

Meetings Feature

The MEETINGS feature is a video conferencing solution that allows users to hold a video conference (up to 25 participants) or host a webinar (up to 200 viewers).

The Meetings features delivers

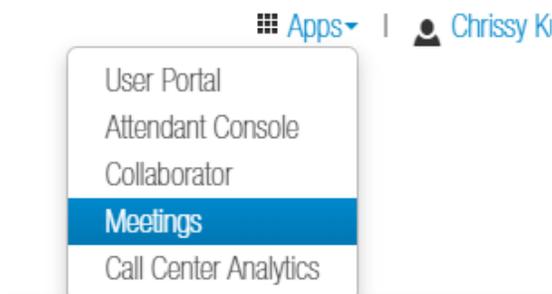
- Conference - Allows users to share a video conference bridge with up to 25 people, allowing users to share their camera, audio, and screen. Now with Active Speaker detection, the conference bridges naturally move the video boxes around and elevate the speaker bringing more attention to them as they speak.
- SFU - Selective Forwarding Unit is a routing component capable of receiving multiple streams and relays the media to the appropriate participants.
- Webinar - A meeting type that allows for up to 200 viewers to join. The presentation may have one or more hosts. The presentation meeting also allows for participants to register for the presentation prior to attending.
- WebRTC - Web Real-Time Communications is a standard enabling real-time communication media streams in the browser without plugins.

Required to work

- The SFU component is required for MEETINGS to work.
- A WebRTC enabled browser is needed to run MEETINGS. **Currently, Google Chrome is the only supported browser.**
- A working camera and microphone are required to stream video and audio to other participants.

Accessing Meetings

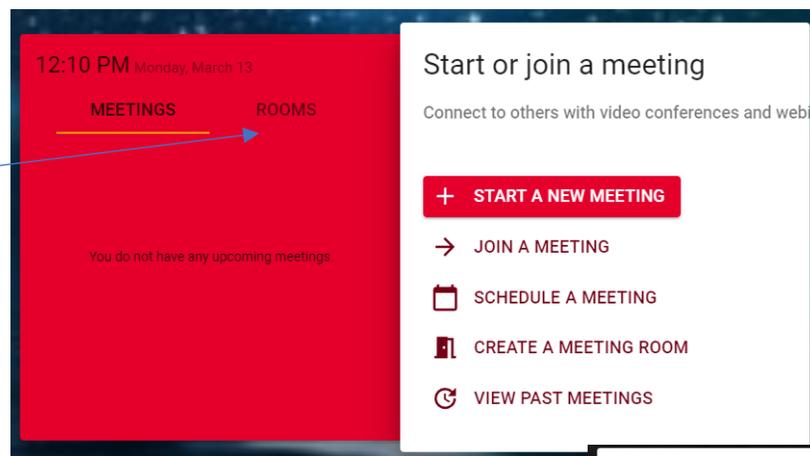
- You can access Meetings through the [Collaborator web portal](#) or directly at <https://mycollaborator.com/video/>.
- Navigate to the Portal, click on the Apps dropdown, and select "MEETINGS". This will open
- MEETINGS without a password required (since the user is already logged into the Portal). A password will be required if you access MEETINGS via the direct link.



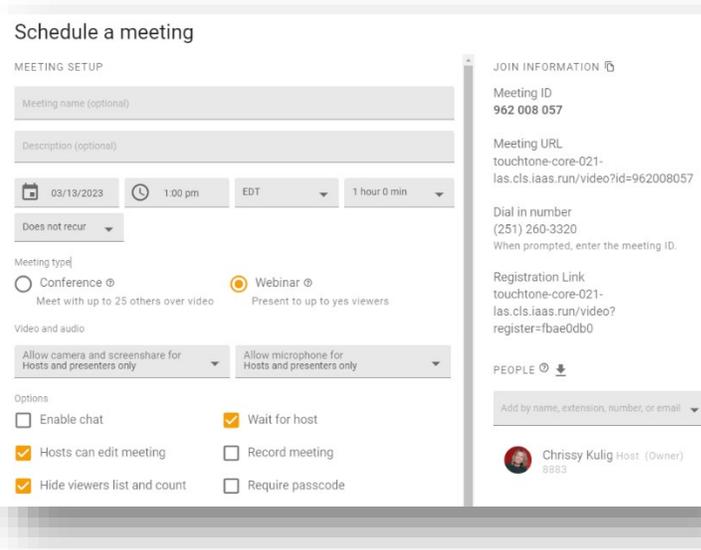
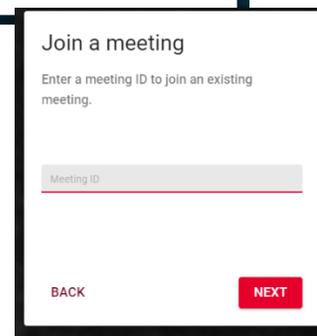
Start or Join a Meeting

