

The Future of Branded Calling is Here



## BCID versus Out-of-Band Branded Calling Solutions

The industry started with CNAM, then Caller ID to increase transparency into the identity behind by delivering a caller name to consumer devices. A few years ago, branded calling entered the market and, up until now, has been the primary means of delivering caller identity information.

TouchTone introduced Secure Verified Identity Presentation (sVIP) to deliver the CTIA's Branded Calling ID solution<sup>™</sup> (BCID<sup>™</sup>) — an innovative end-to-end secure calling ecosystem that aims to enhance trust and security in communications to transforms how businesses connect with customers. But how is it different from traditional branded calling?



## **Out-of-Band Branded Calling**

- Over The Top (OTT)/Out-of-Band implementation
- Single point of entry through the brand publisher
- Numbers can be illegally spoofed and present illegally spoofed brand information
- No policies or standards for vetting the caller and assets
- No verified call indicator for trust in the identity behind the call
- Delivers Caller Name only, without a consumer-downloaded app
- Logo requires a consumer-downloaded app, and varies by device

