp Baldwin  
    Twp Oscoda  
    Twp Wilber

**OTSEGO EXCHANGE**

Allegan County  
    City Otsego  
    Twp Otsego  
    Twp Trowbridge  
    Twp Watson  
Kalamazoo County  
    Twp Alamo  
Van Buren County  
    Twp Pine Grove

**OWENDALE EXCHANGE**

Huron County  
    Vill Owendale  
    Twp Brookfield  
    Twp Grant

**OXFORD ZONE**

Lapeer County  
    Twp Dryden  
    Twp Hadley  
    Twp Metamora  
Oakland County  
    Vill Leonard  
    Vill Oxford  
    Twp Brandon  
    Twp Independence  
    Twp Oxford

**PECK EXCHANGE**

Sanilac County  
    Vill Melvin  
    Vill Peck  
    Twp Buel  
    Twp Elk  
    Twp Fremony  
    Twp Speaker

**PELLSTON EXCHANGE**

Cheboygan County  
    Twp Burt  
    Twp Munro  
Emmett County  
    Vill Pellston  
    Twp Center  
    Twp Maple River  
    Twp McKinley  
    Twp Pleasant View

**PERKINS EXCHANGE**

Delta County  
    Twp Baldwin  
    Twp Maple Ridge  
Marquette County  
    Twp Ewing

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**PETOSKEY EXCHANGE**

Charlevoix County

- Twp Bay
- Twp Hayes
- Twp Melrose

Emmett County

- City Petoskey
- Twp Bear Creek
- Twp Littlefield
- Twp Little Traverse
- Twp Resort
- Twp Springvale

**PINCKNEY EXCHANGE**

Livingston County

- Vill Pinckney
- Twp Hamburg
- Twp Iosco
- Twp Marion
- Twp Putnam
- Twp Unadilla

Washtenaw County

- Twp Dexter
- Twp Lyndon

Allegan County

- City Plainwell
- Twp Gunplain
- Twp Otsego

Kalamazoo County

- Twp Alamo
- Twp Cooper

**PLAINWELL EXCHANGE**

Allegan County

- City Plainwell
- Twp Gunplain
- Twp Otsego

Kalamazoo County

- Twp Alamo
- Twp Cooper

**PLYMOUTH EXCHANGE**

Washtenaw County

- Twp Salem
- Twp Superior

Wayne County

- City Plymouth
- City Westland
- Twp Canton
- Twp Northville
- Twp Plymouth

**PONTIAC ZONE**

Oakland County

- City Auburn Hills
- City Keego Harbor
- City Lake Angelus
- City Orchard Lake
- City Pontiac
- City Rochester Hills
- City Sylvan Lake
- Twp Bloomfield
- Twp Independence
- Twp Oakland
- Twp Orion
- Twp Waterford
- Twp West Bloomfield

**PORT HURON EXCHANGE**

St. Clair County

- City Marysville
- City Port Huron
- Twp Burtchville
- Twp Clyde
- Twp Fort Gratiot
- Twp Grant
- Twp Kimball
- Twp Port Huron
- Twp St. Clair

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**PORTLAND EXCHANGE**

Clinton County  
Twp Eagle  
Twp Westphalia  
Ionia County  
City Portland  
Twp Danby  
Twp Lyons  
Twp Orange  
Twp Portland  
Twp Sebewa

**PORT SANILAC EXCHANGE**

Sanilac County  
Vill Port Sanilac  
Twp Bridgehampton  
Twp Forester  
Twp Sanilac

**POTTERVILLE EXCHANGE**

Eaton County  
City Potterville  
Twp Benton  
Twp Eaton  
Twp Eaton Rapids  
Twp Windsor

**POWERS EXCHANGE**

Menominee County  
Vill Powers  
Twp Harris  
Twp Spalding

**RAPID RIVER EXCHANGE**

Delta County  
Twp Baldwin  
Twp Bay de Noc  
Twp Brampton  
Twp Ensign  
Twp Masonville  
Twp Nahma

**REED CITY EXCHANGE**

Lake County  
Twp Chase  
Twp Pinora  
Mecosta County  
Twp Grant  
Twp Green  
Newaygo County  
Twp Barton  
Osceola County  
City Reed City  
Vill Hersey  
Twp Cedar  
Twp Hersey  
Twp Lincoln  
Twp Richmond

**REESE EXCHANGE**

Saginaw County  
Twp Blumfield  
Tuscola County  
Vill Reese  
Twp Denmark  
Twp Gilford

**REPUBLIC EXCHANGE**

Marquette County  
Twp Humboldt  
Twp Republic

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**RICHLAND EXCHANGE**

Barry County  
Twp Prairieville  
Kalamazoo County  
Vill Richlan  
Twp Richland  
Twp Ross

**ROCHESTER ZONE**

Macomb County  
Twp Shelby  
Twp Washington  
Oakland County  
City Rochester  
City Rochester Hills  
Twp Oakland

**ROCK EXCHANGE**

Delta County  
Twp Baldwin  
Twp Maple Ridge  
Marquette County  
Twp Ewing  
Twp Turin  
Twp Wells

**ROCKFORD ZONE**

Kent County  
City Rockford  
Twp Algoma  
Twp Cannon  
Twp Courtland  
Twp Oakfield  
Twp Plainfield

**ROCKWOOD EXCHANGE**

Monroe County  
Vill South Rockwood  
Twp Berlin  
Wayne County  
City Flat Rock  
City Gibraltar  
City Rockwood  
Twp Brownstown

**ROMEIO EXCHANGE**

Macomb County  
Vill Romeo  
Twp Armada  
Twp Bruce  
Twp Ray  
Twp Washington  
Oakland County  
Twp Addison  
Twp Oakland

**ROMULUS ZONE**

Wayne County  
City Romulus  
City Taylor  
Twp Brownstown  
Twp Huron  
Twp Van Buren

**ROSEBUSH EXCHANGE**

Isabella County  
Vill Rosebush  
Twp Denver  
Twp Isabella  
Twp Nottawa  
Twp Vernon  
Twp Wise

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**ROSEVILLE ZONE**

Macomb County

City Eastpointe  
City Fraser  
City Roseville  
City St. Clair Shores  
City Warren  
Twp Harrison  
Twp Lake

**ROYAL OAK ZONE**

Oakland County

City Berkley  
City Clawson  
City Ferndale  
City Hazel Park  
City Huntington Woods  
City Madison Heights  
City Oak Park  
City Pleasant Ridge  
City Royal Oak  
City Troy  
Twp Royal Oak

**SAGINAW EXCHANGE**

Bay County

Twp Frankenlust

Saginaw County

City Saginaw  
City Zilwaukee  
Twp Albee  
Twp Birch Run  
Twp Blumfield  
Twp Bridgeport  
Twp Buena Vista  
Twp Carrollton  
Twp James  
Twp Kochville  
Twp Saginaw  
Twp St. Charles  
Twp Spaulding  
Twp Swan Creek  
Twp Taymouth  
Twp Thomas  
Twp Zilwaukee

**ST. CHARLES EXCHANGE**

Saginaw County

Vill St. Charles  
Twp Albee  
Twp Brant  
Twp Fremont  
Twp James  
Twp St. Charles  
Twp Spaulding  
Twp Swan Creek

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**ST. CLAIR EXCHANGE**

St. Clair County  
City St. Clair  
Twp Casco  
Twp China  
Twp Columbus  
Twp East China  
Twp St. Clair

