



Save money with an all-in-one POTS replacement solution.



Compliance Guidelines

NFPA 72*

Ooma AirDial™ is built with the applicable guidelines in mind for the National Fire Protection Association's NFPA 72 code for communications equipment and services used with fire panels.

California State Fire Marshal

Ooma AirDial is an approved cellular communicator for use with compatible fire alarm control units.

ASME A17.1

The ASME A17.1 Safety Code for Elevators, published by the American Society of Mechanical Engineers, is the accepted guideline throughout North America for the design, construction, installation, operation, inspection, testing, maintenance, alteration, and repair of elevators. Ooma built Ooma AirDial keeping in mind ASME A17.1's applicable guidelines for elevator phones.

Payment Card Industry (PCI)

Ooma AirDial helps organizations adhere to PCI compliance guidelines because point-of-sale payment details are encrypted, never stored, and confidential payment information never traverses the public internet.

Health Insurance Portability and Accountability Act (HIPAA)

Ooma AirDial when paired with analog fax machines conforms to HIPAA because sensitive patient information is encrypted while in transit and not stored. Patient information never navigates the public internet.

UL 2054

Eurofins E&E Testing North America, a global leader for product safety approvals, certified that the Ooma AirDial backup battery meets the compliance requirements that cover portable primary (nonrechargeable) and secondary (rechargeable) batteries. This certification validates that the Ooma AirDial backup battery reduces the risk of fire or explosion.

UL 864

Intertek, an independent third-party testing firm, has certified Ooma AirDial to comply with UL 864 requirements for control units and accessories for fire alarm systems.

UN 38.3

Tenergy Corporation, an independent third-party testing firm, certified that Ooma AirDial batteries are safe for transportation. The UN 38.3 certification tests include environmental, mechanical and electrical stresses to ensure lithium batteries are durable and reliable to be transported via air, sea or road.

Title 47 of the Code of Federal Regulations

Ooma AirDial complies with the Federal Communications Commissions' Title 47, Part 15 rules and regulations regarding unlicensed transmissions.

UL 62368-1

Ooma AirDial has been certified by Eurofins E & E Testing North America, an independent third-party testing firm, to comply with the safety requirements of electrical and electronic equipment within audio, video, information and communication technology, and business and office machines with a rated voltage not exceeding 600 volts.

Qualified Managed Facility Voice Network (MFVN)

One of the most important requirements for meeting strict provisions in codes such as NFPA 72 is that Ooma AirDial connects through a MFVN without ever touching the public internet. Ooma AirDial routes all communications over network paths that are proactively managed and maintained by MFVN-compliant providers. Ooma partners closely with our cellular provider(s) to create a direct Ethernet connection to the Ooma MFVN network in a shared data center. From Ooma's data center, traffic is passed to an MFVN-compliant gateway provider, again with a direct hardwired connection in a shared data center. Our gateway partner then terminates the call to the PSTN (Public Switched Telephone Network).

This set of direct connections is designed so that Ooma AirDial communications will not cross the public internet. This is a critical feature of the Ooma AirDial architecture that is different from many VoIP solutions. In many competing solutions, traffic is handed off to the public internet for one or more legs of the path.

Wireless Carrier Certification

Ooma AirDial is certified with T-Mobile, AT&T, UScellular and PTCRB. Certification testing is planned with Verizon.

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