- You can **Start a New Meeting** or join an (existing) meeting (**Join A Meeting**). You can also schedule a meeting for a later date/time (Schedule A Meeting). Click on **ROOMS** to join an available meeting **Rooms** at any time.
- Scheduled meetings display in the left panel and indicate how many participants are invited.
- The right panel starts a new meeting, joins an existing meeting (meeting ID required), schedules a meeting (conference or webinar), creates a meeting room (for a conference or webinar), and views past meeting dates.

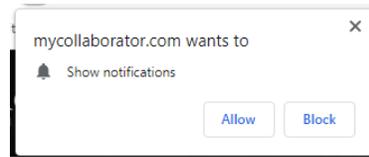
Click on **ROOMS** to join an available meeting room at anytime



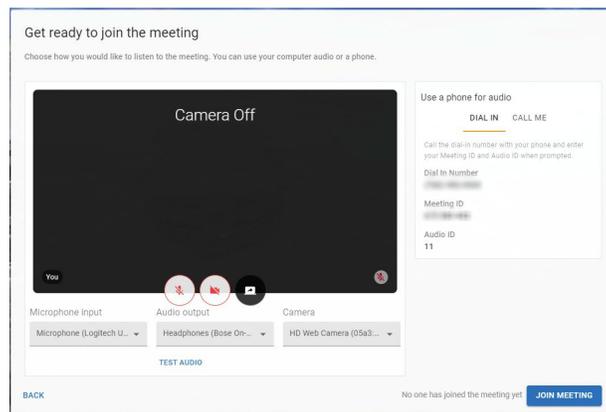
- Join a Meeting** prompts for a "Meeting ID" (provided by the meeting host), and will also prompt for a name if entering the meeting as a guest rather than through the Portal.
- Start a New Meeting** prompts to setup a meeting. Give the meeting a name and a description. Decide whether to limit cameras, microphones, in-meeting chat, and other administrative options. On this screen, select participants (by name, extension, number, or email address). When finished, select to "schedule" the meeting for another day or click "next" to setup the meeting now.



- The first time accessing a video meeting, the browser should ask for permission to access the camera and microphone. **Click Allow.**