**ST. HELEN EXCHANGE**

Ogemaw County  
Twp Foster  
Roscommon County  
Twp AuSable  
Twp Backus  
Twp Higgins  
Twp Nester  
Twp Richfield

**ST. IGNACE EXCHANGE**

Mackinac County  
City St. Ignace  
Twp Brevort  
Twp Moran  
Twp St. Ignace

**ST. JOSEPH EXCHANGE**

Berrien County  
City St. Joseph  
Vill Shoreham  
Vill Stevensville  
Twp Baroda  
Twp Lincoln  
Twp Oronoko  
Twp Royalton  
Twp St. Joseph

**SAND LAKE EXCHANGE**

Kent County  
Vill Sand Lake  
Twp Nelson  
Twp Solon  
Twp Spencer  
Montcalm County  
Vill Pierson  
Twp Maple Valley  
Twp Pierson  
Newaygo County  
Twp Ensley

**SANDUSKY EXCHANGE**

Sanilac County  
City Sandusky  
Twp Buel  
Twp Custer  
Twp Elk  
Twp Elmer  
Twp Moore  
Twp Watertown

**SARANAC EXCHANGE**

Ionia County  
Vill Saranac  
Twp Berlin  
Twp Boston  
Twp Easton  
Twp Keene

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**SAULT STE. MARIE EXCHANGE**

Chippewa County

City Sault Ste. Marie  
Twp Bay Mills  
Twp Bruce  
Twp Dafter  
Twp Kinross  
Twp Soo  
Twp Sugar Island

**SCOTTS EXCHANGE**

Kalamazoo County

Twp Climax  
Twp Pavilion  
Twp Wakeshma

**SCOTTVILLE EXCHANGE**

Mason County

City Scottville  
Vill Custer  
Twp Amber  
Twp Branch  
Twp Custer  
Twp Eden  
Twp Riverton  
Twp Sherman  
Twp Victory

**SEBEWAING EXCHANGE**

Huron County

Vill Sebewaing  
Twp Brookfield  
Twp Fairhaven  
Twp Sebewaing

Tuscola County

Twp Akron  
Twp Columbia

**SNOVER EXCHANGE**

Sanilac County

Twp Argyle  
Twp Evergreen  
Twp Lamotte  
Twp Marlette  
Twp Moore

**SOUTHFIELD ZONE**

Oakland County

City Lathrup Village  
City Southfield  
Vill Bingham Farms

**SOUTH LYON EXCHANGE**

Livingston County

Twp Green Oak

Oakland County

City South Lyon  
Twp Lyon

Washtenaw County

Twp Northfield  
Twp Salem

**SPARTA ZONE**

Kent County

Vill Sparta  
Twp Algoma  
Twp Alpine  
Twp Plainfield  
Twp Sparta

Ottawa County

Twp Chester

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**STANDISH EXCHANGE**

Arenac County  
City Standish City  
Twp Arenac  
Twp Deep River  
Twp Lincoln  
Twp Standish

Bay County  
Twp Gibson

Gladwin County  
Twp Grim

**STEPHENSON EXCHANGE**

Menominee County  
City Stephenson  
Vill Daggett  
Twp Cedarville  
Twp Daggett  
Twp Holmes  
Twp Ingallston  
Twp Lake  
Twp Mellen  
Twp Nadeau  
Twp Stephenson

**THREE OAKS EXCHANGE**

Berrien County  
Vill Three Oaks  
Twp Chikaming  
Twp Galien  
Twp New Buffalo  
Twp Three Oaks  
Twp Weesaw

**TRAVERSE CITY EXCHANGE**

Grand Traverse County  
Traverse City  
Twp Acme  
Twp Blair  
Twp East Bay  
Twp Garfield  
Twp Green Lake  
Twp Long Lake  
Twp Peninsula  
Twp Union  
Twp Whitewater

Lee Lanau County  
Twp Bingham  
Twp Elmwood  
Twp Solon

**TRENTON ZONE**

Wayne County  
City Gibraltar  
City Trenton  
City Woodhaven  
Twp Brownstown  
Twp Grosse Ile

**TROUT LAKE EXCHANGE**

Chippewa County  
Twp Trout Lake  
Mackinac County  
Twp Brevort  
Twp Moran

**TROY ZONE**

Oakland County  
City Troy



**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**TRUFANT EXCHANGE**

- Kent County
  - Twp Spencer
- Montcalm County
  - Twp Maple Valley
  - Twp Montcalm
  - Twp Pine

**TUSTIN EXCHANGE**

- Lake County
  - Twp Dover
- Osceola County
  - Vill Tustin
  - Twp Burdell
  - Twp Hartwick
  - Twp Highland
  - Twp Le Roy
  - Twp Rose Lake
  - Twp Sherman

**UBLY EXCHANGE**

- Huron County
  - Vill Ubyly
  - Twp Bingham
  - Twp Paris
  - Twp Sheridan

**Sanilac County**

- Twp Argyle
- Twp Austin
- Twp Evergreen
- Twp Greenleaf
- Twp Minden

**UNIONVILLE EXCHANGE**

- Huron County
  - Twp Sebewaing
- Tuscola County
  - Vill Unionville
  - Twp Akron
  - Twp Almer
  - Twp Columbia
  - Twp Wisner

**UTICA EXCHANGE**

- Macomb County
  - City Sterling Heights
  - City Utica
  - Twp Macomb
  - Twp Shelby

**VASSAR EXCHANGE**

- Tuscola County
  - City Vassar
  - Twp Denmark
  - Twp Juniata
  - Twp Tuscola
  - Twp Vassar

**VERMONTVILLE EXCHANGE**

- Eaton County
  - Vill Vermontville
  - Twp Chester
  - Twp Kalamo
  - Twp Sunfield
  - Twp Vermontville

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**VICKSBURG EXCHANGE**

Kalamazoo County  
City Portage  
Vill Vicksburg  
Twp Brady  
Twp Pavilion  
Twp Schoolcraft  
St. Joseph County  
Twp Mendon  
Twp Park

**WAKEFIELD EXCHANGE**

Gogebic County  
City Wakefield  
Twp Bessemer  
Twp Erwin  
Twp Marenisco  
Twp Wakefield

**WALLED LAKE ZONE**

Oakland County  
City Novi  
City Walled Lake  
City Wixom  
Vill Wolverine Lake  
Twp Commerce  
Twp Novi  
Twp West Bloomfield

**WALLON LAKE EXCHANGE**

Charlevoix County  
Twp Chandler  
Twp Melrose

**WARREN ZONE**

Macomb County  
City Sterling Heights  
City Warren

**WASHINGTON EXCHANGE**

Macomb County  
Twp Macomb  
Twp Ray  
Twp Shelby  
Twp Washington  
Oakland County  
Twp Oakland

**WATERSMEET EXCHANGE**

Gogebic County  
Twp Watersmeet  
Ontonagon County  
Twp Haight  
Twp Interior

**WATERVLIET EXCHANGE**

Berrien County  
City Watervliet  
Twp Bainbridge  
Twp Coloma  
Twp Watervliet  
Van Buren County  
Twp Hartford  
Twp Keeler

**WAYLAND EXCHANGE**

Allegan County  
City Wayland  
Twp Dorr  
Twp Hopkins  
Twp Leighton  
Twp Wayland  
Barry County  
Twp Yankee Springs

