

TouchTone Office

## Cloud-Based Business Phone and Unified Communications

**Call, video, chat, and collaborate all in one place. Communicate and exchange ideas anytime, anywhere, and from any device.**

TouchTone Office is a cloud-based business phone and unified communications solution that delivers voice and collaboration features under one powerful and intuitive platform. Access a robust set of tools such as voice and video calling, instant messaging, conferencing and screen sharing to boost productivity and maximize business potential.

### Seamless communication across desktop and mobile devices

The TouchTone Collaborator mobile app keeps you connected when you're away from your office, or replaces your desk phone entirely. One number reaches you wherever you are and on any device. Download the app on any smartphone or tablet, or simply log into the portal via any browser to make or receive calls (audio or video) and easily access collaboration features.

**Choose from flexible plans - starting at only \$14.99/mo per user**

## Collaboration Features



### Video Calling/Conferencing

Make and receive video calls on your PC/laptop, desk phone, smartphone or tablet.



### Application and Screen Sharing

Share documents, presentations, spreadsheets, web pages and other content with your team, partners, and customers from any device.



### Instant Messaging and Chat

Send and receive messages, files, or initiate a group chat with team members to get answers quickly.



### Integrated Calling Capabilities

Access dozens of business calling features such as auto attendant, hunt groups, call queues, voicemail and call park.



### Virtual Meeting Room

Hold a video conference (up to 25 participants) or host a webinar (up to 200 viewers). Take your meeting to a new level with features like chat, screen share, and session recording.

## Standard Voice and Productivity Features

- ▶ Busy Lamp Field
- ▶ Call Forward
- ▶ Call Groups
- ▶ Call Hold
- ▶ Caller ID with Name
- ▶ Call Logs
- ▶ Call Parking
- ▶ Call Return
- ▶ Call Transfer (Blind or Attended)
- ▶ Call Waiting
- ▶ Extension Dialing
- ▶ Find-Me-Follow-Me
- ▶ Hot Desking
- ▶ Intercom
- ▶ Last Number Redial
- ▶ Local Number/DID
- ▶ Message Waiting Indicator
- ▶ Music On Hold
- ▶ Paging
- ▶ Presence
- ▶ Ring Group
- ▶ Simultaneous Ringing
- ▶ Speed Dialing
- ▶ Status
- ▶ Time-of-Day Routing
- ▶ Voicemail
- ▶ Voicemail to Email
- ▶ Web RTC



## Optional Add-On Features

- ▶ ACD Queue
- ▶ Auto Attendant (Virtual Receptionist)
- ▶ Call Recording - Audio and Video
- ▶ Conference Bridge
- ▶ Hunt Groups
- ▶ Inbound Call Center
- ▶ International Calling
- ▶ Toll Free Numbers
- ▶ Virtual Fax (VFax) Paperless Faxing

## Need Phones or a Headset?

TouchTone offers the most advanced WiFi-enabled IP phones from some of the top names in the industry. All come delivered pre-configured, making set-up easy and hassle-free.

To view phones and devices, visit [touchtone.net/UC.html](http://touchtone.net/UC.html).