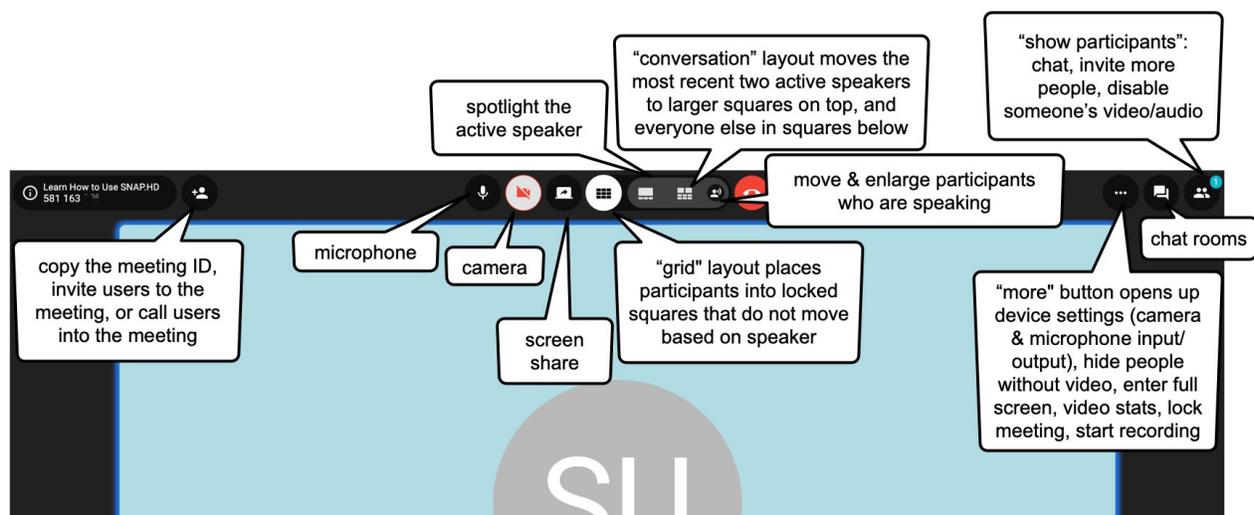


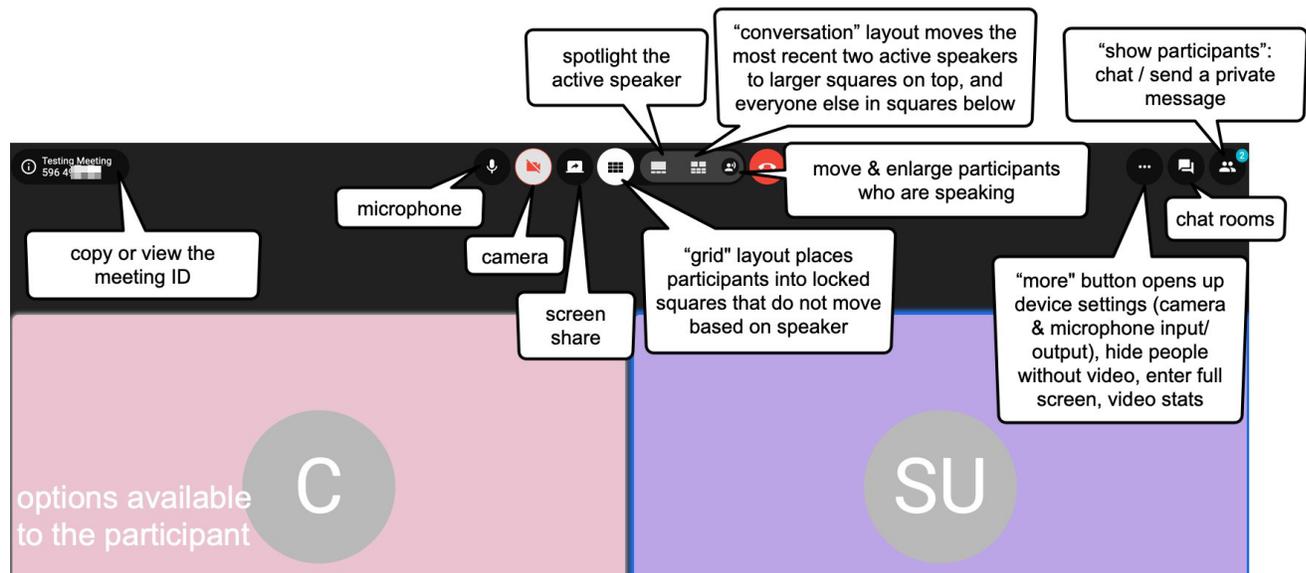
- On the **Get Ready to Join the Meeting** screen, select whether or not to share video and whether to mute microphone before joining.
- Click **Join Meeting**. (The ability to share your video and use your microphone during the meeting may be turned off by the host).



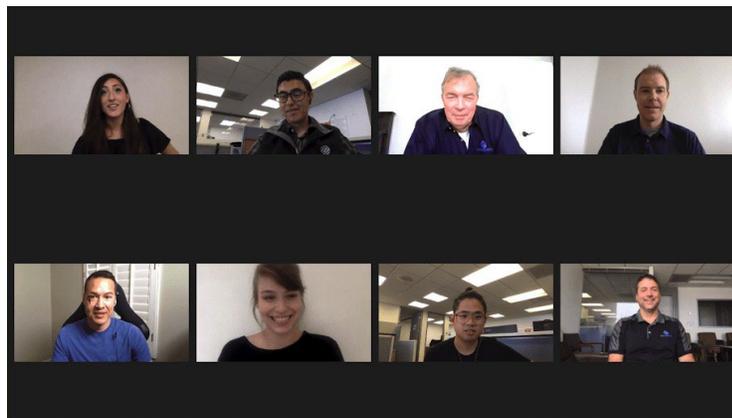
Navigating the Meeting

While actively in a video conference, the following buttons are available to the host and the participant (options may differ based on permissions).