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**WAYNE ZONE**

Wayne County  
City Inkster  
City Romulus  
City Wayne  
City Westland  
Twp Canton  
Twp Van Buren

**WEST BLOOMFIELD ZONE**

Oakland County  
City Farmington Hills  
City Orchard Lake  
Vill Franklin  
Twp Bloomfield  
Twp West Bloomfield

**WEST BRANCH EXCHANGE**

Gladwin County  
Twp Bourret  
Twp Clement  
Twp Grim  
Twp Secord

Ogemaw County

City West Branch  
Twp Churchill  
Twp Cumming  
Twp Edwards  
Twp Foster  
Twp Hill  
Twp Horton  
Twp Klacking  
Twp Logan  
Twp Mills  
Twp Ogemaw  
Twp West Branch

**WHITE CLOUD EXCHANGE**

Newaygo County  
City White Cloud  
Twp Big Prairie  
Twp Denver  
Twp Everett  
Twp Goodwell  
Twp Lincoln  
Twp Merrill  
Twp Monroe  
Twp Norwich  
Twp Sherman  
Twp Wilcox

**WHITMORE LAKE EXCHANGE**

Livingston County  
Twp Green Oak  
Twp Hamburg  
Washtenaw County  
Twp Northfield  
Twp Webster

**WILLIAMSBURG EXCHANGE**

Grand Traverse County  
Twp Acme  
Twp East Bay  
Twp Whitewater  
Kalkaska County  
Twp Clearwater  
Twp Kalkaska

**WILLIS EXCHANGE**

Washtenaw County  
Twp Augusta  
Twp Ypsilanti  
Wayne County  
Twp Sumpter

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.1 Traditional SBC Ameritech Michigan Exchanges, Cont'd.**

**WOLVERINE EXCHANGE**

Cheboygan County

Vill Wolverine

Twp Ellis

Twp Mentor

Twp Nunda

Twp Walker

Twp Wilmot

**ZEELAND EXCHANGE**

Allegan County

Twp Fillmore

Twp Overisel

Ottawa County

City Zeeland

Twp Holland

Twp Zeeland

**WYANDOTTE ZONE**

Wayne County

City Riverview

City Southgate

City Taylor

City Trenton

City Wyandotte

Twp Brownstown

Twp Grosse Ile

**YPSILANTI EXCHANGE**

Washtenaw County

City Ypsilanti

Twp Augusta

Twp Pittsfield

Twp Superior

Twp York

Twp Ypsilanti

Wayne County

Twp Canton

Twp Van Buren

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships, Cont'd.**

**5.5.2 Verizon North, Inc. Exchanges**

**ADRIAN EXCHANGE**

Lenawee County  
City Adrian  
Twp Adrian  
Twp Dover  
Twp Madison  
Twp Palmyra  
Twp Raisin  
Twp Rome

**ALMA EXCHANGE**

Gratiot County  
City Alma  
Twp Arcada  
Twp Bethany  
Twp Emerson  
Twp Pine River  
Twp Seville  
Twp Sumner

**ATLANTA EXCHANGE**

Montmorency County  
Twp Albert  
Twp Avery  
Twp Briley  
Twp Hillman  
Twp Loud  
Twp Montmorency  
Twp Rust  
Twp Vienna

**ALDEN EXCHANGE**

Antrim County  
Twp Custer  
Twp Helena  
Kalkaska County  
Twp Clearwater  
Twp Rapid River

**ALMONT EXCHANGE**

Gratiot County  
Vill Almont  
Twp Almont  
Macomb County  
Twp Armada  
Twp Bruce

**AVOCA EXCHANGE**

St. Clair County  
Twp Clyde  
Twp Grant  
Twp Greenwood  
Twp Kenockee

**ALLEGAN EXCHANGE**

Allegan County  
City Allegan  
Twp Allegan  
Twp Cheshire  
Twp Clyde  
Twp Heath  
Twp Manlius  
Twp Monterey  
Twp Otsego  
Twp Trowbridge  
Twp Valley  
Twp Watson  
Van Buren County  
Twp Bloomingdale  
Twp Pine Grove

**St. Clair County**

Twp Berlin

**ALPENA EXCHANGE**

Alpena County  
City Alpena  
Twp Alpena  
Twp Long Rapids  
Twp Maple Ridge  
Twp Wilson

**ASHLEY EXCHANGE**

Gratiot County  
Vill Ashley  
Twp Elba  
Twp Hamilton  
Twp North Star  
Twp Washington

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**BANCROFT EXCHANGE**  
Shiawassee County

Vill Bancroft  
Twp Antrim  
Twp Burns  
Twp Shiawassee  
Twp Vernon

**BANGOR EXCHANGE**  
Van Buren County

City Bangor  
Vill Breedsville  
Twp Arlington  
Twp Bangor  
Twp Columbia  
Twp Geneva

**BARRYTON EXCHANGE**  
Mecosta County

Vill Barryton  
Twp Chippewa  
Twp Fork  
Twp Martiny  
Twp Sheridan

Isabella County

Twp Coldwater  
Twp Sherman

Osceola County

Twp Orient

Clare County

Twp Garfield

**BATH EXCHANGE**  
Clinton County

Twp Bath  
Twp DeWitt  
Twp Victor

**BELLAIRE EXCHANGE**  
Antrim County

Vill Bellaire  
Twp Custer  
Twp Echo  
Twp Forest Home  
Twp Kearney

**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**BLISSFIELD EXCHANGE**

Lenawee County  
Vill Blissfield  
Twp Blissfield  
Twp Deerfield  
Twp Ogden  
Twp Palmyra  
Twp Riga  
Monroe County  
Twp Whiteford

**BRONSON EXCHANGE**

Branch County  
City Bronson  
Twp Batavia  
Twp Bethel  
Twp Bronson  
Twp Gilead  
Twp Matteson  
Twp Noble

**CAPAC EXCHANGE**

St.Clair County  
Twp Capac  
Twp Berlin  
Twp Brockway  
Twp Emmett  
Twp Lynn  
Twp Mussey  
Twp Riley

**BRECKENRIDGE EXCHANGE**

Gratiot County  
Vill Breckenridge  
Twp Bethany  
Twp Emerson  
Twp Lafayette  
Twp Wheeler  
Midland County  
Twp Greendale  
Twp Jasper  
Twp Lee  
Twp Porter

**BROWN CITY EXCHANGE**

Sanilac County  
City Brown City  
Twp Flynn  
Twp Maple Valley  
Lapeer County  
Twp Burnside  
Twp Goodland  
St. Clair County  
Twp Lynn

**CARSON CITY EXCHANGE**

Montcalm County  
City Carson City  
Twp Bloomer  
Twp Crystal  
Gartiot County  
Twp New Haven  
Twp North Shade  
Clinton County  
Twp Lebanon  
Ionia County  
Twp North Plains

**BRITTON EXCHANGE**

Lenawee County  
Vill Britton  
Twp Macon  
Twp Ridgeway  
Monroe County  
Twp Dundee  
Twp Milan  
Washtenaw County  
Twp Saline

**BURR OAK EXCHANGE**

St. Joseph County  
Vill Burr Oak  
Twp Burr Oak  
Twp Colon  
Twp Fawn River  
Branch County  
Twp Bronson  
Twp Matteson  
Twp Noble