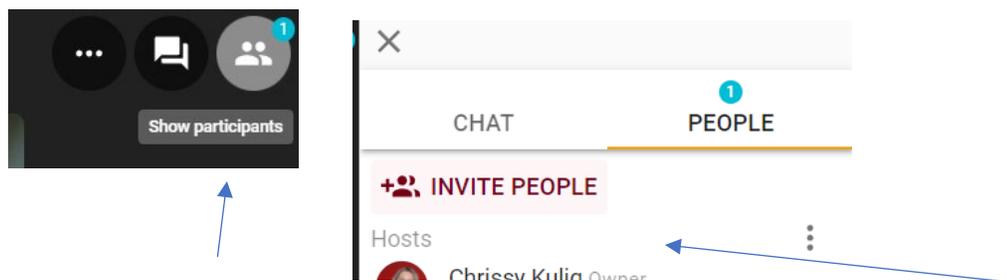


Grid Layout Example



Inviting People

- You can invite people to an active meeting by clicking “Show Participants” on the right-hand side of the screen and then clicking **Invite People**.



- The below screen will populate. You can Invite people by entering the user's name or extension for people within your company, or enter an email address or phone number outside of your company. The invite can specify whether the user will be a host, presenter, or attendee.
- You can also click on JOIN INFO which will provide the URL and MEETING ID number which you can share.
- Next to each invite there is a person icon. Optionally, click on this icon to change the invitee's permission from an attendee (the default) to either a host or presenter. Remember though that off-net users joining from their cell phone cannot share their screen.

The image displays two screenshots of a mobile application interface for meeting management.

Left Screenshot (INVITE screen):

- At the top, there are three tabs: "JOIN INFO", "INVITE" (selected), and "CALL".
- A search bar contains the number "6021234567".
- Below the search bar, a list of invitees is shown. One invitee is "New number Attendee (602) 222-1234".
- Next to the invitee is a person icon with a dropdown arrow.
- At the bottom, there are two buttons: "SEND INVITE" and "DONE".

Right Screenshot (JOIN INFO screen):

- At the top, there are three tabs: "JOIN INFO" (selected), "INVITE", and "CALL".
- Below the tabs, there are two "TEST" entries.
- The "Meeting ID" is "434 552 215".
- The "Meeting URL" is "mycollaborator.com/video/?id=434552215".
- The "Dial-In Number" is "(251) 260-3320".
- The "Audio ID" is "11".
- At the bottom, there are two buttons: "COPY MEETING INFO" and "DONE".

Annotations:

- An arrow points from the "INVITE" tab to the "JOIN INFO" tab.
- A callout box says: "similar to this tab, but no email invites" (pointing to the "CALL" tab).
- A callout box says: "press enter after typing the number to move it to the below list" (pointing to the search bar).
- A callout box says: "expand the dropdown list of contacts" (pointing to the person icon dropdown).
- A callout box says: "choose whether the invitee should join the meeting as an attendee (default), a presenter, or the host" (pointing to the person icon dropdown).
- A callout box says: "delete from the list of invites" (pointing to a trash icon).
- A callout box says: "this is only clickable after there is at least one invitee added to the above list" (pointing to the "SEND INVITE" button).
- A callout box says: "after clicking to send the invites, click done to exit this modal" (pointing to the "DONE" button).
- A blue arrow points from the "JOIN INFO" tab to the "JOIN INFO" screen.

International Dialing

If dialing an international number, don't forget to use the country code. Dialing is specific to your location. If you are outside of the United States and dialing a U.S. number, then the U.S. country code should be entered before typing the rest of the number. Here are a few examples of country codes:

Australia +61
Canada +1
France +33
United Kingdom +44
United States +1

Meeting Invitation

An email meeting invitation will look similar to the one below (note that the user sending a video invite must have an email address in their profile for the invite to be sent and the email template must be configured).

TouchTone communications Chrissy Kulig is inviting you to a meeting in progress

MEETING INVITATION

Meeting Name

TEST

Date and Time

March 16, 2023 10:15 AM (America/New_York)