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**CASEVILLE EXCHANGE**

Huron County

- Vill Cassville
- Twp Cassville
- Twp Chandler
- Twp Lake
- Twp McKinley

**CASS CITY EXCHANGE**

Tuscola County

- Twp Cass City
- Twp Eklund
- Twp Ellington
- Twp Elmwood
- Twp Kingston
- Twp Novesta
- Twp Wells

Sanilac County

- Twp Evergreen
- Twp Greenleaf
- Twp Lamotte

Huron County

- Twp Grant
- Twp Sheridan

**CASSOPOLIS EXCHANGE**

Cass County

- Vill Cassopolis
- Twp Calvin
- Twp Howard
- Twp Jefferson
- Twp LaGrange
- Twp Penn
- Twp Pokagon
- Twp Volinia

**CENTRAL LAKE EXCHANGE**

Antrim County

- Vill Central Lake
- Twp Banks
- Twp Central Lake
- Twp Echo
- Twp Forest Home
- Twp Jordan

Charlevoix County

- Twp South Arm



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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**CENTREVILLE EXCHANGE**

St. Joseph County  
Vill Centreville  
Twp Florence  
Twp Lockport  
Twp Nottawa  
Twp Sherman

**CLAM RIVER EXCHANGE**

Antrim County  
Twp Forest Home  
Twp Helena  
Twp Custer

**CLIFFORD EXCHANGE**

Lapeer County  
Vill Clifford  
Twp Burlington  
Twp Burnside  
Twp Rich

Tuscola County  
Twp Dayton  
Twp Koylton

Sanilac County  
Twp Marietta

**CLINTON EXCHANGE**

Lenawee County  
Vill Clinton  
Twp Clinton  
Twp Franklin  
Washtenaw County  
Twp Bridgewater  
Twp Manchester

**COLDWATER EXCHANGE**

Branch County  
Vill Coldwater  
Twp Alganssee  
Twp Batavia  
Twp Bethel  
Twp Butler  
Twp Coldwater  
Twp Girard  
Twp Ovid  
Twp Quincy  
Twp Union

**COLDWATER LAKE EXCHANGE**

Branch County  
Twp Alganssee  
Twp Bethel  
Twp California  
Twp Gilead  
Twp Kinderhook  
Twp Ovid

**COLON EXCHANGE**

St. Joseph County  
Vill Colon  
Twp Colon  
Twp Leonidas  
Twp Nottawa  
Branch County  
Twp Matteson  
Twp Sherwood

**COLUMBIAVILLE EXCHANGE**

Lapeer County  
Vill Columbiaville  
Vill Otter Lake  
Twp Deerfield  
Twp Marathon  
Twp Oregon  
Genesee County  
Vill Otter Lake  
Twp Forest  
Twp Richfield

**CONKLIN EXCHANGE**

Ottawa County  
Twp Chester  
Twp Polkton  
Twp Wright  
Muskegon County  
Twp Ravenna

**CONSTANTINE EXCHANGE**

St. Joseph County  
Vill Constantine  
Twp Constantine  
Twp Florence  
Twp White Pigeon  
Cass County  
Twp Porter

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**COOPERSVILLE EXCHANGE**

Ottawa County  
City Coopersville  
Twp Crockery  
Twp Polkton  
Twp Tallmadge  
Twp Wright  
Muskegon County  
Twp Ravenna  
Twp Sullivan

**COVERT EXCHANGE**

Van Buren County  
Twp Bangor  
Twp Covert

**DAVISON EXCHANGE**

Genesee County  
City Davison  
Twp Davison  
Twp Richfield  
Lapeer County  
Twp Elba

**DECATUR EXCHANGE**

Van Buren County  
Vill Decatur  
Twp Decatur  
Twp Hamilton  
Twp Lawrence  
Twp Paw Paw  
Twp Porter  
Cass County  
Twp Volina  
Twp Wayne

**DECKERVILLE EXCHANGE**

Sanilac County  
Vill Deckerville  
Twp Bridgehampton  
Twp Custer  
Twp Delaware  
Twp Forester  
Twp Marion  
Twp Minden  
Twp Wheatland

**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**DEWITT EXCHANGE**

Clinton County  
 City DeWitt  
 Twp DeWitt  
 Twp Olive  
 Twp Riley  
 Twp Watertown

**DOWAGIAC EXCHANGE**

Cass County  
 City Dowagiac  
 Twp LaGrange  
 Twp Pokagon  
 Twp Silver Creek  
 Twp Volinia  
 Twp Wayne

**Berrien County**

Twp Berrien  
 Twp Pipestone

**Van Buren County**

Twp Hamilton  
 Twp Keeler

**DRYDEN EXCHANGE**

Lapeer County  
 Vill Dryden  
 Twp Almont  
 Twp Attica  
 Twp Dryden

**DUNDEE EXCHANGE**

Monroe County  
 Vill Dundee  
 Twp Dundee  
 Twp Milan  
 Twp London  
 Twp Raisinville

**DURAND EXCHANGE**

Shiawassee County  
 City Durand  
 Vill Vernon  
 Twp Burns  
 Twp Shiawassee  
 Twp Venice  
 Twp Vernon  
 Genesee County  
 Twp Gaines

**EASTPORT EXCHANGE**

Antrim County  
 Twp Banks  
 Twp Central lake  
 Twp Torch Lake

**EDMORE EXCHANGE**

Montcalm County  
 Vill Edmore  
 Twp Belvidere  
 Twp Day  
 Twp Douglass  
 Twp Ferris  
 Twp Home  
 Twp Richland

**Isabella County**

Twp Fremont

**EDWARDSBURG EXCHANGE**

Cass County  
 Vill Edwardsbrug  
 Twp Calvin  
 Twp Howard  
 Twp Jefferson  
 Twp Mason  
 Twp Milton  
 Twp Ontwa

**ELKTON EXCHANGE**

Huron County  
 Vill Elkton  
 Twp Chandler

**ELLSWORTH EXCHANGE**

Antrim County  
 Vill Ellsworth  
 Twp Banks

**ELSIE EXCHANGE**

Clinton County  
 Vill Elsie  
 Twp Duplain  
 Twp Greenbush

**Gratiot County**

Twp Elba  
 Twp Hamilton  
 Twp Washington

**Shiawassee County**

Twp Fairfield

**Saginaw County**

Twp Chapin  
 Twp Marion

**EMMETT EXCHANGE**

St. Clair County  
 Vill Emmett  
 Twp Emmett  
 Twp Kenockee  
 Twp Riley  
 Twp Wales

**ERIE EXCHANGE**

Monroe County  
 City Luna Pier  
 Twp Forest  
 Twp Richfield

**FAIRVIEW EXCHANGE**

Oscoda County  
 Twp Clinton  
 Twp Comins  
 Twp Elmer  
 Twp Mentor  
 Montmorency County  
 Twp Loud  
 Alcona County  
 Twp Mitchell

Twp Caledonia

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**FENVILLE EXCHANGE**

Allegan County

City Fennville

Twp Clyde

Twp Ganges

Twp Manlius

Twp Saugatuck

**GAINES EXCHANGE**

Cass County

Vill Gaines

Twp Argentine

Twp Gaines

Shiawassee County

Twp Burns

Twp Vernon

**GOBLES EXCHANGE**

Van Buren County

City Gobles

Twp Almena

Twp Bloomingdale

Twp Pine Grove

Twp Waverly

**FENWICK EXCHANGE**

Montcalm County

Twp Bushnell

Twp Fairplain

**GANGES EXCHANGE**

Allegan County

Twp Ganges

Twp Saugatuck

**GOODELLS EXCHANGE**

St. Clair County

Twp Clyde

Twp Kanochee

Twp Kimball

Twp Wales

**FOWLER-PEWAMO EXCHANGE**

Clinton County

Vill Fowler

Twp Bengal

Twp Dallas

Twp Essex

Twp Lebaon

Twp Riley

**GAYLORD EXCHANGE**

Otsego County

City Gaylord

Twp Bagley

Twp Charlton

Twp Chester

Twp Dover

Twp Elmira

Twp Hayes

Twp Livingston

Twp Otsego Lake

**GRAND JUNCTION EXCHANGE**

Van Buren County

Twp Columbia

Twp Geneva

Allegan County

Twp Lee

Ionia County

Vill Pewamo

Twp Lyons

Twp North Plains

Montmorency County

Twp Vienna

Twp Montmorency

**FRUITPORT EXCHANGE**

Muskegon County

Vill Fruitport

Twp Fruitport

Twp Sullivan

Crawford County

Twp Maple Forest

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**GRAND LEDGE EXCHANGE**

Eaton County  
City Grand Ledge  
Twp Benton  
Twp Delta  
Twp Oneida  
Twp Roxand  
Twp Windsor

Clinton County  
Vill Eagle  
Twp Eagle  
Twp Riley  
Twp Watertown  
Twp Westphalia

Ionia County  
Twp Danby

**GRASS LAKE EXCHANGE**

Jackson County  
Vill Grass Lake  
Twp Grass Lake  
Twp Leoni  
Twp Napoleon  
Twp Waterloo

Washtenaw County  
Twp Sharon

**GRAYLING EXCHANGE**

Crawford County  
City Grayling  
Twp Beaver Creek  
Twp Frederic  
Twp Grayling  
Twp Lovelis  
Twp Maple Forest  
Twp South Branch

Kalkaska County  
Twp Bear Lake  
Twp Blue Lake

**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**HAMILTON EXCHANGE**

- Allegan County
- Twp Heath
- Twp Fillmore
- Twp Lake Town
- Twp Manlius
- Twp Overisel
- Twp Salem
- Twp Saugatuck

**HARBOR BEACH EXCHANGE**

- Huron County
- City Harbor Beach
- Twp Bloomfield
- Twp Paris
- Twp Rubicon
- Twp Sand Beach
- Twp Sherman
- Twp Sigel

**HARRISVILLE EXCHANGE**

- Alcona County
- City Harrisville
- Twp Alcona
- Twp Greenbush
- Twp Harrisville
- Twp Haynes

**HART EXCHANGE**

- Oceana County
- Vill Walkerville
- City Hart
- Twp Benona
- Twp Colfax
- Twp Crystal
- Twp Elbridge
- Twp Ferry
- Twp Golden
- Twp Hart
- Twp Leavitt
- Twp Pentwater
- Twp Shelby
- Twp Weare

Newaygo County

- Twp Beaver
- Twp Troy

**HARTFORD EXCHANGE**

- Van Buren County
- City Hartford
- Twp Bangor
- Twp Covert
- Twp Hartford
- Twp Keeler
- Twp Lawrence

**HEMLOCK EXCHANGE**

- Saginaw County
- Twp Fremont
- Twp Richland
- Twp Swan Creek
- Twp Thomas
- Midland County
- Twp Ingersoll

**HESPERIA EXCHANGE**

- Oceana County
- Vill Hesperia
- Twp Elbridge
- Twp Ferry
- Twp Greenwood
- Twp Leavitt
- Twp Newfield
- Twp Otto

Newaygo County

- Twp Beaver
- Twp Dayton
- Twp Denver

**HIGGINS LAKE EXCHANGE**

- Crawford County
- Twp Beaver Creek
- Roscommon County
- Twp Gerrish
- Twp Lyon
- Twp Markey
- Twp Lake

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**HILLMAN EXCHANGE**

Montmorency County  
    Vill Hillman  
    Twp Hillman  
    Twp Montmorency  
    Twp Rust  
Alpena County  
    Twp Green  
    Twp Wellington

**HOUGHTON LAKE EXCHANGE**

Roscommon County  
    Twp Denton  
    Twp Lake  
    Twp Markey  
    Twp Roscommon  
    Twp Backus  
    Twp Higgins  
    Twp Nester

**HOLTON EXCHANGE**

Muskegon County  
    Twp Cedar Creek  
    Twp Holton  
Oceana County  
    Twp Greenwood  
    Twp Otto  
Newaygo County  
    Twp Bridgeton  
    Twp Sheridan

**HOWARD CITY EXCHANGE**

Montcalm County  
    Vill Howard City  
    Twp Maple Valley  
    Twp Pierson  
    Twp Reynolds  
    Twp Winfield  
Newaygo County  
    Twp Croton  
    Twp Ensley

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**HUBBARD LAKE EXCHANGE**

Alcona County  
Twp Alcona  
Twp Caledonia  
Twp Hawes

Alpena County  
Twp Alpena  
Twp Green  
Twp Ossineke  
Twp Sanborn  
Twp Wilson

**HUBBARDSTON EXCHANGE**

Ionian County  
Vill Hubbardston  
Twp North Plains

Clinton County  
Twp Lebanon

Gratiot County  
Twp North Shade

**HUDSON EXCHANGE**

Lenawee County  
City Hudson  
Twp Hudson  
Twp Medina

Hillsdale County  
Twp Pittsford  
Twp Wright

**IDA EXCHANGE**

Monroe County  
Twp Dundee  
Twp Ida  
Twp LaSalle  
Twp Raisinville

**IMLAY CITY EXCHANGE**

Lapeer County  
City Imlay City  
Twp Arcadia  
Twp Attica  
Twp Burnside  
Twp Goodland  
Twp Imlay

**ITHACA EXCHANGE**

Gratiot County  
City Ithaca  
Twp Arcada  
Twp Emerson  
Twp Fulton  
Twp Hamilton  
Twp Lafayette  
Twp Newark  
Twp New Haven  
Twp North Star  
Twp Sumner

Saginaw County  
Twp Lakefield  
Twp Marion

**JEDDO EXCHANGE**

St. Clair County  
Twp Burtchville  
Twp Grant  
Twp Greenwood

Sanilac County  
Twp Fremont  
Twp Worth

**KINGSTON EXCHANGE**

Tuscola County  
Vill Kingston  
Twp Dayton  
Twp Kingston  
Twp Koylton  
Twp Wells

**LACHINE EXCHANGE**

Alpena County  
Twp Green  
Twp Long Rapids  
Twp Maple Ridge  
Twp Ossineke  
Twp Wellington  
Twp Wilson



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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**LAINGSBURG EXCHANGE**