Description

TEST

Join Information

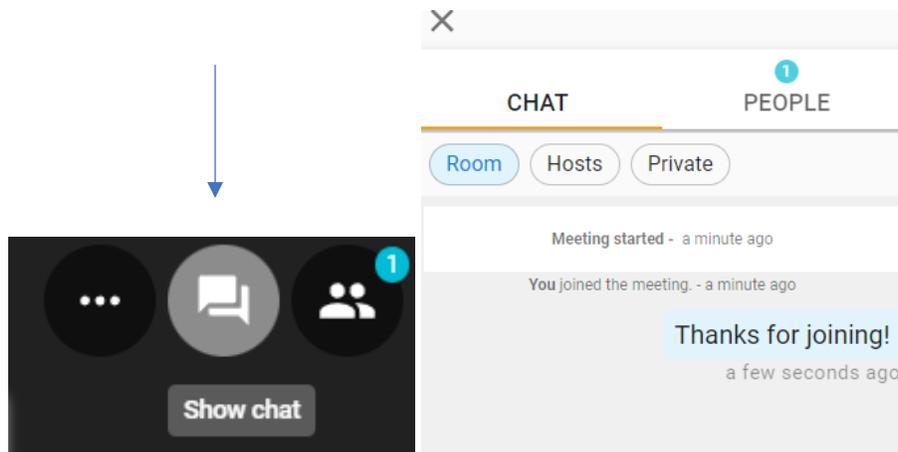
- **Meeting URL for web browsers (Chrome, Firefox, Edge)**
<https://mycollaborator.com/video/?id=434552215&a=0bcfd7>
- **Dial-in number**
+(251) 260-3320
When prompted, enter the meeting ID and audio ID
Meeting ID: 434 552 215
Audio ID: 13
- **One-tap mobile dial-in**
+12512603320,,434552215

[View Meeting](#)

Sent by **TouchTone Communications**

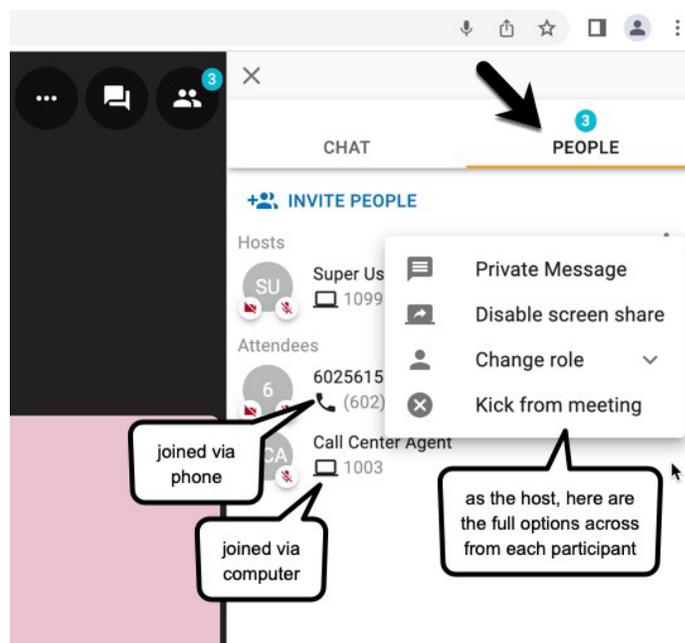
Chat

To use the Chat feature while in a meeting, click on the chat button to open the chat panel and view/start conversations. Chats can be between all participants ("room"), just between you and the hosts, or a private message to any user in the meeting.



People

In the chat panel, People, are the participants in the meeting. Badges indicate the number of new chat messages and participants. In this example, the badge "3" indicates that there are three people in this meeting.



Screenshare

- The Screenshare button is located in the top panel. Choose whether to share the entire screen, a specific window (such as a single document or a single web page), or a specific Chrome tab.
- Off-net users (people outside of the company) cannot utilize the screenshare button while using their smartphone or tablet.



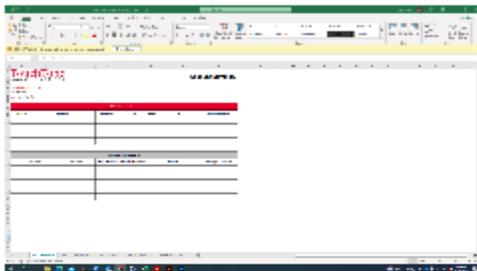
Choose what to share

mycollaborator.com wants to share the contents of your screen.

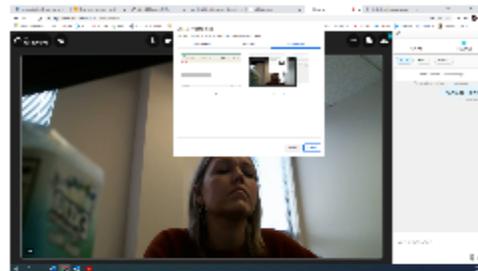
Chrome Tab

Window

Entire Screen



Screen 1



Screen 2

Share

Cancel

To access additional feature user guides and videos, visit touchtone.net/UC-Resources.html.