Shiawassee County

Twp Laingsburg

Twp Bennington

Twp Sciota

Twp Woodhull

Clinton County

Twp Bath

Twp Olive

Twp Victor

Twp Ovid

**LAKEVIEW EXCHANGE**

Montcalm County

Vill Lakeview

Twp Belvidere

Twp Cato

Twp Maple Valley

Twp Pine

Twp Winfield

Mecosta County

Twp Deerfield

Twp Hinton

Twp Millbrook

**LAWTON EXCHANGE**

Van Buren County

Vill Lawton

Twp Antwerp

Twp Decatur

Twp Porter

Kalamazoo County

Twp Prairie-Ronde

**LEWISTON EXCHANGE**

Montmorency County

Twp Albert

Twp Vienna

Oscoda County

Twp Clinton

Twp Elmer

Twp Greenwood

Otsego County

Twp Charlton

Crawford County

Twp Lovells

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**LINCOLN EXCHANGE**

Alcona County  
Vill Lincoln  
Twp Alcona  
Twp Greenbush  
Twp Gustin  
Twp Harrisville  
Twp Hawes  
Twp Haynes  
Twp Mikado  
Twp Millen  
Twp Mitchell

**LINDEN EXCHANGE**

Genesee County  
Vill Linden  
Twp Argentine  
Twp Fenton  
Twp Gaines  
Twp Mundy  
Livingston County  
Twp Deerfield  
Twp Tyrone

**LONG LAKE EXCHANGE**

Alpena County  
Twp Alpena  
Twp Maple Ridge  
Presque Isle County  
Twp Krakow  
Twp Presque Isle

**LOST PENINSULA EXCHANGE**

Monroe County  
Twp Erie

**LUDINGTON EXCHANGE**

Mason County  
City Ludington  
Twp Amber  
Twp Hamlin  
Twp Pere Marquette  
Twp Riverton  
Twp Summit  
Twp Victory

**MAPLE RAPIDS EXCHANGE**

Clinton County  
Vill Maple Rapids  
Twp Essex  
Twp Greenbush  
Twp Lebanon  
Gratiot County  
Twp Fulton  
Twp North Shade

**MARCELLUS EXCHANGE**

Cass County  
Vill Marcellus  
Twp Marcellus  
Twp Newburg  
Twp Penn  
Twp Volinia  
Kalamazoo County  
Twp Prairie Ronde  
St. Joseph County  
Twp Flowerfield  
Van Buren County  
Twp Porter

**MATTAWAN EXCHANGE**

Van Buren County  
Vill Mattawan  
Twp Almena  
Twp Antwerp  
Kalamazoo County  
Twp Texas

**MAYBEE EXCHANGE**

Monroe County  
Vill Maybee  
Twp Exeter  
Twp London  
Twp Raisinville  
Wayne County  
Twp Sumpter  
Washtenaw County  
Twp Augusta

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**MCBRIDE EXCHANGE**

Montcalm County  
Vill McBride  
Twp Day  
Twp Douglass

**MEMPHIS EXCHANGE**

St. Clair County  
City Memphis  
Twp Columbus  
Twp Riley  
Twp Wales

Macomb County  
Twp Richmond

**MENDON EXCHANGE**

St. Joseph County  
Vill Mendon  
Twp Leonidas  
Twp Mendon  
Twp Nottawa  
Twp Park

Kalamazoo County  
Twp Brady  
Twp Wakeshma

**MERRILL EXCHANGE**

Saginaw County  
Vill Merrill  
Twp Jonesfield  
Twp Lakefield  
Twp Marion

**Gratiot County**

Twp Hamilton  
Twp Lafayette  
Twp Wheeler

**Midland County**

Twp Mount Haley  
Twp Porter

**METAMORA EXCHANGE**

Lapeer County  
Vill Metamora  
Twp Dryden  
Twp Metamora

**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**MIDDLETON EXCHANGE**

Gratiot County  
 Vill Perrinton  
 Twp Fulton  
 Twp New Haven  
 Twp Newark  
 Twp North Shade

**MILFORD-WHITE EXCHANGE**

Oakland County  
 Vill Milford  
 Twp Commerce  
 Twp Highland  
 Twp Milford  
 Twp Rose  
 Twp White Lake

Livingston County

Twp Brighton  
 Twp Hartland

**MINDEN CITY EXCHANGE**

Sanilac County  
 Vill Forestville  
 Twp Minden  
 Twp Delaware  
 Twp Minden

Huron County

Twp Paris  
 Twp Sherman

**MID EXCHANGE**

Otsego County  
 Twp Big Creek  
 Twp Comins  
 Twp Elmer  
 Twp Greenwood  
 Twp Mentor

**MT. PLEASANT EXCHANGE**

Isabella County  
 City Mt. Pleasant  
 Twp Chippewa  
 Twp Deerfield  
 Twp Denver  
 Twp Isabella  
 Twp Lincoln  
 Twp Union

Midland County

Twp Greendale  
 Twp Lee

**MUIR EXCHANGE**

Ionia County  
 Vill Lyons  
 Vill Muir  
 Twp Ionia  
 Twp Lyons  
 Twp North Plains  
 Twp Ronald

**MUSKEGON EXCHANGE**

Muskegon County  
 City Muskegon  
 City Muskegon Heights  
 City North Muskegon  
 City Norton Shores  
 City Roosevelt Park  
 Twp Cedar Creek  
 Twp Dalton  
 Twp Egelston  
 Twp Fruitland  
 Twp Fruitport  
 Twp Laketon  
 Twp Muskegon  
 Twp Sullivan

Ottawa County  
 Twp Spring Lake

**NORTH BRANCH EXCHANGE**

Lapeer County  
 Vill North Branch  
 Twp Arcadia  
 Twp Burlington  
 Twp Burnside  
 Twp Deerfield  
 Twp North Branch  
 Twp Rich

**ONAWAY EXCHANGE**

Presque Isle County  
 City Onaway  
 Vill Millersburg  
 Twp Allis  
 Twp Bearinger  
 Twp Bismarck  
 Twp Case  
 Twp Moltke  
 Twp North Allis  
 Twp Ocqueoc  
 Twp Rogers

Cheboygan County

Twp Aloha  
 Twp Forest  
 Twp Grant  
 Twp Koehler  
 Twp Nunda  
 Twp Walker  
 Twp Waverly

Montmorency County

Twp Montmorency

**ORTONVILLE EXCHANGE**

Oakland County  
 Vill Ortonville  
 Twp Brandon  
 Twp Groveland

Genesee County  
 Twp Atlas

Lapeer County  
 Twp Madley

**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

OSSINEKE EXCHANGE Alpena County Twp Alpena Twp Sanborn Alcona County Twp Alcona Twp Caledonia	Twp North Plains Twp Ronald  Montcalm County Twp Bloomer Twp Bushnell	Twp Maple Ridge  QUINCY EXCHANGE Branch County Vill Quincy Twp Algansee Twp Butler Twp Quincy Hillsdale County Vill Reading
OTISVILLE EXCHANGE Genesee County Vill Otisville Twp Forest Twp Richfield Twp Thetford Twp Genesee	PAW PAW EXCHANGE Van Buren County Vill Paw Paw Twp Almena Twp Antwerp Twp Decatur Twp Paw Paw Twp Waverly	RANKIN EXCHANGE Genesee County Twp Mundy Twp Gaines
OID EXCHANGE Clinton County Vill Ovid Twp Duplain Twp Ovid Twp Victor Shiawassee County Twp Fairfield Twp Middlebury Twp Sciota	PENTWATER EXCHANGE Oceana County Vill Pentwater Twp Pentwater Twp Weare Mason County Twp Riverton Twp Summit	RAVENNA EXCHANGE Muskegon County Vill Ravenna Twp Casnovia Twp Egelston Twp Moorland Twp Ravenna Twp Sullivan Ottawa County Twp Chester
OWOSSO EXCHANGE Shiawassee County City Corunna City Owosso Twp Bennington Twp Caledonia Twp Hazelton Twp Middlebury Twp New Haven Twp Owosso Twp Rush Twp Sciota Twp Shiawassee Twp Venice	POMPEII EXCHANGE Grafton County Twp Fulton Twp North Star Twp Washington Clinton County Twp Essex Twp Greenbush	READING EXCHANGE Hillsdale County City Reading Twp Cambria Twp Reading Branch County Twp Algansee
PALO EXCHANGE Ionia County	POSEN EXCHANGE Presque Isle County Vill Posen Twp Belknap Twp Bismarck Twp Krakow Twp Metz Twp Posen Twp Pulawski Alpena County Twp Long Rapids	REMUS EXCHANGE Mecosta County Twp Sheridan Twp Wheatland Isabella County Twp Broomfield Twp Sherman

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Issued by:

Gary Glodek, Director, Retail Operations  
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Whippany, New Jersey 07981

**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**RICHMOND EXCHANGE**

Macomb County  
City Richmond  
Twp Lenox  
Twp Richmond  
St. Clair County  
Twp Casco  
Twp Columbus

**RIVERDALE EXCHANGE**

Gratiot County  
Twp New Haven  
Twp Seville  
Twp Sumner

Montcalm County

Twp Ferris  
Twp Richland

Isabella County

Twp Lincoln  
Twp Fremont

**ROGERS CITY EXCHANGE**

Presque Isle County  
City Rogers City  
Twp Bearinger  
Twp Belknap  
Twp Bismarck  
Twp Krakow  
Twp Moltke  
Twp Ocqueoc  
Twp Rogers  
Twp Pulawski

**ROSCOMMON EXCHANGE**

Roscommon County  
Vill Roscommon  
Twp Au Sable  
Twp Gerrish  
Twp Higgins  
Twp Markey  
Twp Richfield  
Crawford County  
Twp Beaver Creek  
Twp South Branch  
Twp St. Ignace

**ST. JOHNS EXCHANGE**

Clinton County  
City St. Johns  
Twp Bengal  
Twp Bingham  
Twp Duplain  
Twp Essex  
Twp Greenbush  
Twp Olive  
Twp Ovid  
Twp Riley  
Twp Victor

Gratiot County  
Twp Washington

**ST LOUIS EXCHANGE**

Gratiot County  
City St. Louis  
Twp Bethany  
Twp Emerson  
Twp Pine River  
Isabella County  
Twp Coe  
Midland County  
Twp Jasper  
Twp Porter

**SALINE EXCHANGE**

Washtenaw County  
City Saline  
Twp Bridgewater  
Twp Freedom  
Twp Lodi  
Twp Pittsfield  
Twp Saline  
Twp York  
Lenawee County  
Twp Macon

**SAUGATUCK EXCHANGE**

Allegan County  
Vill Saugatuck  
Vill Douglas  
Twp Lake Town  
Twp Saugatuck

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**SCHOOLCRAFT EXCHANGE**

Kalamazoo County

- Vill Schoolcraft
- Twp Prairie Ronde
- Twp Schoolcraft
- Twp Texas

St. Joseph County

- Twp Flowerfield
- Twp Park

**SHEPHERD EXCHANGE**

Isabella County

- Vill Shepherd
- Twp Chippewa
- Twp Coe
- Twp Lincoln

Midland County

- Twp Greendale
- Twp Jasper

**SHELBY EXCHANGE**

Oceana County

- Vill New Era
- Vill Shelby
- Twp Benona
- Twp Clay Banks
- Twp Elbridge
- Twp Ferry
- Twp Golden
- Twp Grant
- Twp Hart
- Twp Otto
- Twp Shelby

**SHERIDAN EXCHANGE**

Montcalm County

- Vill Sheridan
- Twp Bushnell
- Twp Evergreen
- Twp Fair Plain
- Twp Sidney

**SIDNEY EXCHANGE**

Montcalm County

- Twp Fair Plain
- Twps Sidney

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**SISTER LAKES EXCHANGE**

Van Buren County  
    Twp Keeler  
Cass County  
    Twp Silver Creek  
Berrien County  
    Twp Pipestone  
    Twp Bainbridge

**SIX LAKES EXCHANGE**

Montcalm County  
    Twp Belvidere  
    Twp Douglass  
Mecosta County  
    Twp Millbrook

**SMITHS CREEK EXCHANGE**

St. Clair County  
    Twp Columbus  
    Twp Kimbell  
    Twp St. Clair  
    Twp Wales

**SOUTH HAVEN EXCHANGE**

Van Buren County  
    City South Haven  
    Twp Bangor  
    Twp Covert  
    Twp Geneva  
    Twp South Haven  
Allegan County  
    Twp Casco

**STANTON EXCHANGE**

Montcalm County  
    City Stanton  
    Twp Day  
    Twp Douglass  
    Twp Evergreen  
    Twp Pine  
    Twp Sidney

**STANWOOD EXCHANGE**

Mecosta County  
    Vill Stanwood  
    Twp Aetna  
    Twp Austin  
    Twp Deerfield  
    Twp Hinton  
    Twp Mecosta

Newaygo County

    Twp Goodwell  
    Twp Big Prairie

**STURGIS EXCHANGE**

St. Joseph County  
    City Sturgis  
    Twp Burr Oak  
    Twp Colon  
    Twp Fawn River  
    Twp Florence  
    Twp Nottawa  
    Twp Sherman  
    Twp Sturgis  
    Twp White Pigeon

**SWARTZ CREEK EXCHANGE**

Genesee County  
    City Swartz Creek  
    Twp Clayton  
    Twp Flint  
    Twp Gaines  
    Twp Mundy

**TECUMSEH EXCHANGE**

Lenawee County  
    City Tecumseh  
    Twp Adrian  
    Twp Blissfield  
    Twp Clinton  
    Twp Franklin  
    Twp Macon  
    Twp Raisin  
    Twp Ridgeway  
    Twp Tecumseh  
Washtenaw County  
    Twp Saline



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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**TEMPERANCE EXCHANGE**

Monroe County  
Twp Bedford  
Twp Erie

**THREE RIVER EXCHANGE**

St. Joseph County  
City Three River  
Twp Constantine  
Twp Fabius  
Twp Florence  
Twp Flowerfield  
Twp Lockport  
Twp Park

Cass County  
Twp Newberg  
Twp Porter

**TIPTON EXCHANGE**

Lenawee County  
Twp Adrian  
Twp Franklin

Washtenaw County  
Twp Manchester

**TORCH RIVER BRIDGE  
EXCHANGE**

Antrim County  
Twp Milton  
Kalkaska County  
Twp Clearwater

**TWIN LAKE EXCHANGE**

Muskegon County  
Twp Blue Lake  
Twp Cedar Creek  
Twp Dalton  
Twp Holton

**UNION EXCHANGE**

Cass County  
Twp Calvin  
Twp Mason  
Twp Porter

**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.2 Verizon North, Inc. Exchanges, Cont'd.**

**UNION CITY EXCHANGE**

Branch County  
Vill Sherwood  
Vill Union City  
Twp Batavia  
Twp Matteson  
Twp Sherwood  
Twp Union  
Calhoun County  
Twp Burlington

**VANDALIA EXCHANGE**

Cass County  
Vill Vandalia  
Twp Calvin  
Twp Newberg  
Twp Penn  
Twp Porter

**VANDERBILT EXCHANGE**

Otsego County  
Vill Vanderbilt  
Twp Charlton  
Twp Corwith  
Twp Dover  
Twp Elmira  
Twp Livingston

Montmorency County  
Twp Montmorency

**VESTABURG EXCHANGE**

Montcalm County  
Twp Ferris  
Twp Richland

Isabella County  
Twp Fremont

**WEIDMAN EXCHANGE**

Isabella County  
Twp Broomfield  
Twp Coldwater  
Twp Deerfield  
Twp Gilmore  
Twp Nottawa  
Twp Sherman

**WHITEHALL CREEK EXCHANGE**

Muskegon County  
Vill Lakewood Club  
City Montague  
City Whitehall  
Twp Blue Lake  
Twp Dalton  
Twp Fruitland  
Twp Montague  
Twp Whitehall  
Twp White River

**Oceana County**

Vill Rothbury  
Twp Clay Banks  
Twp Grant  
Twp Otto

**WHITE PIGEON EXCHANGE**

St. Joseph County  
Vill White Pigeon  
Twp Constantine  
Twp Florence  
Twp Mottville  
Twp White Piegion  
Cass County  
Twp Porter

**WILLIAMSTON EXCHANGE**

Ingham County  
City Williamston  
Twp Alaiedon  
Twp Ingham  
Twp Leroy  
Twp Locke  
Twp Wheatfield  
Twp White Oak  
Twp Williamston  
Shiawassee County  
Twp Woodhull

**WOODLAND EXCHANGE**

Barry County  
Vill Woodland  
Twp Carlton  
Twp Castleton  
Twp Woodland  
Eaton County  
Twp Sunfield

**YALE EXCHANGE**

St. Clair County  
City Yale  
Twp Brockway  
Twp Emmett  
Twp Greenwood  
Twp Lynn

**Sanilac County**

Twp Speaker  
Twp Fremont

**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.3 Verizon North Systems Exchanges**

<p><b>ADDISON EXCHANGE</b> Hillsdale County     Twp Pittsford     Twp Somerset     Twp Wheatland Lenawee County     City/Vill Addison     Twp Hudson     Twp Rollin     Twp Rome     Twp Woodstock</p>	<p><b>FITCHBURG EXCHANGE</b> Jackson County     Twp Henrietta Ingham County     Twp Bunkerhill     Twp Stockbridge</p>	<p><b>LAWRENCE EXCHANGE</b> Van Buren County     City/Vill Lawrence     Twp Lawrence     Twp Arlington     Twp Hamilton     Twp Keeler     Twp Hartford     Twp Paw Paw     Twp Waverly</p>
<p><b>ALGER EXCHANGE</b> Arenac County     Twp Moffit     Twp Clayton Ogemaw County     Twp Mills     Twp Horton Gladwin County     Twp Bourret</p>	<p><b>GREGORY EXCHANGE</b> Livingston County     Twp Unadilla Washtenaw County     Twp Lyndon</p>	<p><b>LUPTON EXCHANGE</b> Ogemaw County     Twp Rose     Twp Cumming     Twp Hill     Twp Goodar     Twp Logan</p>
<p><b>BARODA EXCHANGE</b> Berrien County     City/Village Baroda     Twp Baroda     Twp Buchanan     Twp Lincoln     Twp Oronoko     Twp Weesaw</p>	<p><b>HOMER EXCHANGE</b> Calhoun County     City/Vill Homer     Twp Albion     Twp Clarendon     Twp Eckford     Twp Homer</p>	<p><b>MORENCI EXCHANGE</b> Lenawee County     City/Vill Dover     City/Vill Morenci     Twp Medina     Twp Senca</p>
<p><b>BRIDGMAN EXCHANGE</b> Berrien County     City/Vill Bridgman     Twp Lake     Twp Lincoln</p>	<p><b>LACOTA EXCHANGE</b> Allegan County     Twp Casco     Twp Lee Van Buren County     Twp Geneva     Twp Columbia</p>	<p><b>MUNITH EXCHANGE</b> Jackson County     Twp Waterloo     Twp Henrietta</p>
<p><b>BURLINGTON EXCHANGE</b> Calhoun County     Twp Burlington     Twp Fredonia     Twp Newton     Twp Tekonsha Branch County     Twp Girard</p>	<p><b>LAMBERTVILLE EXCHANGE</b> Monroe County     City/Vill Ottawa Lake     City/Vill Whiteford     Center     City/Vill Lambertville     City/Vill Samaria     Twp Whiteford     Twp Bedford     Twp Summerfield     Twp Ida     Twp Erie     Twp La Salle Lenawee County     Twp Riga</p>	<p><b>NEW GLENN EXCHANGE</b> Allegan County     Twp Ganges     Twp Casco</p>
		<p><b>ONONDAGA EXCHANGE</b> Ingham County     Twp Aurelius     Twp Onondaga Jackson County     Twp Tompkins Eaton County     Twp Hamlin</p>

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**SECTION 5 B SERVICE AREAS, CONT'D.**

**5.5 List of Cities, Villages, and Townships**

**5.5.3 Verizon North Systems Exchanges, Cont'd.**

**PARMA EXCHANGE**

Jackson County  
City/Vill Parma  
Twp Concord  
Twp Parma  
Twp Sandstone  
Twp Spring Arbor  
Twp Springport  
Twp Tompkins

**PRESCOTT EXCHANGE**

Ogemaw County  
City/Vill Prescott  
Twp Richland  
Twp Logan  
Twp Mills

**Iosco County**

Twp Burleigh

**Arenac County**

Twp Clayton  
Twp Mason

**PULLMAN EXCHANGE**

Allegan County  
Twp Casco  
Twp Lee  
Twp Ganges  
Twp Clyde  
Twp Cheshire  
Twp Valley

**RIVES JUNCTION EXCHANGE**

Jackson County  
Twp Rives Junction  
Twp Tompkins  
Twp Blackman

**ROSE CITY EXCHANGE**

Ogemaw County  
City/Vill Rose City  
Twp Rose  
Twp Cumming  
Twp Klacking  
Twp Foster  
Twp Big Creek  
Twp Mentor

**SAWYER EXCHANGE**

Berrien County  
Twp Chikaming  
Twp Lake  
Twp Weesaw

**STERLING EXCHANGE**

Arenac County  
City/Vill Sterling  
Twp Deep River  
Twp Clayton  
Twp Adams

**STOCKBRIDGE EXCHANGE**

Ingham County  
City/Vill Stockbridge  
Twp Stockbridge  
Twp White Oak

**Jackson County**

Twp Waterloo

**Livingston County**

Twp Iosco  
Twp Unadilla

**Washtenaw County**

Twp Lyndon

**TEKONSHA EXCHANGE**

Calhoun County  
City/Vill Tekonsha  
Twp Clarendon  
Twp Fredonia  
Twp Tekonsha

**Branch County**

Twp Butler  
Twp Girard

**WEBBERVILLE EXCHANGE**

Ingham County  
City/Vill Webberville  
Twp Leroy  
Twp White Oak

**Livingston County**

Twp Handy  
Twp Iosco

